

Talent Connect Summit

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What does agile upskilling look like in the age of AI?

Skills are changing fast. So how do you keep your upskilling programs ready? This session dives into three ways to make learning part of the daily flow and prepare your team for what's next.



Host

Darren Albert

VP, HRBP, LinkedIn



SPEAKER

Alicia Pittman

Global People Chair, BCG



SPEAKER

Antony Dinesh

Deputy HR Head, North America, Tata Consultancy Services



SPEAKER

Jenna Sandker

Board Member, CareerWise
TA Director, Top U.S. Cancer Center

Agile upskilling in the age of AI means embedding learning into daily work, fostering adaptability, and building future-ready talent through curiosity, experimentation, and inclusive development.

Straight from the Host:

*"Upskilling isn't just a perk—it's the engine of business performance in an AI-driven world."
- Darren Albert*

Key Takeaways:

- **People are your greatest asset.** Continuous upskilling is essential.
- **Prioritize the key AI and human skills.** Most roles will require AI literacy and critical human skills (communication, empathy, adaptability).
- **Technology alone won't shape the future;** the people empowered to use it will.
- **AI upskilling means productivity gains.** An [HBS-BCG study](#) showed double-digit gains in productivity and quality for consultants using GenAI tools.

Practical Tips & Actions:

- **Convert leadership skeptics into champions:** Leverage data on retention, engagement, and cost-per-hire to show the ROI of investing in employee upskilling.
- **Take it from the top:** A top-down culture of organizational learning, with C-suite leading and demonstrating that they make time for learning, will embolden employees to do the same.
- **Scale learning:** Empower skilled employees to teach others through AI upskilling days and peer-to-peer learning.
- **Reward challenging AI outputs:** Make it safe to question AI outputs.
- **Pilot before scaling:** Pilot new upskilling approaches and gather feedback before rolling out broadly.