



Getting Started with:

# Predictive Audiences



Jan 2025



Introduction

Getting started

Reviewing your Results

Taking an Action

Feature limitations

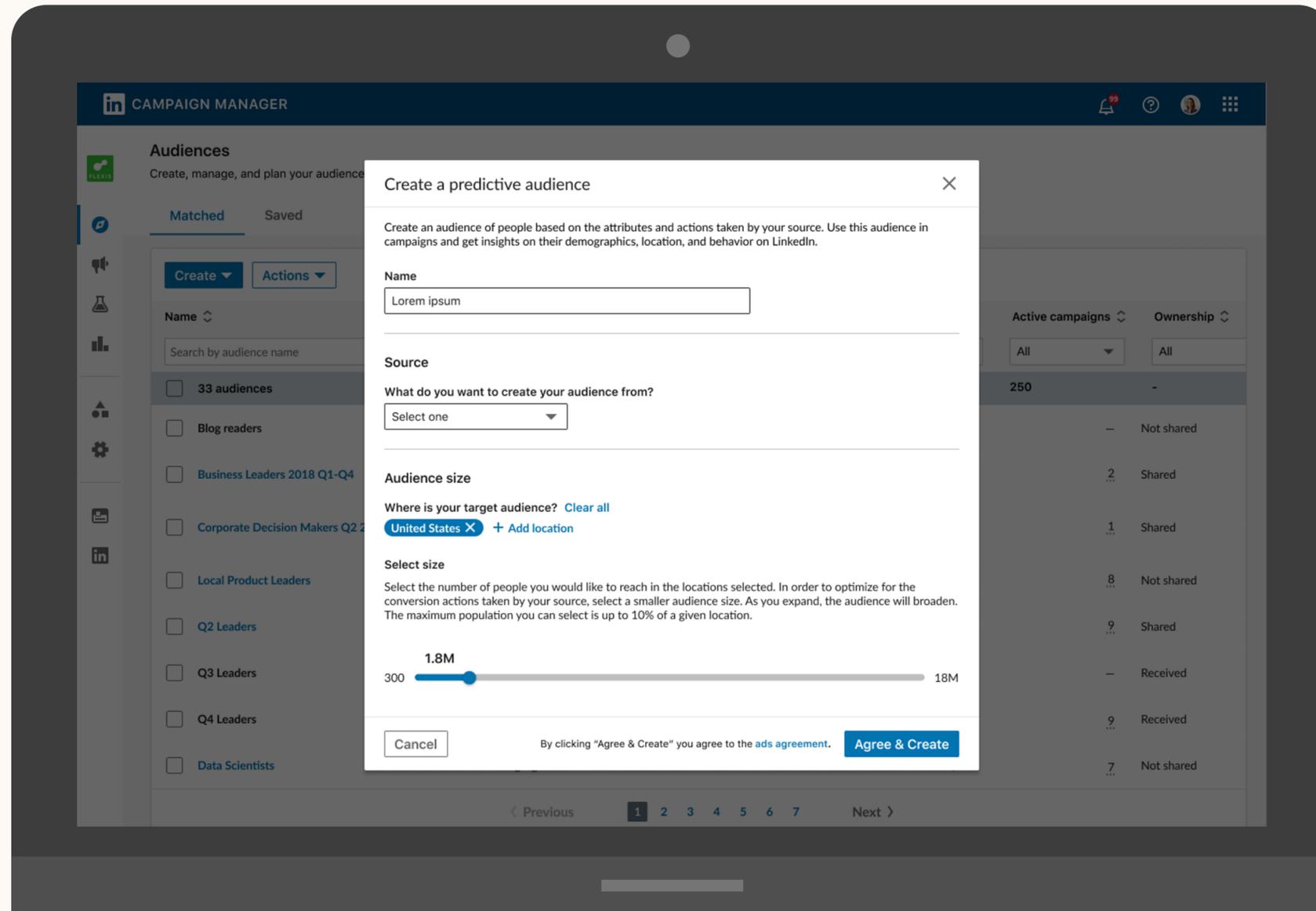
Resources



# Introducing Predictive Audiences

In this section, you will learn what a Predictive Audience is and what you can do with this tool.





# Why use Predictive Audiences?

We do all the hard work for you by using LinkedIn's AI to combine the millions of engagements we see on LinkedIn with your data to build and reach a high-intent audience that's tailored just for your business.

## How?

Build an audience using your lead gen form, contact list, company list, retargeting, or conversions as a source



# With Predictive Audiences you can:



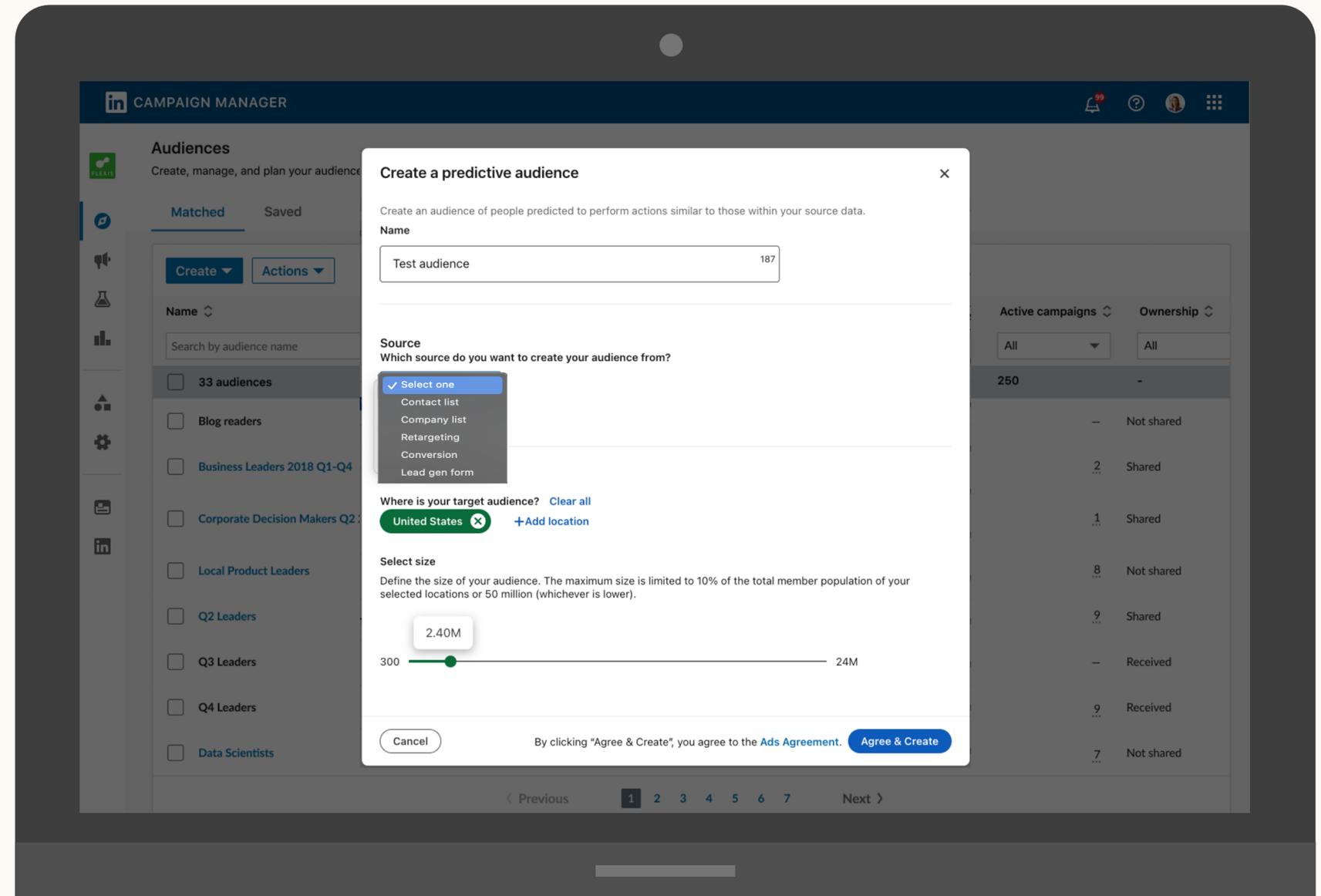
Confidently find and reach your high-intent audience at scale by leveraging LinkedIn's predictive AI modeling while preserving member privacy



Save time by taking away the guesswork on who your target audience is on LinkedIn



Drive ROI by reaching the people most likely to take an action based on similar characteristics and behaviors





# How is Predictive Audience different from other audiences offered on LinkedIn?

Predictive Audiences uses LinkedIn's machine learning modeling to generate audiences that looks at behavioral and conversion propensity, going beyond those who "look like" your ideal audience.





Introduction

Getting started

Reviewing your Results

Taking an Action

Feature limitations

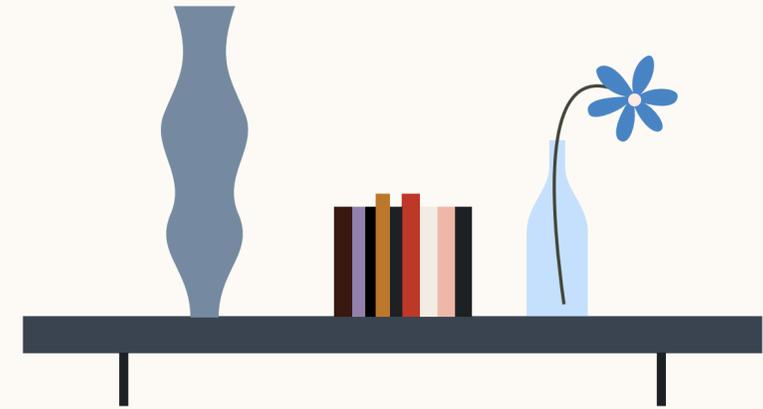
Resources



# You're ready to go

You now understand the basics of Predictive Audiences.

Next, we will guide you through how to create and use Predictive Audiences



# Getting Started: Predictive Audiences

---

In this section, we will walk you through the requirements to set up Predictive Audiences and where you can find it within Campaign Manager.





Introduction

Getting started

Reviewing your Results

Taking an Action

Feature limitations

Resources



# Getting Started

To create your Predictive Audience, you must have one of the following with a minimum total of 300 members:

- A contact list or company list in "ready" status
- A lead gen form
- A retargeting audience (website visits or engagement on LinkedIn)
- A conversion (LinkedIn Insight Tag, Website Actions, or Conversions API)

Don't have an audience created yet? Upload your [contact / company list](#) or create a [lead gen form](#) or [conversion](#) audience in Campaign Manager.



Introduction

Getting started

Reviewing your Results

Taking an Action

Feature limitations

Resources



In campaign manager click  
on Plan > **Audiences**

The screenshot shows the LinkedIn Campaign Manager interface. The top navigation bar includes the LinkedIn logo and 'CAMPAIGN MANAGER'. The left sidebar contains navigation options: MA test (503774336, On hold), Plan, Audiences (highlighted with a red box), Block lists, Advertise, Test, Analyze, Assets, Account settings, and Company page. The main content area displays a table of audiences with columns for Name, Status, Source, Match rate, Active campaigns, and Ownership. The table contains several rows of audience data, including 'Lookalike created from Sample list', 'Single Image', 'Lookalike created from test list', 'ba\_04\_13', and 'Smart'.

Name	Status	Source	Match rate	Active campaigns	Ownership
...	Archived	Lookalike created from Sample list	-	-	Owned
...	Ready	Single Image	-	-	Owned
...	Expired	Lookalike created from test list	-	-	Owned
ba_04_13	Ready	Contact List	< 5%	-	Owned
...	Ready	Smart	-	-	Owned
...	Archived	Lookalike created from Contact list for BOBA testing	-	-	Owned



Introduction

Getting started

Reviewing your Results

Taking an Action

Feature limitations

Resources



In campaign manager under the Audience's section **click create** and select **predictive audiences**

	Status	Source	Match rate	Audience count	Active campaigns	Ownership
	All	All		All	All	All
	-	-	-	1,200,000	250	-
<input type="checkbox"/> Blog readers	Processing	Contact list	-	-	-	Not shared
<input type="checkbox"/> Business Leaders 2018 Q1-Q4	Expired	Company list	95%	90,000	2	Shared
<input type="checkbox"/> Corporate Decision Makers Q2 2019	Ready	Lookalike created from Q4 Leaders	-	10,000	1	Shared
<input type="checkbox"/> Local Product Leaders	Expired	Contact list	97%	75,000	8	Not shared
<input type="checkbox"/> Q2 Leaders	Sending signal	Website	-	150,000	9	Shared
<input type="checkbox"/> Q3 Leaders	No signal	Website	-	-	-	Received
<input type="checkbox"/> Q4 Leaders	Failed	Company list	94%	-	9	Received
<input type="checkbox"/> Data Scientists	Sending signal	Website	-	2,000	7	Not shared



Introduction

Getting started

Reviewing your Results

Taking an Action

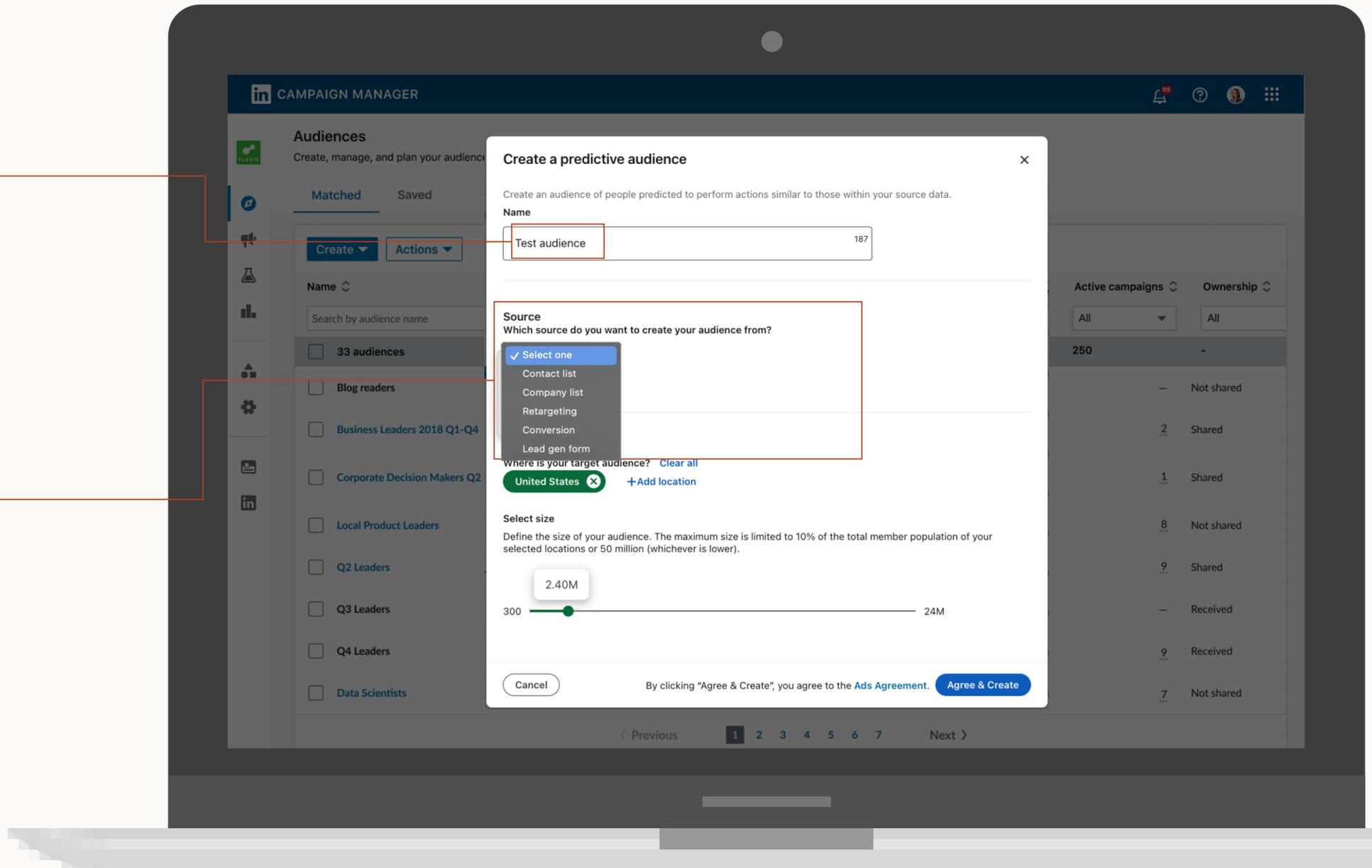
Feature limitations

Resources



# Name your Predictive Audience

Select **your source** from  
the drop down menu







Introduction

Getting started

Reviewing your Results

Taking an Action

Feature limitations

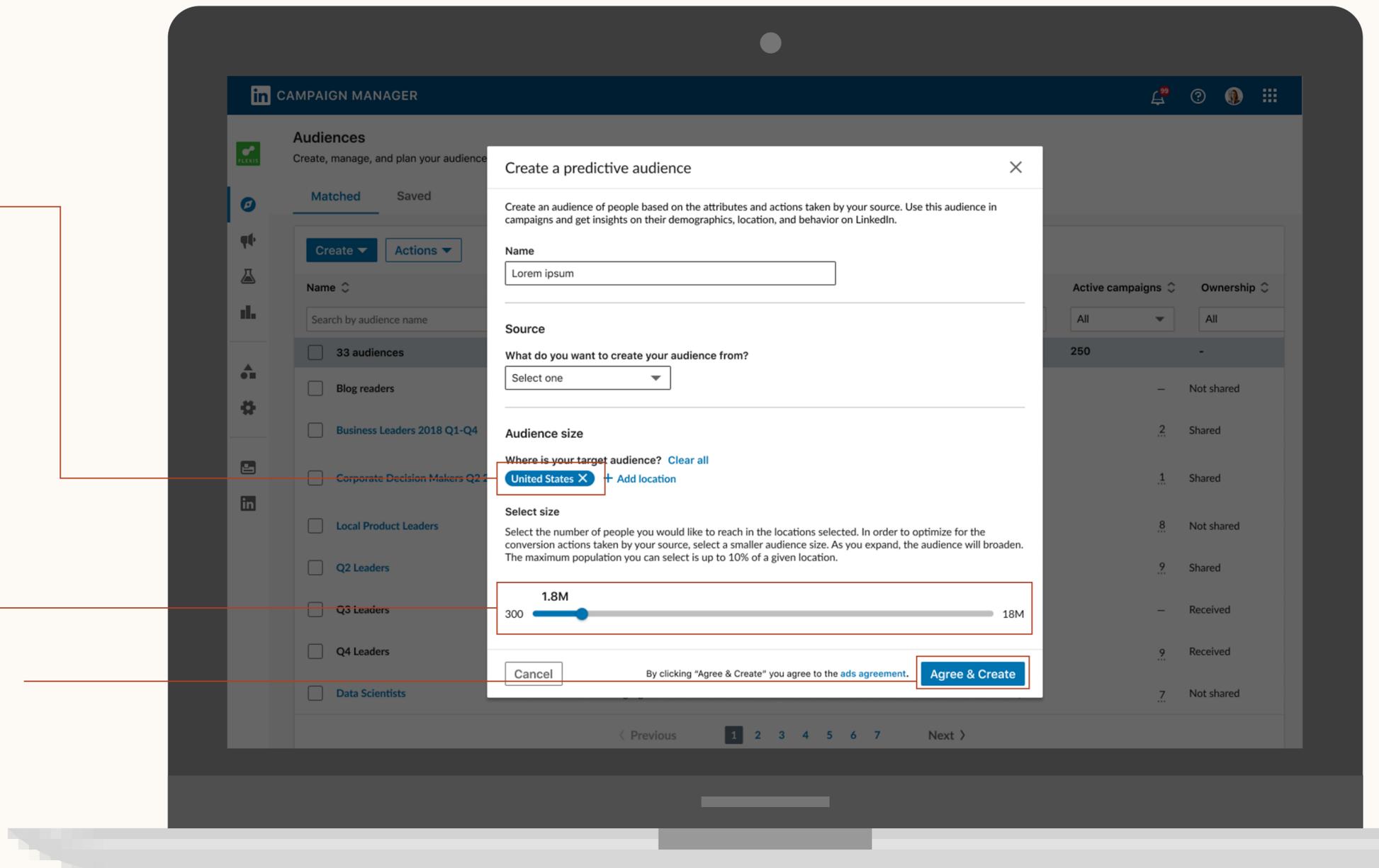
Resources



Select your  
**target audience's geo**

Use the slider to  
**select the size** of  
your audience

Click 'Agree & Create' to build  
your **Predictive Audience**





Introduction

Getting started

Reviewing your Results

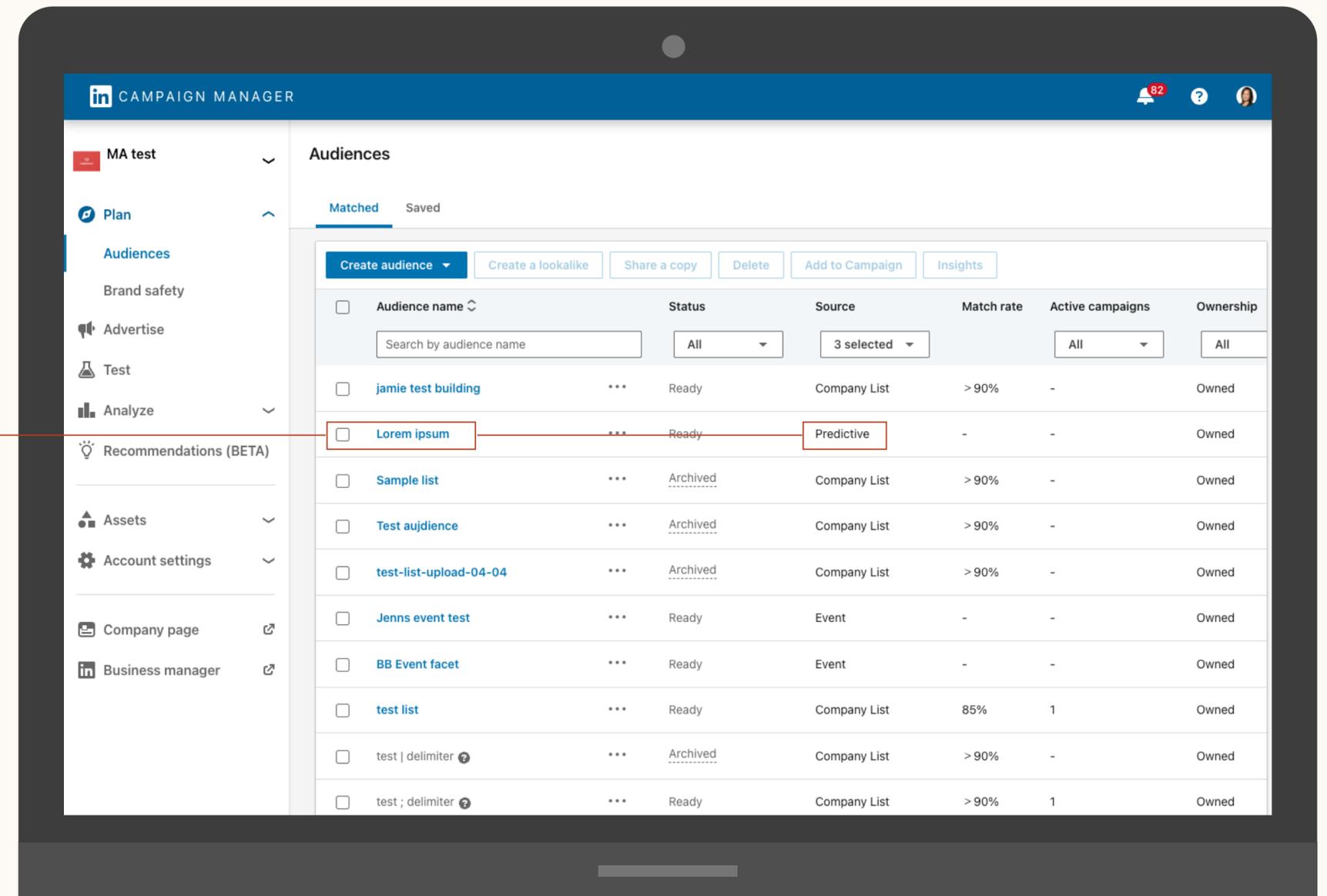
Taking an Action

Feature limitations

Resources



Once created your new **Predictive Audience** will appear in your **Matched Audiences list** and can be applied to any campaign





# Helpful tips to keep in mind

## Identify people who model your current customer

- ✓ A list of customers emails uploaded from your CRM system (contact list)
- ✓ Website visitors who landed on a customer login page (conversion)
- ✓ Leads from an application or demo sign up (lead gen form)
- ✓ Prospects who clicked to learn more on your single-image ad (engagement retargeting)

## Start with an audience that's pre-qualified

- ✓ A list of event attendees (contact list)
- ✓ Website visitors who landed on a gated piece of content or product page (conversion)
- ✓ Leads of those who downloaded an eBook or guide (lead gen form)

## Leverage an audience vetted by sales

- ✓ A list of emails associated to an opportunity accepted by sales or closed won deals (contact list)
- ✓ A list of target contacts hand selected by sales (contact list)



Introduction

Getting started

Reviewing your Results

Taking an Action

Feature limitations

Resources



# Best practices



Check that you have a minimum of 300+ members for your selected seed source



Use audience insights to understand the make-up of your audience and refine targeting



Tailor your content based on the highest indexing topic or product interest using audience insights > content tab



Where possible, align your data source with campaign objective: ex. lead gen form for lead gen campaigns



Test different audience sizes to find what performs best



A/B test creative and content to find what resonates best



Not sure if your selected audience size is too big? We recommend no more than 200x your seed source size and no more than 20x for company list



Exclude existing customers or those that have already converted



Consider using lead gen objective for optimal results



Introduction

Getting started

Reviewing your Results

Taking an Action

Feature limitations

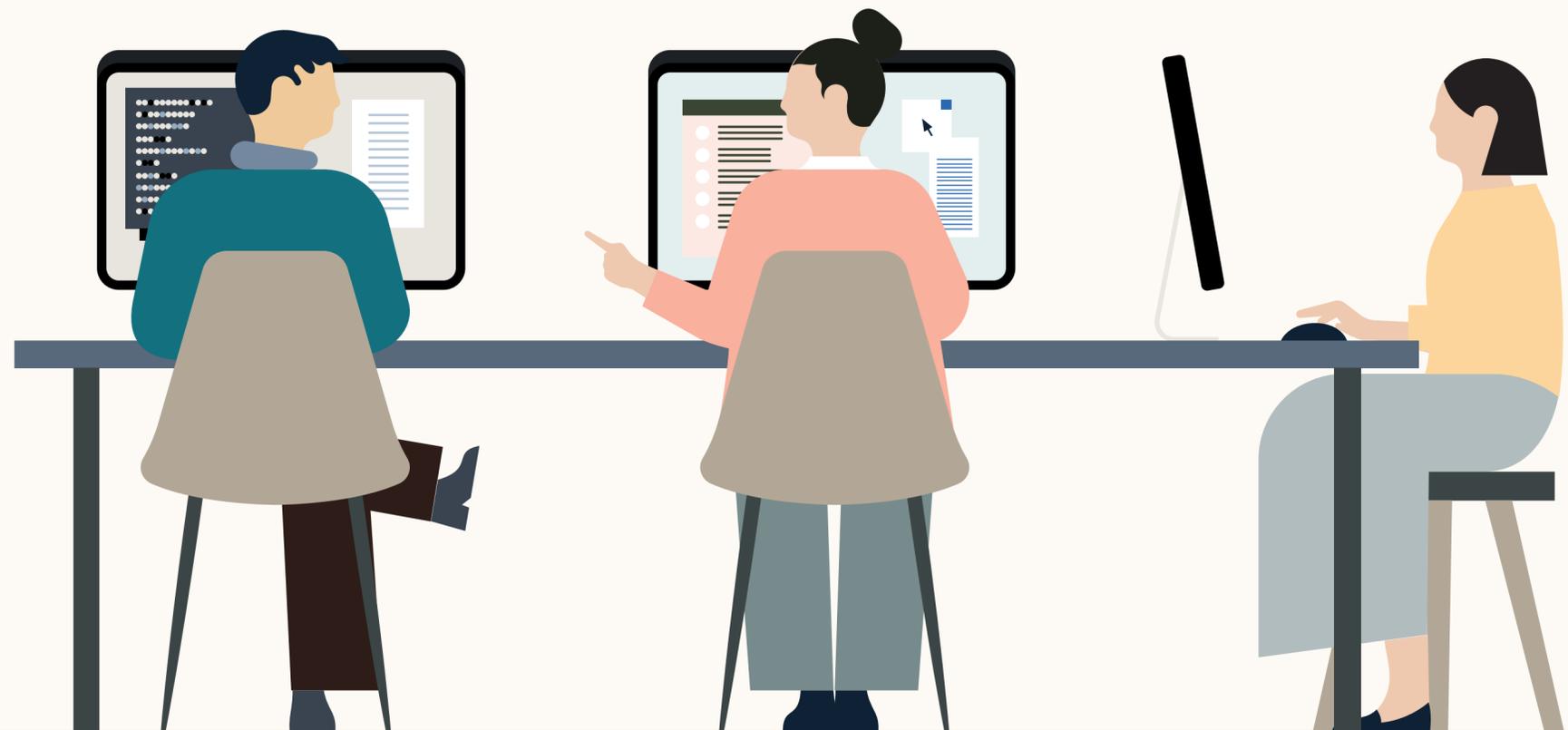
Resources



# Nice work!

You now know how to access and **set up Predictive Audiences.**

Next, we will guide you through how to review your Predictive Audience performance at the end



# Reviewing your Results

---





# Reviewing campaign Performance

- Visit Reporting > “Campaigns” view
- To compare audience performance against other campaigns, select the desired campaigns and view “Key Results” or “Cost per Result”

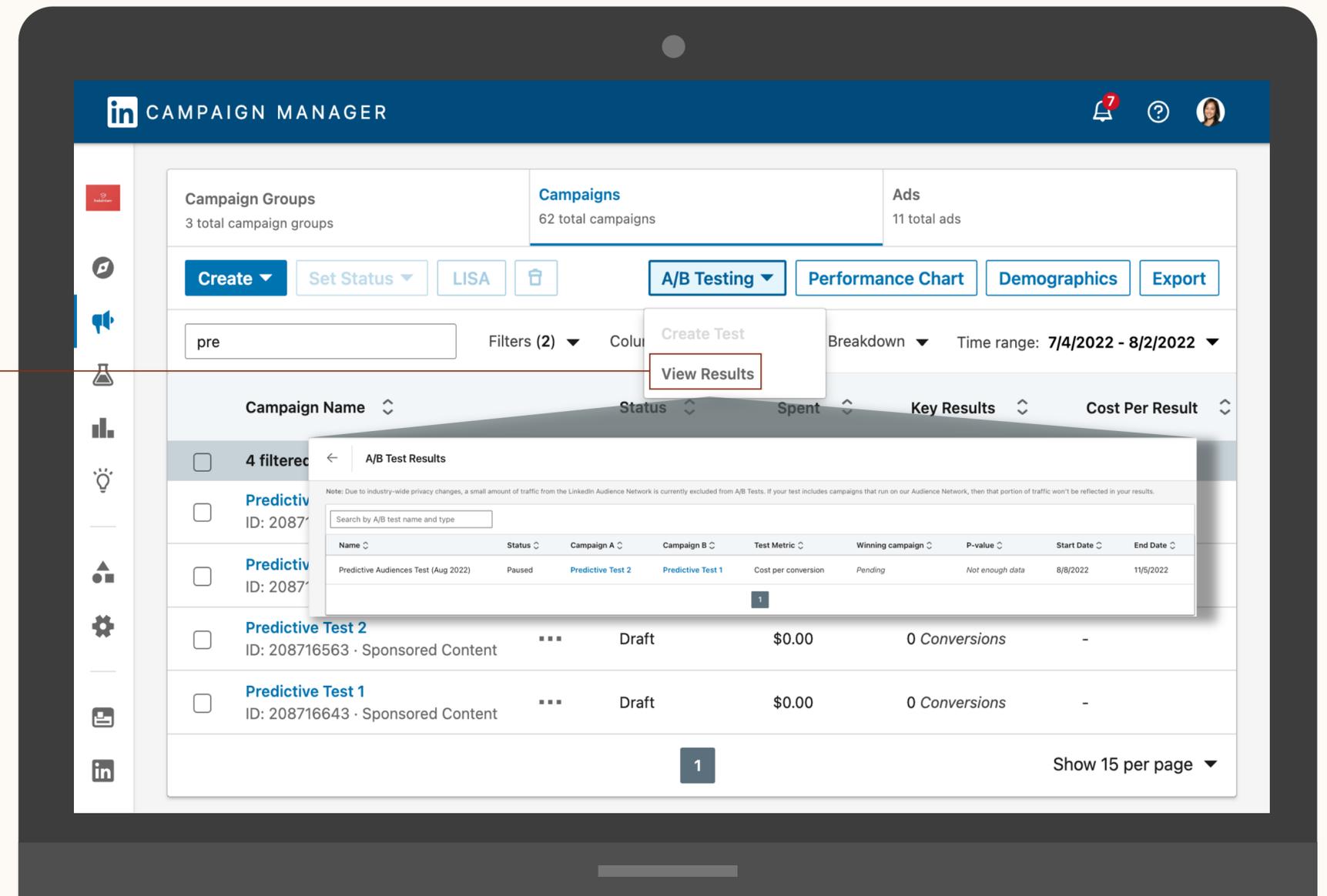
The screenshot displays the LinkedIn Campaign Manager interface. At the top, the navigation bar includes the LinkedIn logo, 'CAMPAIGN MANAGER', and user profile icons. Below this, there are tabs for 'Campaign Groups' (3 total), 'Campaigns' (2 selected), and 'Ads' (2 total). A search bar contains the text 'pre'. The main content area features a table with columns for Campaign Name, Status, Spent, Key Results, Cost Per Result, and Impressions. Two campaigns, 'Predictive Test 3' and 'Predictive Test 4', are selected and highlighted. The 'Key Results' and 'Cost Per Result' columns for these campaigns are highlighted with red boxes. The table shows that all campaigns are in 'Draft' status with a spend of '\$0.00'.

Campaign Name	Status	Spent	Key Results	Cost Per Result	Impressions
2 selected campaigns	-	\$0.00	-	-	0
<input checked="" type="checkbox"/> Predictive Test 3 ID: 208715823 · Sponsored Content	Draft	\$0.00	0 Leads	-	0
<input checked="" type="checkbox"/> Predictive Test 4 ID: 208715903 · Sponsored Content	Draft	\$0.00	0 Leads	-	0
<input type="checkbox"/> Predictive Test 2 ID: 208716563 · Sponsored Content	Draft	\$0.00	0 Conversions	-	0
<input type="checkbox"/> Predictive Test 1 ID: 208716643 · Sponsored Content	Draft	\$0.00	0 Conversions	-	0



## Access A/B Reporting

- To view results of your A/B test, visit “Test” > View results
- Or Visit Reporting > “Campaigns” view > Click A/B Testing > View results
- At the end of test, both campaigns are automatically paused



# Feature limitations

---





# Predictive audiences limitations

- Contact List, Company List, Conversion (Insight Tag, Website Actions, CAPI), Retargeting, or Lead Gen Form are the five data sources available to create a Predictive Audience
- Maximum creation of **100 Predictive Audiences per ad account** at any given time
- 300 minimum to 300K maximum rows for Contact List upload

- A/B Testing will automatically pause both campaigns 90 days after activation
- Audiences cannot be shared with another ad account or through Business Manager



Introduction

Getting started

Reviewing your Results

Taking an Action

Feature limitations

Resources



# Congratulations!

You have now completed this  
**guide to Predictive Audiences.**

Next, you'll find some helpful resources.





Introduction

Getting started

Reviewing your Results

Taking an Action

Feature limitations

Resources



# Resources

- [LinkedIn Lead Gen Forms and how to get started](#)
- [LinkedIn Contact Targeting and how to get started](#)
- [LinkedIn Company Targeting and how to get started](#)
- [LinkedIn Retargeting and how to get started](#)
- [LinkedIn Conversion Tracking and how to get started](#)
- [LinkedIn Website Actions and how to get started](#)
- [A/B Testing and how to get started](#)



Thank you

LinkedIn

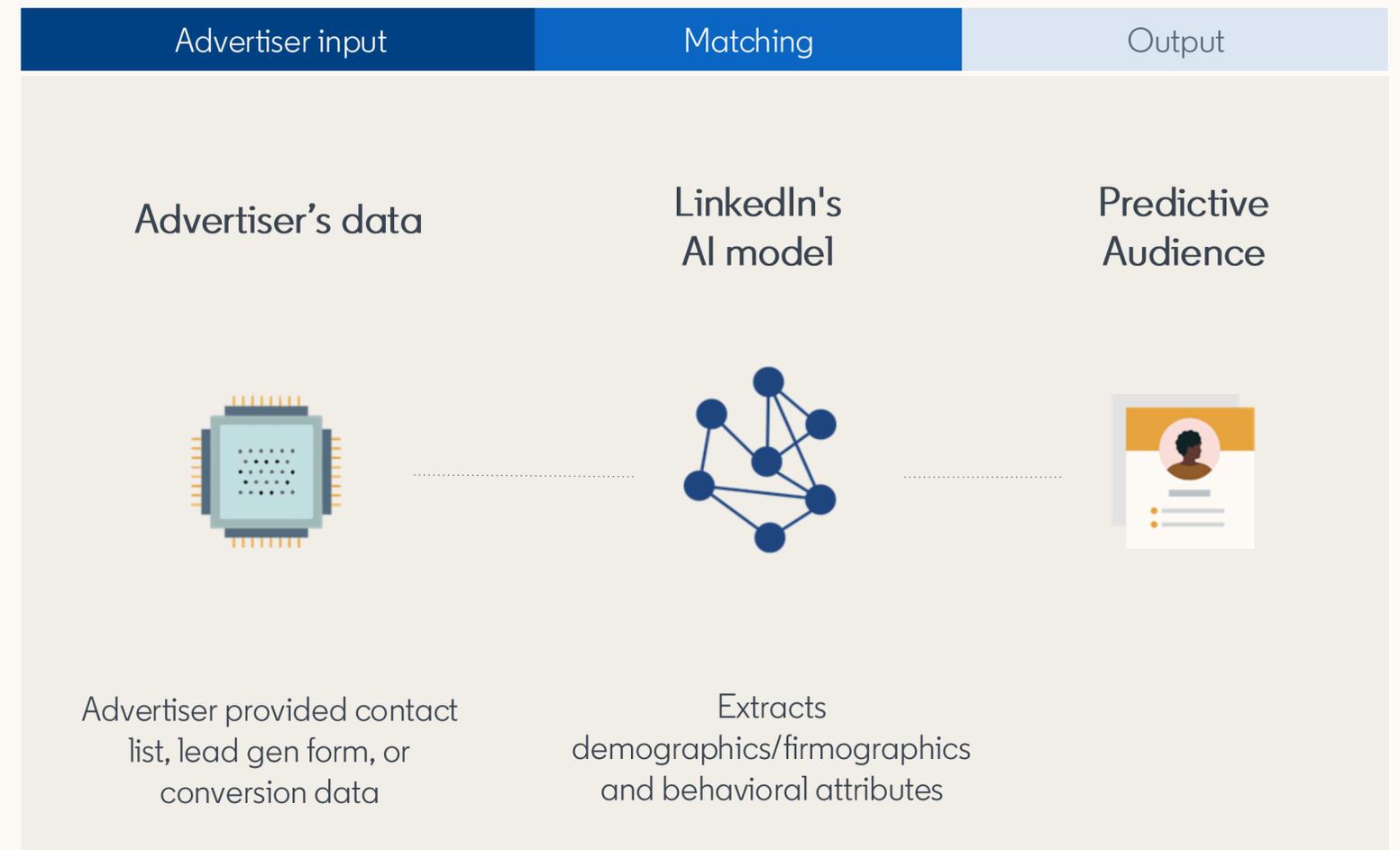
# Appendix

# How a Predictive Audience is created

To create a predictive audience, an advertiser must first provide high quality data. The seed data provided should align to a specific behavior they'd like to replicate in the resulting audience. LinkedIn then generates a tailored AI model trained to identify users who are predicted to be most likely to exhibit similar conversion behavior.

How does LinkedIn use your data?  
Your data is used as input to our model to generate your audience and is isolated and used in a privacy-enhanced manner.

## Predictive audience



# How does Predictive Audience compare to Lookalike?

Let's use FixDex as an example. FixDex is a company that wants to reach decision makers looking for an HR solution.

LinkedIn has a wide audience ranging from those that are looking for an HR solution to those that are not, and people with diverse titles, seniority levels, and background.

Members on LinkedIn



"I want to find people looking for an HR solution"



SVP of HR  
Looking for a solution



Co-Founder  
Looking for a solution



HR Executive  
Not looking for a solution



VP of HR  
Not looking for a solution



SVP of Technology  
Looking for a solution



HR Executive  
Looking for a solution



CEO  
Looking for a solution



## Predictive audience vs. lookalikes

Based on FixDex's data source, selected geo location, and desired Predictive Audience size, LinkedIn's AI model will generate an audience that looks at behavioral and conversion propensity, going beyond those who "look like" their ideal audience.

A lookalike audience, which is built to contain people that look like HR professionals, may include people who are in or out of market for an HR Solution.



"I want to find people looking for an HR solution"

### Predictive audience



HR Executive  
Looking for a solution



VP of HR  
Looking for a solution



Co-Founder  
Looking for a solution



SVP of Technology  
Looking for a solution

### Lookalike audience



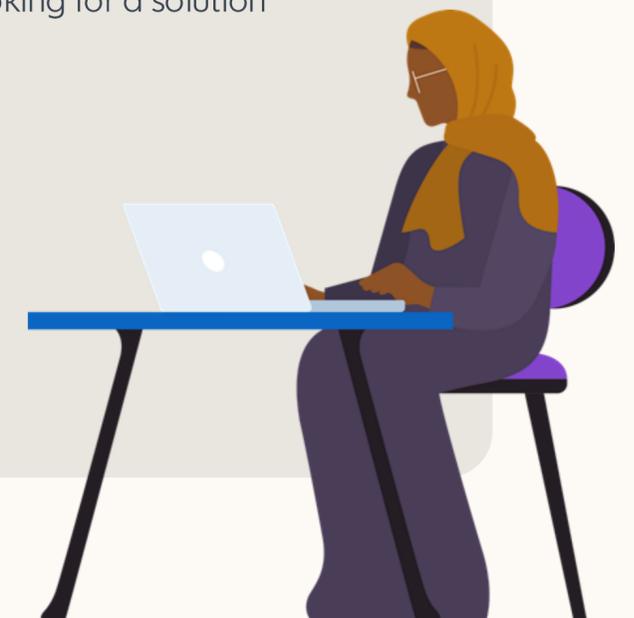
HR Executive  
Not looking for a solution



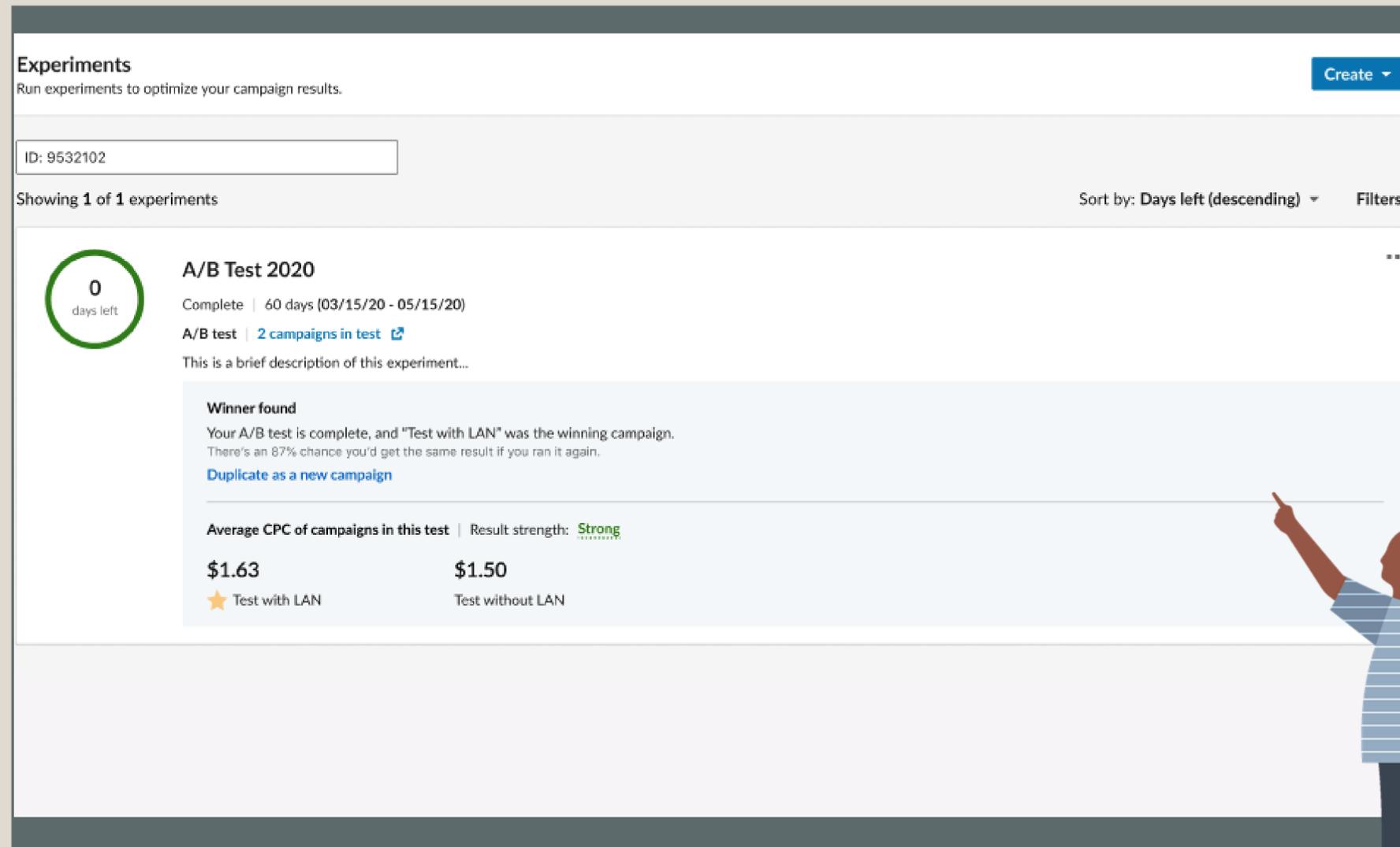
VP of HR  
Not looking for a solution



CEO  
Looking for a solution



# A/B Testing Result Scenarios



The screenshot displays a dashboard for A/B testing experiments. At the top, it says 'Experiments' and 'Run experiments to optimize your campaign results.' There is a 'Create' button. Below that, an ID field shows '9532102'. It indicates 'Showing 1 of 1 experiments' and 'Sort by: Days left (descending)'. The main experiment is 'A/B Test 2020', which is 'Complete' and has '0 days left'. It was run from '03/15/20 - 05/15/20' and involved '2 campaigns in test'. A 'Winner found' notification states: 'Your A/B test is complete, and "Test with LAN" was the winning campaign. There's an 87% chance you'd get the same result if you ran it again.' A link to 'Duplicate as a new campaign' is provided. Below this, the 'Average CPC of campaigns in this test' is shown with a 'Result strength: Strong'. A comparison table shows the Average CPC for 'Test with LAN' at \$1.63 and 'Test without LAN' at \$1.50.

Campaign	Average CPC
★ Test with LAN	\$1.63
Test without LAN	\$1.50

After your A/B test is completed, both campaigns will be paused, and there are **three possible results:**

- 1 Winner Found** – the tested variable led to one campaign outperforming the other (*as pictured to the left*). You can duplicate this as a new campaign.
- 2 Similar Performance** – the test scientifically concludes (low p-value) that the variable had no impact on performance.
- 3 Inconclusive** – there was not enough data to determine if there was a winning campaign or similar performance between the variables. This may happen when the test setup was not optimal, for instance if the audience size was not large enough, the test was not long enough, or the budget was not large enough to collect the necessary key results.