

#### Welcome to the LinkedIn Coffee Talk

Join the Q&A on Sli.do



URL: sli.do Event ID: 481



## Coffee Talk Series Government



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# Today's Agenda





How to start your LinkedIn Page



Content, Comms & Marketing





#### Welcome to the LinkedIn Coffee Talk

# Join us on Sli.do



URL: sli.do Event ID: 481 Linked in

## This is LinkedIn.



Franziska Lange Account Director DACH LinkedIn Marketing Solutions

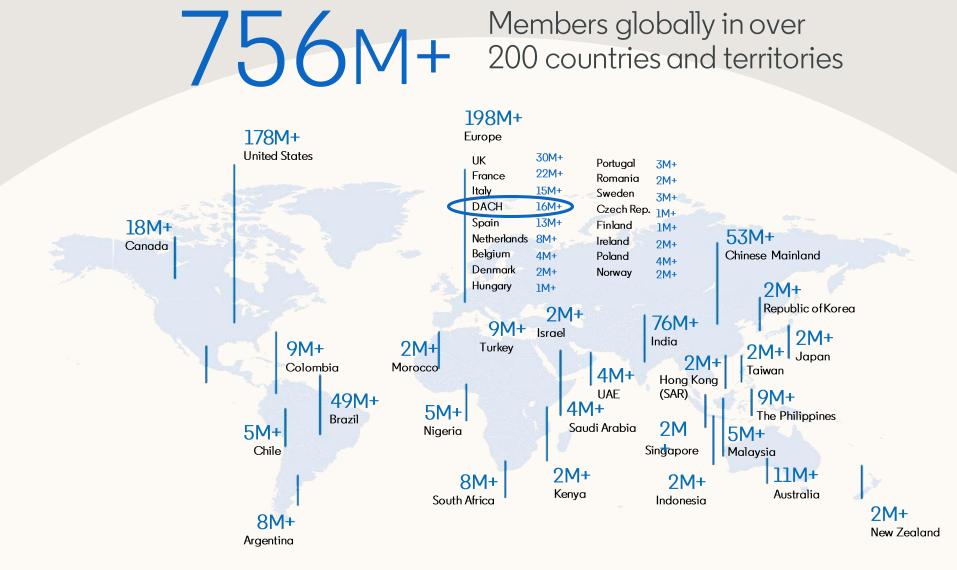


#### It all starts with the member. On LinkedIn the members matter most.



OUR VISION Create Economic Opportunity for every Member of the Global Workforce.

### DACH is among the top 3 audiences in Europe



What our members can expect from LinkedIn?

## OUR VALUE PROPOSITION Connect to Opportunity

#### For members



Jobs & opportunities





#### Network & new contacts

Learn & information

### The Economic Graph: a crystal ball for the DACH region

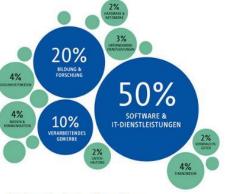


### The Economic Graph – Berlin is a magnet for tech talents

Berlin is not only a start-up hub, but also one of the most important technology and Al locations in Germany.

#Ki\_Berlin; Evaluation Sep. 2019





Die Branche, in der die meisten KI-Fachkräfte tätig sind, ist Software und IT-Dienstleistungen.

Hier sind 50 Prozent der Mitglieder aus der Hauptstadt-Region mit KI-Kompetenz tätig.





## The Economic Graph – Women are underrepresented in future professions

#### Women in the jobs of the future, in Germany

Cloud Computing	92%	<mark>8</mark> %
Engineering	85%	15%
Data and Al	76%	24%
Product Development	64%	36%
Sales	68%	32%
All	67%	33%
Marketing	58%	42%
Content Production	55%	45%
People and Culture	35%	65%
	Men	Women





For the Global Gender Gap Report, we examined how women are represented in the jobs of the future, meaning the fastgrowing professions.



lin

### How the LinkedIn Content Ecosystem comes to life



The world's professionals come to LinkedIn for knowledge...





Expert Advice





Peer Insights



Peer Recommendations

500+ Influencers



## LinkedIn is the most trusted social platform...

For the fourth year running, LinkedIn is the most trusted social platform

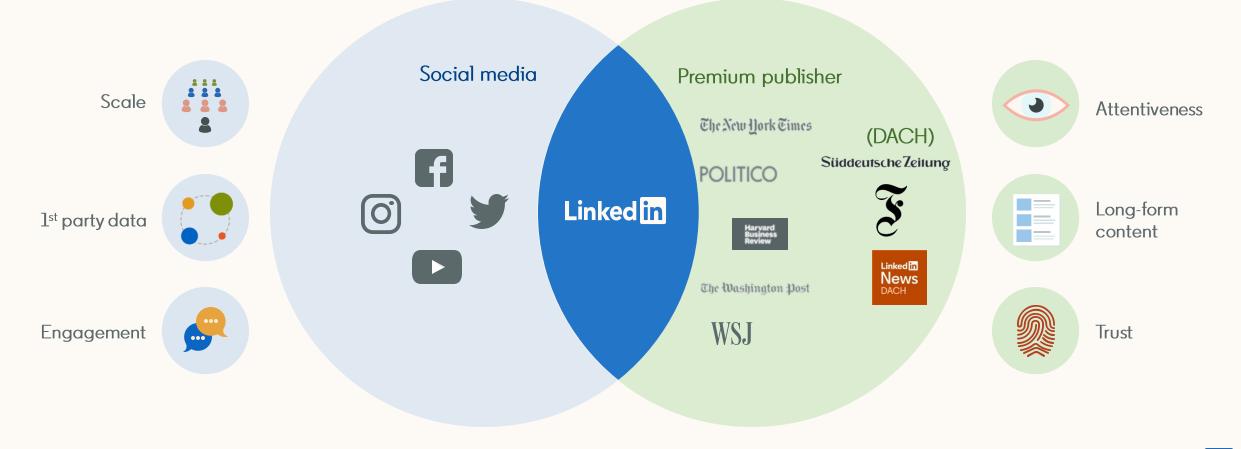
Specifically, LinkedIn ranks first in Legimitacy, meaning people trust that the platform does not show deceptive content such as fake news.



Rank	2017	2018	2019	2020
1	in	in	in	in
2	f	0	Ø	Ø
3	9	*	$\bigcirc$	æ
4	O)	9	*	O
5	*		<b>y</b>	*
6			٠	C

Source: Business Insider Intelligence 'Digital Trust Report', October 2020

## This is because LinkedIn delivers a unique blend of aspects of social media and publishers



...and has become a leading content engagement platform





Posts shared every minute

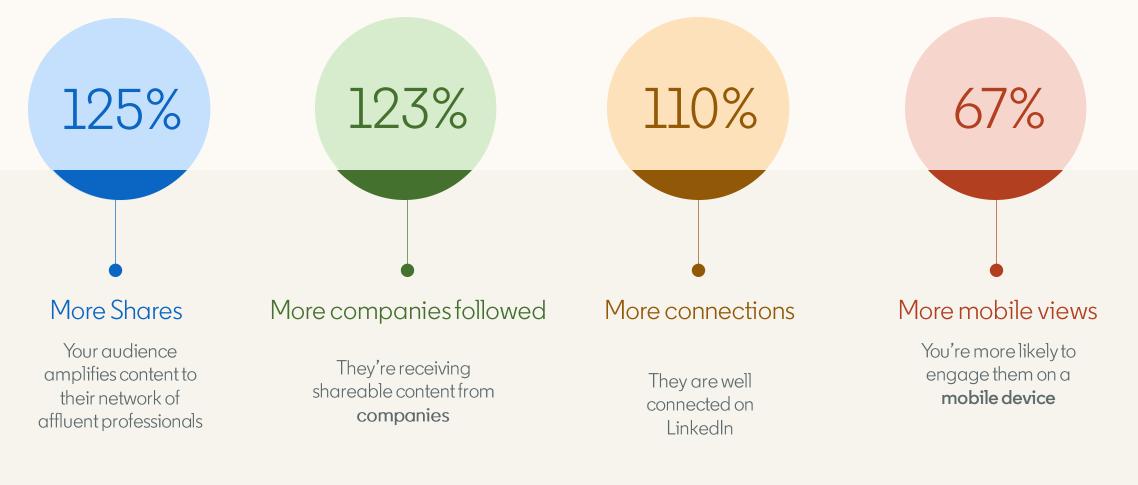
15x

More content impressions than job postings

Source: LinkedIn Member Data (Global)

Please do not share outside of your organisation

## German members are active contributors to LinkedIn's content economy



#### Please do not share outside of your organisation

Note: Percentages compare your audience to the average European LinkedIn member | Source: LinkedIn Platform Data, Jan – May 2021

### And they seek diversified advice from...



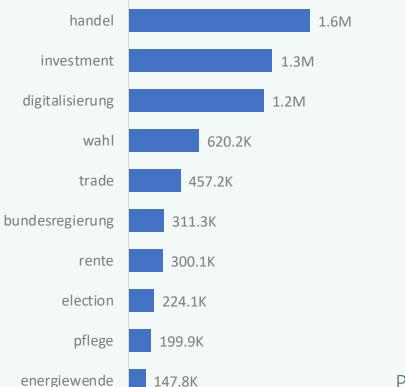
#### Please do not share outside of your organisation

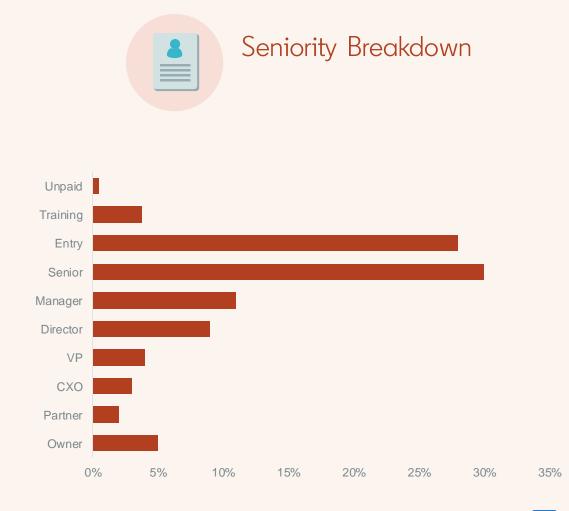
Note: Percentages compare your audience to the average European LinkedIn member | Source: LinkedIn Platform Data, Jan – May 2021

## Sneek peek to engaging content topics and some audience insights for the German members



Most engaged government topics in the last 6 months





Please do not share outside of your organisation Source: LinkedIn Platform Data, Jan – May 2021



## How to start your LinkedIn Page?



**Julianne Veille** Senior Client Solutions Manager LinkedIn Marketing Solutions



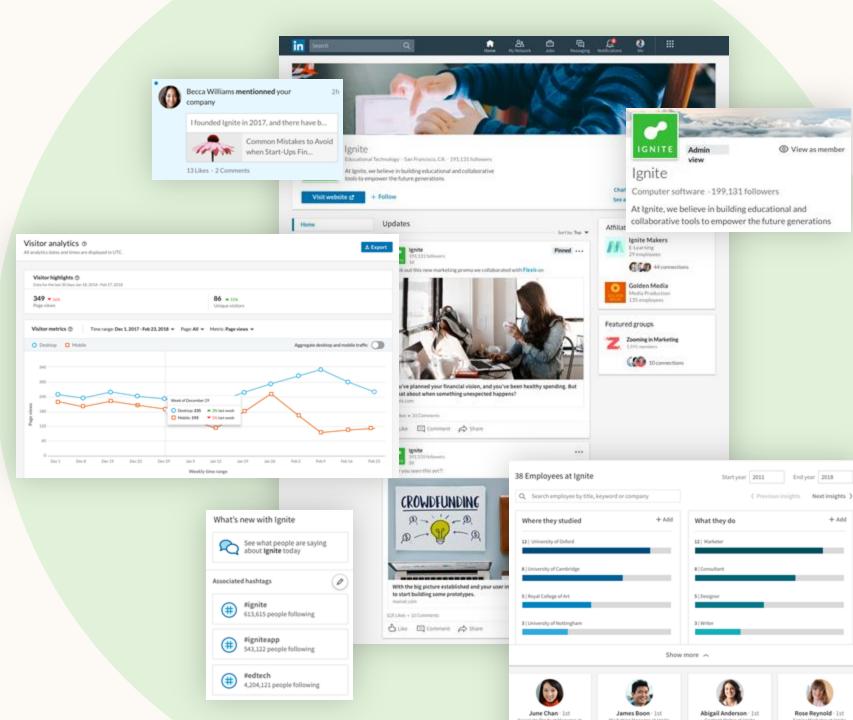
# What is a LinkedIn page?

## Your place in the world's professional community

Join the conversations that matter

Know and grow your audience

Engage your people



### Build a compelling organic presence through your LinkedIn Page

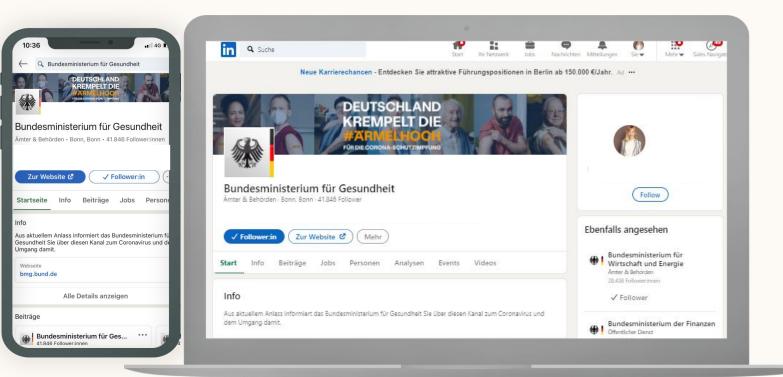


3

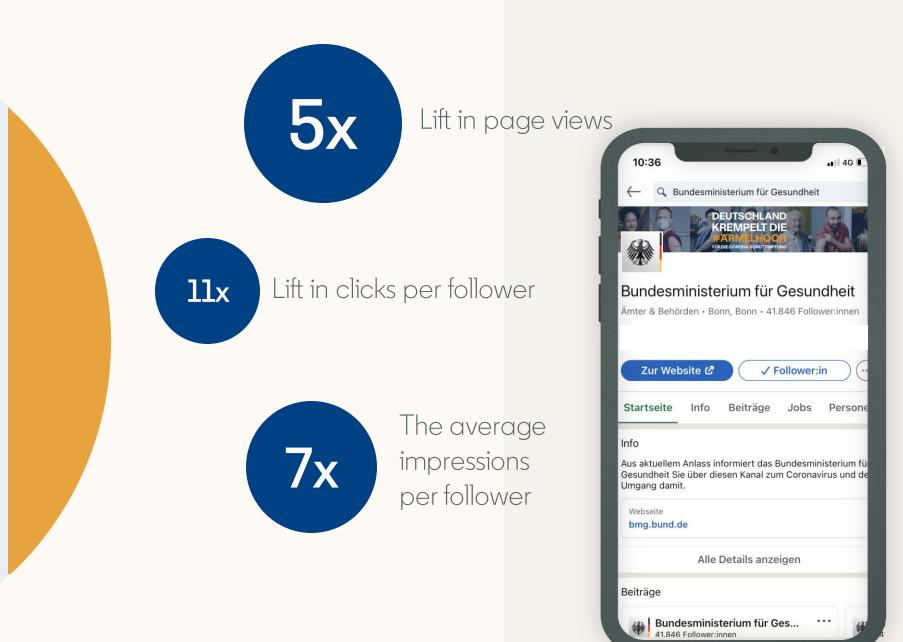
Publish and share content

2 Promote your organization and services

Attract followers



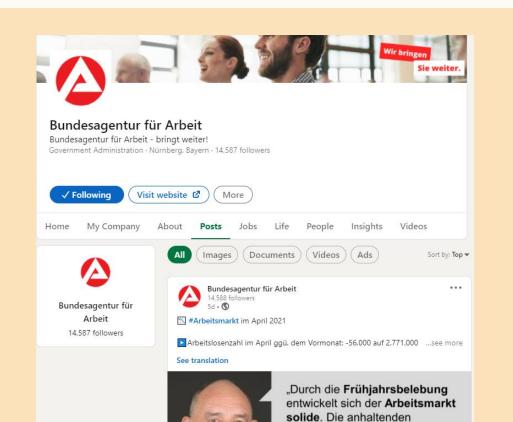
Organisations with completed and active pages are more successful at achieving growth objectives



#### Content can set you apart

#### Post engaging, insightful content!

Upload PowerPoint presentations, PDFs, videos, etc. Keep audiences engaged with relevant content from your Page.

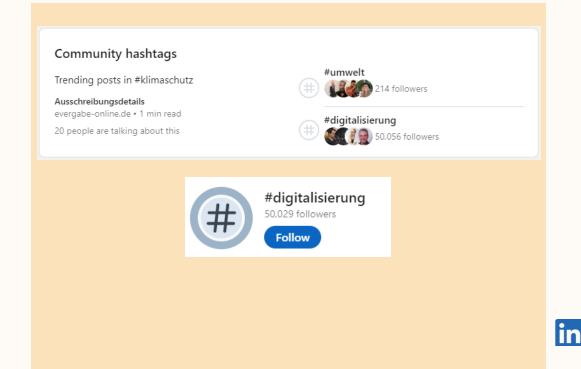


Einschränkungen in vielen Bereichen bremsen die

## Associate yourself with trending hashtags

#### Be #relevant.

Visitors can see hashtags you've included in your updates and click them to learn more. Choose relevant hashtags and contribute to the discussion! Choose 3 of your own – linked to your organization's purpose.

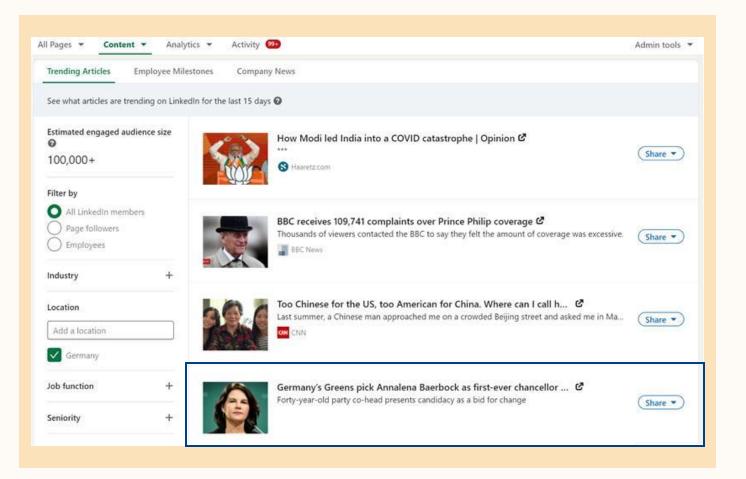


### Discover trending content within your target audience

To know & grow your audience, find the content or topics that matter to the people you most want to reach.

Content suggestions will help you:

- See which content and topics your audiences are engaging with across LinkedIn.
- Refine these insights by job function, industry, and seniority so that you can develop a nuanced content strategy for all the people who matter.



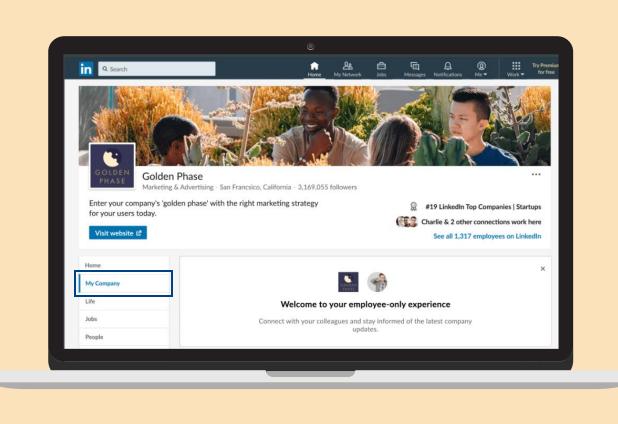
## Discover trending content within the "My company" tab

#### Join the conversations that matter most in a trusted, employee-only community

• Share organic posts and content curated by your marketing team to build employee advocacy

• Interact with one another by engaging with trending LinkedIn posts from each other's coworkers

• Connect with one another through dynamic suggestions based on location, team and shared coworkers



## Understand who's visiting your Page and what gets engagement

#### The analytics tab makes it easier to understand your audience & action your insights.

From this tab you can:

- Monitor Page activity and engagement
- See performance with custom date ranges and easy demographic charts
- See the professional traits of your followers and visitors
- Evaluate the effectiveness of your posts

analytics.	ven deeper follower
Home My Network Jobs M	E A C HIL Try F
	View as men
	Admint
86 🔺 51% Unique visitors	
💌 Page: All 👻 Metric: Page views 💌	
	Aggregate desktop and mobile traffic
~	000
	<u>Home</u> My Network Jobs M Boone My Network Jobs M

### What makes a Page Best-in-Class?

Post consistently Increase reach with Use an authentic #hashtags tone

Use strong, creative content

Present ideas & questions Tag members & companies

### Your game plan for growing followers...



Ask your employees to update their LinkedIn profiles with their work experience

Add the LinkedIn "Follow" button to your website

Invite your first-degree profile connections to follow your Page Daily

Link to your Page in all your marketing comms

Post daily to establish a trusted voice

Reply to comments & encourage further discussion



Review analytics to identify which content performed best

Ensure you are publishing a broad content mix to attract new audiences

Interact on your community's hashtag feeds



Encourage your employees to re-share your top Page posts with employee notifications

Switch up your community's hashtags to reach new, relevant audiences

### Extend your content's reach



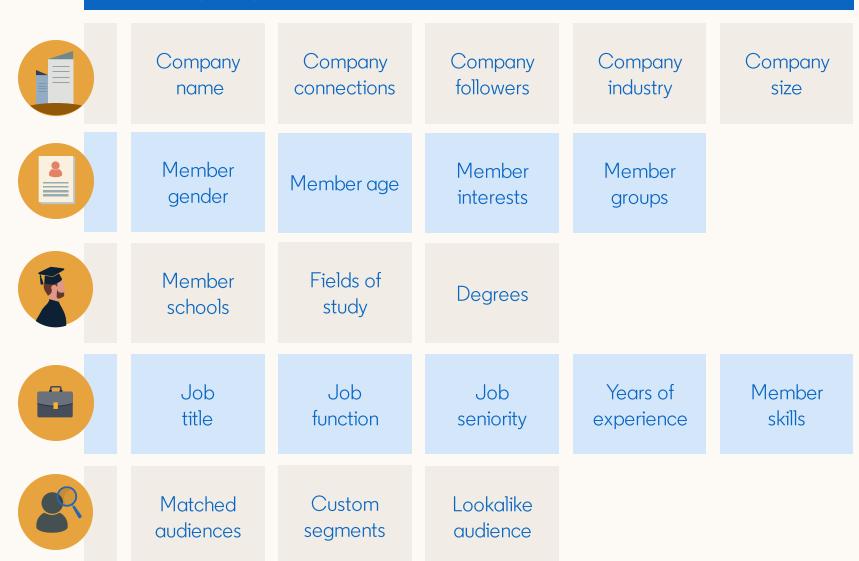
Reach your company followers with **organic updates** 

Company followers



Get your updates in front of more people with **sponsored content** 

 LinkedIn audience beyond your follower base First party data = unique and precise ad targeting



#### 20 targeting dimensions to define your ideal personas on LinkedIn

#### What can you do with Sponsored Content?

#### Engage

Engage with highly viewable & shareable content

Sponsored Content ads fill the majority of a mobile feed, resulting in amazing viewability. They also have built-in social amplification: when members like or comment on an ad, it appears in other member feeds.

#### Reach

Provide extreme reach across both desktop & mobile

In 2019, over 350 billion posts were viewed within the feed. Make sure your marketing budget is being spent where it matters: the feed where your target audience is investing most of their time.

#### Achieve

Accomplish all your marketing goals

Whether a member is casually on LinkedIn, researching for information, or actively engaging with one subject - the versatility of the Sponsored Content format delivers strong results, no matter your campaign objective.



# Content, Comms & Marketing...

### **Best Practice for Government**



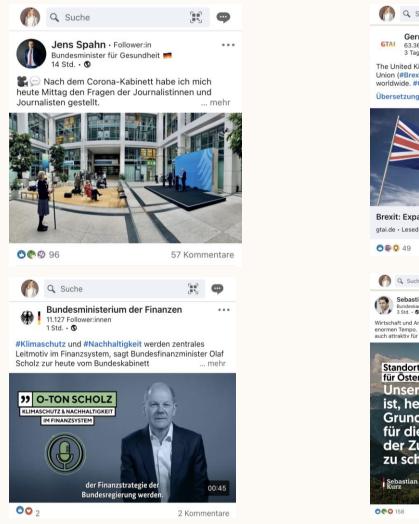
Robin Hüdepohl Senior Consultant Content & Marketing Strategy LinkedIn Marketing Solutions







### Content on LinkedIn: quantity & quality!



#### M Suche ж 👳

...

3 Kommentare

7 Kommentare

**Germany Trade & Invest** 63.367 Follower:innen 3 Tage • 🕥

The United Kingdom's decision to leave the European Union (#Brexit) has led to a reorientation of business worldwide, #GTAI advises and supports mehr

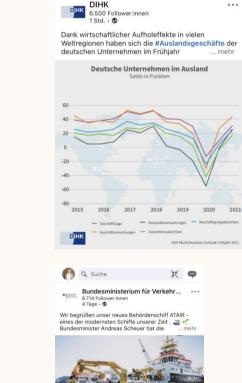
#### Übersetzung anzeigen



Brexit: Expanding to Germany gtai.de · Lesedauer: 1 Min.







M Q Suche

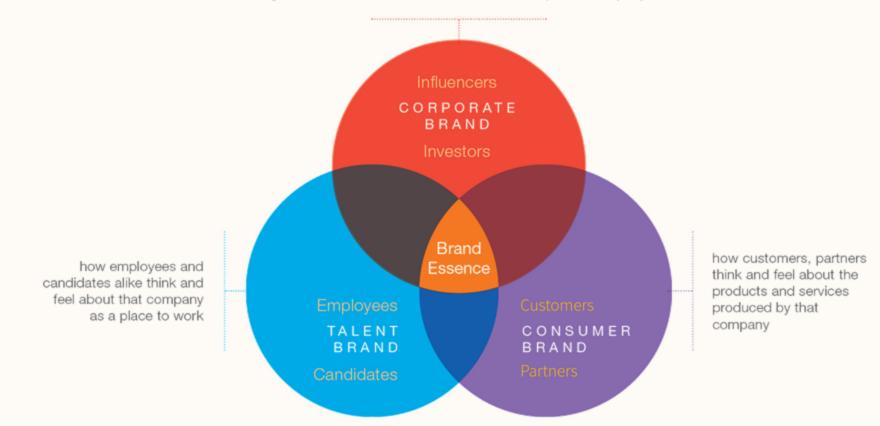
H 🗭

...



# On LinkedIn, three brand dimension come together

How multiple stakeholders such as investors or influencers, government officials, think and feel about a specific company.



People are on LinkedIn to expand their knowledge, network and career... ...and not because of an urgent need to make a transaction or purchase



Intention to:

- learn about latest industry trends

- build up expertise

- exchange views and opinions

- build and nurture network

- solving work related problems

- discover job opportunities

Y

Intention to: - consume and post news guickly Intention to: - stay in touch with friends - be entertained



Intention to: - navigate the web - look up information - find, compare, buy



Intention to: - find and compare - buy & review

Sales or Transaction Readiness

## Content on LinkedIn is typically placed under one of 4 pillars...

The 4 content pillars of LinkedIn				
Industry-orientated	Brand-orientated	Product-Orientated	People-Orientated	
What the industry cares about	Communicating and promoting the brand	Education and promotion of products/services	Self promotion and community networking	
<ul> <li>1st &amp; 3rd party data, trends and graphs</li> <li>Industry predictions &amp; opinions</li> <li>Industry commentary &amp; news</li> </ul>	<ul> <li>Company culture &amp; values</li> <li>Employer branding</li> <li>Corporate Social Responsibility</li> <li>Press Releases &amp; Annual Reports</li> </ul>	<ul> <li>Product announcements</li> <li>Product FAQs &amp; How Tos</li> <li>Product demos &amp; reviews</li> <li>Product promotion &amp; advertisements</li> </ul>	<ul> <li>Career advice &amp; motivational</li> <li>Personal stories, experiences, achievements, announcements</li> <li>Celebrating / endorsing the achievements of others</li> <li>Championing the community</li> </ul>	

# Content Best Practice

From Governmentto...





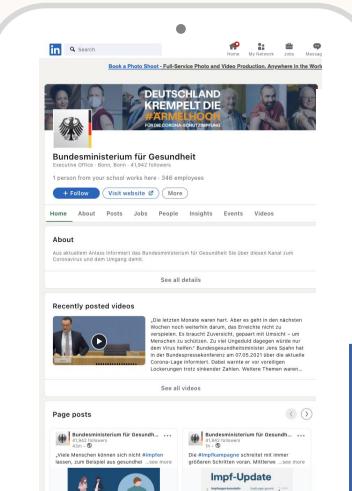
Businesses & Organisations



Talent & Employees



### The BMG on LinkedIn A "success story" in challenging times



Organisation: Bundesministerium für Gesundheit

Region: Deutschland

Format: Single image post / Video

What's happening:

- Direct invitation and callout to participate in a Q&A stream on vaccinations and testing (adl)
- Animated Explainer Video on risks despite vaccinations (ad2)
- Teaser for the "#Ärmelhoch" podcast series (ad3)
- Proactive sharing of voices from the other side (ICU nurse) (ad4)





lin

### The BMG on LinkedIn A "success story" in challenging times



Ab jetzt finden Sie Bundesgesundheitsminister Jens Spahn hier auf LinkedIn.

Jens Spahn • Follower:in Bundesminister für Gesundheit pr 10 Monate • Bearbeitet • 🔇

Liebe LinkedIn-Community,

ich freue mich sehr auf den Austausch hier und auf gute Debatten über Ideen für erfolgreiche 20er-Jahre. ... mehr anzeigen

his he kedle - Commity, il par il she af de Autwick hier und Agente Dasable i Ser Solerfor elfyeahe 20ar-falue.



Jens Spahn • Follower:in Bundesminister für Gesundheit DE 9 Monate • 🕥

Am kommenden Montag bin ich zu Gast im #LinkedInLive. Ich freue mich auf Ihre Fragen!



559.603 Follower:innen

Wie gelingt der Weg aus der Coronakrise? Wie bereiten wir uns auf die nächste Welle des Coronavirus vor? Im #LinkedInLive Interview beantwortet Gesundheitsminister Jens Spahn am Montag, 13. Juli, um 12.30 ... mehr anzeigen

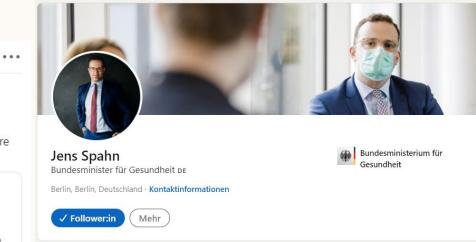


### #LinkedInLive

Stellen Sie Ihre Fragen zum Weg aus der Coronakrise an Gesundheitsminister Jens Spahn.

Montag, 13. Juli, 12:30 Uhr

Linkedin



#### Info

Ich mache Politik, weil ich einen Unterschied machen will. Mit guten Debatten und dem gemeinsamen Willen, unser Land voranzubringen, können wir Vieles erreichen. Jedoch nur, wenn wir die Dinge anpacken und handeln. Als Gesundheitsminister setze ich mich derzeit vor allem für ein starkes Gesundheitssystem in Deutschlar... Mehr anzeigen

#### Aktivitäten 72.286 Follower



geantwortet

Die Zahl der Intensivpatientinnen und patienten steigt viel zu schnell. Wir... lens Spahn hat das geteilt 245 Reaktionen • 293 Kommentare

Wir sitzen all im selben Boot und sollten

daher weiterhin auf uns und unsere...

Jens Spahn hat auf einen Kommentar



Der hessische Ministerpräsidenten Volker Bouffier und ich haben uns... Jens Spahn hat das geteilt 831 Reaktionen • 80 Kommentare

Es gibt nicht die eine einzige Lösung, sondern viele Ansätze, u.a.: Testen,... Jens Spahn hat auf einen Kommentar geantwortet

🖰 🕐 🚱 108 · 36 Kommentare

### No drama. No drama... Switzerland Tourism lands a viral hit and shares it via LinkedIn



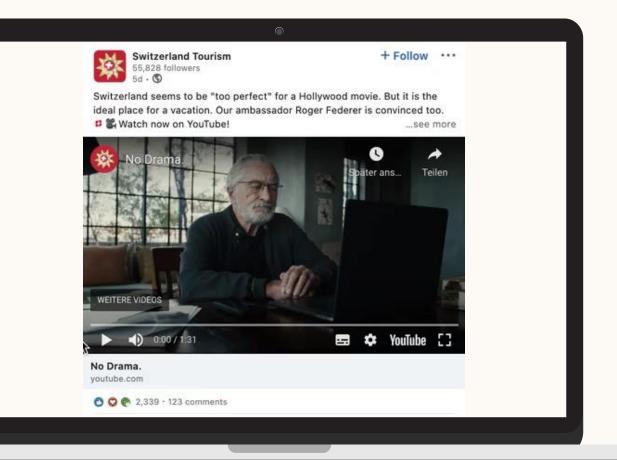
### Citizens



#### **Region:** Switzerland

#### Format: Video

- Switzerland Tourism shares a video in which Roger Federer and Robert de Niro debate about the outlook of holidays in Switzerland
- The campaign plays with the stereotypical views of Switzerland being boring, neutral or uneventful, but shows the viewers that the opposite is the case
- In doing so, they are turning a perceived brand weakness into a strength



### #zukunftsmacher at the BMVI

### The German Ministry of Transport and Digital Infrastructure chats to innovation pioneers



German Federal Ministry of Transport and Dig... + Follow ··· 6,807 followers 2w · ©

Mit dem Elektro-Shuttle kommen Sie jederzeit, umweltfreundlich & günstig von A nach B! agg

Die barrierefreien Elektrofahrzeuge von ioki **#Hamburg** können jederzeit, ohne festen Fahrplan oder Linien, per App bestellt werden. Fahrgäste mit ähnlichen Routen werden mithilfe eines Algorithmus automatisch zu Fahrgemeinschaften gebündelt und gemeinsam befördert. Praktischerweise sind sie auch direkt in den Tarif des Hamburger Verkehrsverbundes integriert. Damit werden alle angesprochen, die kostengünstig, umweltfreundlich und bequem von A nach B kommen möchten. Besonders in Außenbezirken ist das Angebot eine top Ergänzung zum **#ÖPNV**.

Hinter dem Projekt stehen die Verkehrsbetriebe Hamburg-Holstein GmbH und ioki, ein #StartUp der Deutschen Bahn, spezialisiert auf On-Demand-Mobilität.

Wir haben ioki schon 2019 mit dem Deutschen Mobilitätspreis ausgezeichnet. Mit #ZukunftMacherin Christina Sluga haben wir uns über ihre Idee unterhalten! 🞬 🍿



Christina, wie rufe ich mir ein Elektroshuttle?

Organisation:

The German Ministry of Transport and Digital Infrastructure

Region: Deutschland

Format: Single image post / Video

Eine Laterne, an denen Sie Ihr Elektroauto laden können und in d ...see more



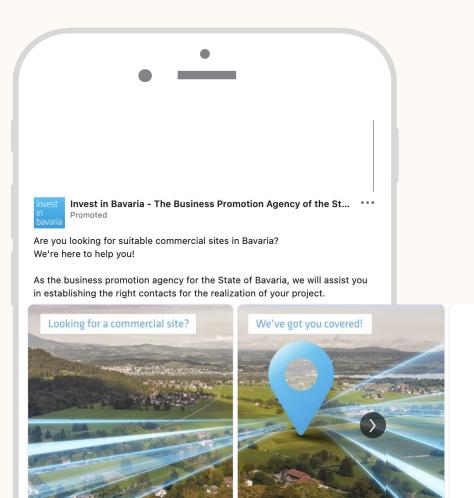
#### What's happening:

- The government organisation interviews pioneers and entrepreneuers of mobility in their #zukunftsmacher series
- The format is very contemporary and fresh, as people are interviews in a casual setting, thus portraying the ministry very approachable and future-oriented
- It's a great opportunity for viewers to learn more about current mobility projects in Germany and how they themselves can benefit and use the initiatives and services



Citizens

### Investing into the state of Bavaria Including a glimpse of the landscape



Organisation: Invest in Bavaria

Region: Germany

Format: CarouselAd



Contact us now for a suitable commercial site! What's happening:

- Invest in Bavaria actively addresses new potential clients and companies who might look for commercial sites in Bavaria
- The use a carousel ad format (clickthrough function) showing typical Bavarian landscape and this the potential location of a client's new site
- Nice design interplay between the landscape photo and the corporate blue illustrations in order to trigger attention



Businesses &

Organisations



**Commercial sites in Bavaria** 

**Commercial sites in Bavaria** 

**Commercial sites in Bavaria** 

### Hello. We are retargeting you! Invest in Estonia takes a self-ironic approach in ist ads



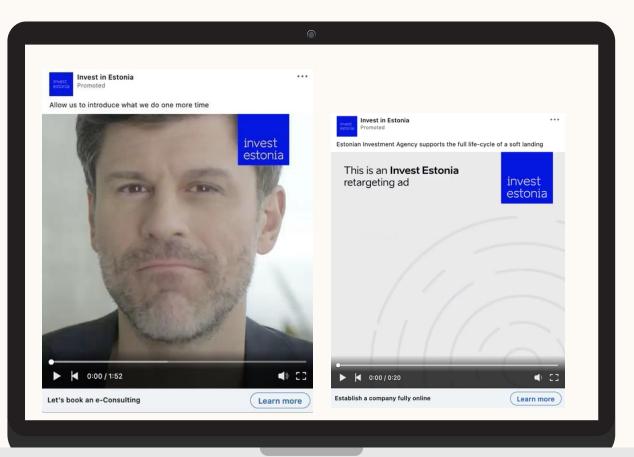
Businesses & Organisations

#### Organisation: Invest in Estonia

Region: Baltics / Estonio

Format: Video

- Invest in Estonio uses a very creative, human approach in speaking to potential investors through its video series
- It feels more personal than the average communication on these topics.
- In a very humouristic, witty way they also reveal that the viewer is being re-targeted (and thus demystifying the topic itself)
- In ad2 they even take it a step further and explain the steps behind the retargeting



### Short news snippets about the world of finance The Federal Ministry of Finance comes straight to the point

Bundesministerium der Finanzen 11,297 followers 4d • •

Bundesfinanzminister Olaf Scholz im Handelsblatt zu den **#Coronahilfen** und zum **#Kurzarbeitergeld**:

"Ich bin fest überzeugt, dass wir die Wirtschaftshilfen nochmal verlängern und nun bald eine klare Ansage bis Ende des Jahres machen sollten. Auch die Regeln zur Kurzarbeit sollten wir noch mal verlängern. Selbst wenn die Pandemie im Sommer größtenteils überstanden sein wird, werden noch viele in diesem Jahr auf Unterstützung angewiesen sein. Die sollen sie dann auch bekommen."

#Überbrückungshilfe #Neustarthilfe #Unternehmen #Kurzarbeit

Bundesministerium der Finanzen + Follow ··· 11,297 followers

Klare Rechte und Ansprüche - Neue Verordnung über die **#Anzeigepflicht** von **#Leiharbeit** in der **#Fleischwirtschaft** schafft Rechtssicherheit bei der Anwendung des Arbeitsschutzkontrollgesetzes.

Jetzt online Dhttps://Inkd.in/gQRqCXQ

#Zoll #Arbeitsschutzkontrollgesetz #Arbeitnehmerüberlassung #Arbeitsrecht #Arbeitsschutz #Fleischindustrie



2w • 🚯

+ Follow ···

+ Follow

...

"Die **#Frauenquote** kommt, frauenfreie Unternehmensvorstände verschwinden", sagt Bundesfinanzminister Olaf Scholz zum Kabinettsbeschluss zum Zweiten **#Führungspositionen**-Gesetz. "Das ist gut und das ist überfällig."

...see more

Organisation: Bundesminsterium der Finanzen

Region: Germany

Format: Single image posts

- The Federal Ministry of Finance seems to have a strategy of simple, short, text-only posts, which include a maximum of 3-4 sentences and a handful of hashtags.
- They use LinkedIn to keep followers, companies and entrepreneuers up-to-date with short news snippets on topics concerning finance policies, taxes and financial government support.
- The examples show that although LinkedIn is typically used for marketing and communication including imagery and/or videos, it does work with a "text approach", too.





# Social Proof!

### Letting others talk about your own success or story leads to Engagement



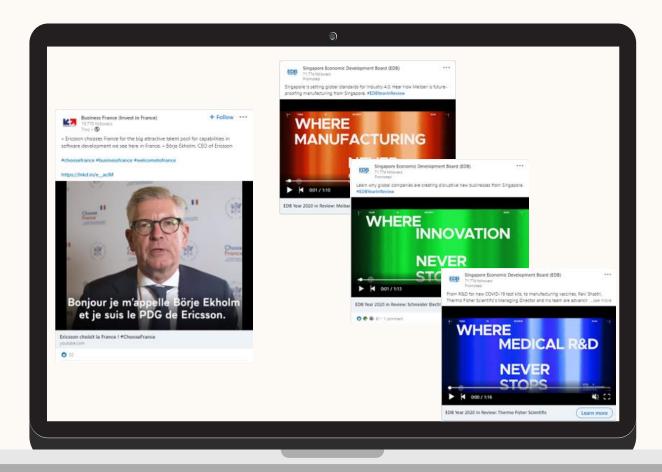
Businesses & Organisations

#### **Organisation:** Business France and Singapore Economic Dev. Board

**Region:** France and Singapore

Format: Video

- In their #choosefrance campaign, "Business France" interviews CEOs from companies worldwide who chose to do business with and in France and let them explain why it was such a success. This is good social proof point.
- The Singapore Economic Development Board takes a similar approach by sharing "A year in review" video series focusing on different industries and basically letting clients (e.g. Schneider Electric or Microsoft) share in those videos why their choices to go to Singapore was so important and right. The campaign also has a prominent cohesive visual.



### Adressing talent for working and living in Germany ZAV launches a multi-lingual campaign on LinkedIn



nudi kvalifikovanim radnicima iz #Bosnia usavršavanie u oblastima instalaterstva vode, grijanja i klime, te obrade metala i elektrotehnike. Saznajte više na handwerk-bietet-zukunft.de



Handwerk für Deutschland - Zukunft für Handwerker

arbeitsagentur.de · 1 min read

Organisation: Arbeitsagentur / Zentrale Auslands- und Fachvermittlung (ZAV)

Region: Germany

Format: Single image posts

#### What's happening:

- ZAV targets specific professionals (e.g. nurses, builders, electricians) to promote the opportunity to live and work in Germany
- Positive imagery is combined with colour-highlighted Call to Actions
- Attention: do not overload imagery with text (see ad1) as approx. 80% of ads are consumed on mobile



arbeitsagentur.de



arbeitsagent.





## Come and program Germany's user interface! A creative campaign by ITZBund



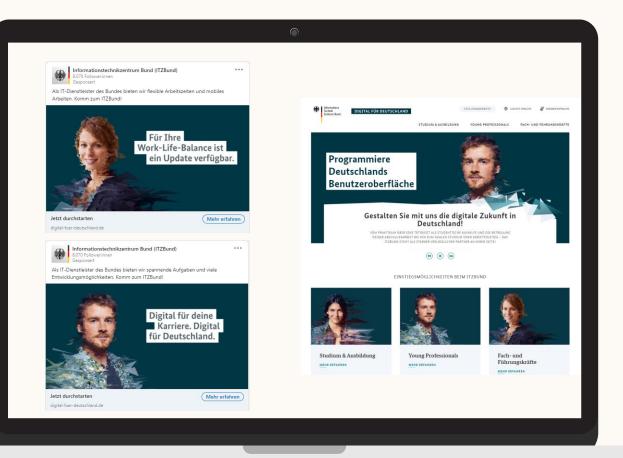
Talent & Employees

#### Organisation: Informationstechnikzentrum Bund

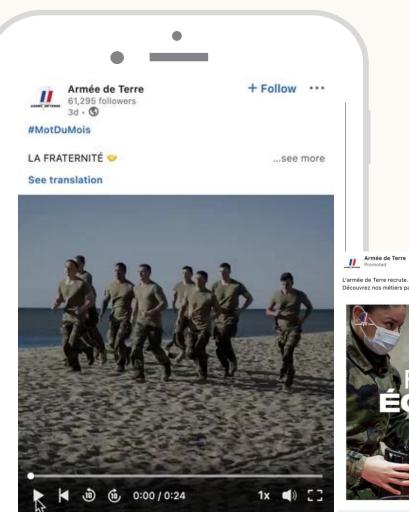
#### **Region:** Germany

Format: Single image posts

- ITZBund is looking for new hires in the area of IT and Software Development
- The copy "Programmiere Deutschlands Benutzeroberfläche" fits perfectly to the slightly distorted imagery, portraying ITZBund as a fresh, modern employer.
- Overall, the ads are straightforward and "easy to digest", as they only consist of 1-2 sentences of copy, a simple image / photo as well as a clear, colourhighlighted claim.



### Inspire excellence. Form a team. Don't give up. The French Armed Forces share an imagery led Employer Branding campaign



Organisation: French Armed Forces / Army

**Region:** France

Format: Videos / Single Image Ads





Promoted L'armée de Terre recrute. Découvrez nos métiers parmi plus de 100 spécialités.



#### What's happening:

- The French Army uses LinkedIn for Employer Branding posts on a big variety of roles – e.g. soldiers, engineers, IT professionals and medical professionals
- They use very powerful imagery, mirroring the focus of the roles and this inspiring people fo apply for an employer they hadn't yet considered for those job profiles
- In addition, the brief but inspiring campaign claims stick out in the feed and transport the Employer Brand message well.





#Le mot du mois - Mai 2021

L'armée de terre recrute

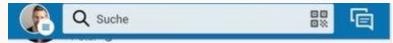
L'armée de terre recrute

Sign Up



Sign Up L'arm

### And maybe the most important message: AUTHENTICITY



When people learn I work at LinkedIn, I often get a variant of "I want to love LinkedIn but I just haven't figured out how to make it work for me."

And when I ask some questions, I find out that they're sort of...waiting for the magic to just happen without a lot of effort.

The magic is...not magic.

Contribute.

Participate.

Show up intentionally, and with a genuine interest in being a citizen of this digital community.

Try stuff. Try other stuff. Watch and listen and learn.

Give more than you ask for in return.

Recognize that the people on the other side of the screen are humans before they are prospects, potential employers, or conduits for some thing \*you\* want or need. Proceed accordingly.

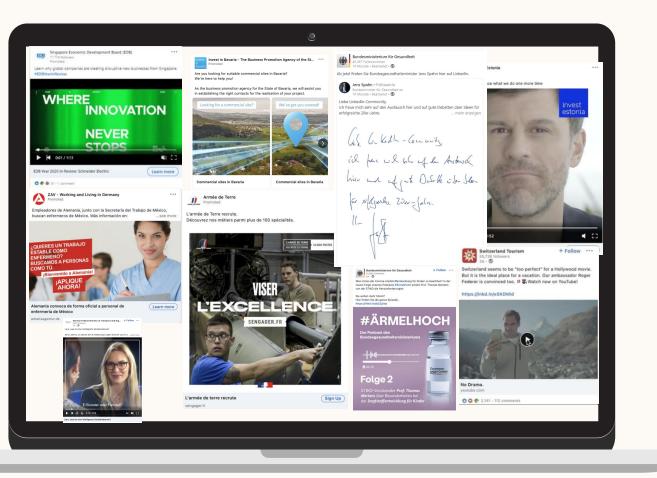
Invest in the long game. Small steps, consistently taken. Nothing good happens overnight.

It's not rocket science, but the people who find the most value are the ones who keep showing up with the big picture in mind and bring their authentic selves to the table.

It's just that simple. But consistency and commitment aren't easy. Otherwise everyone would do it.

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## In a nutshell: A recipe for content success on LinkedIn



#1 Be bold and build your brand

#2 Ensure recall and continuity in the feed

#3 Be an original - Visuals are the new headlines

#4 Talk like a human

#5 <del>Don't</del> be emotional in B2B

Many thanks for your time and interest ③

### Please send us your feedback!

Negative	Neutral	Positive
1. 2. 3. 4. 5. 6.	7. 8.	9. 10.

A short survey bit.ly/GOV\_120521

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# Let's get in touch.



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This document has been developed by the Marketing Solutions Government Sales Team in Germany to help answer client questions regarding communication on LinkedIn. THIS IS NOT AN OFFICIAL LINKEDIN COMMS OR MARKETING RESOURCE.