

Connect LinkedIn Recruiter with Oracle Taleo Enterprise

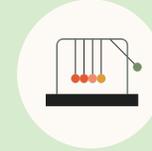
Link your accounts in a few simple steps



Introducing Recruiter System Connect

LinkedIn Recruiter System Connect (RSC) integrates LinkedIn Recruiter with your Oracle Taleo Enterprise account to make your hiring process even simpler. By turning on RSC, you're authorizing the sharing of some candidate, job, and application data across Recruiter and Oracle Taleo Enterprise. It enables you to get up-to-date candidate information, boost collaboration, and access more applicant data in Recruiter. See how to easily connect your two accounts on the next few pages.

Please note: Recruiter System Connect is only compatible with LinkedIn Recruiter Corporate or LinkedIn Professional Services.



Save time now that you're connected



Connect at no additional cost



RSC is secure and GDPR compliant

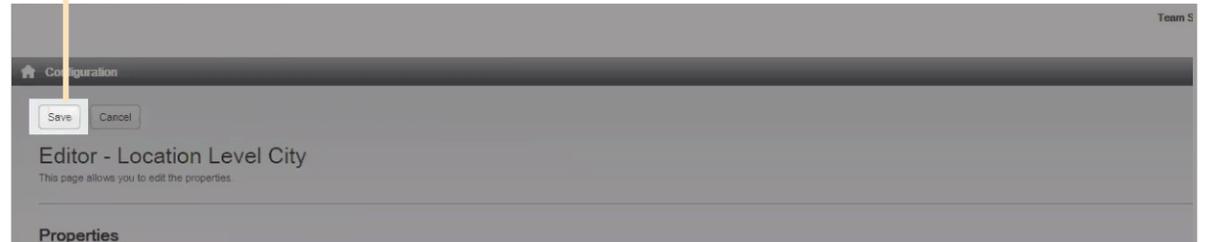
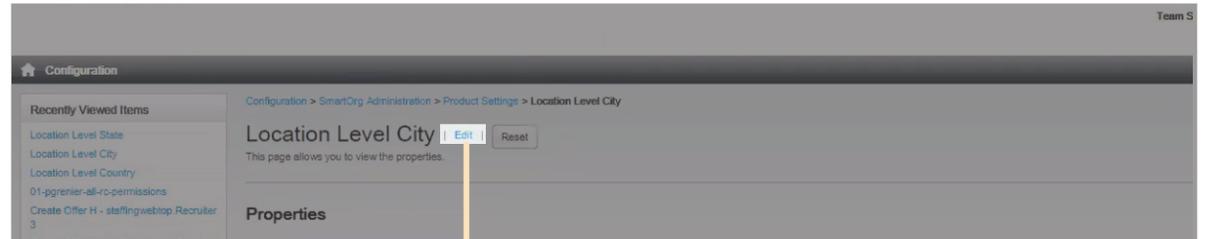
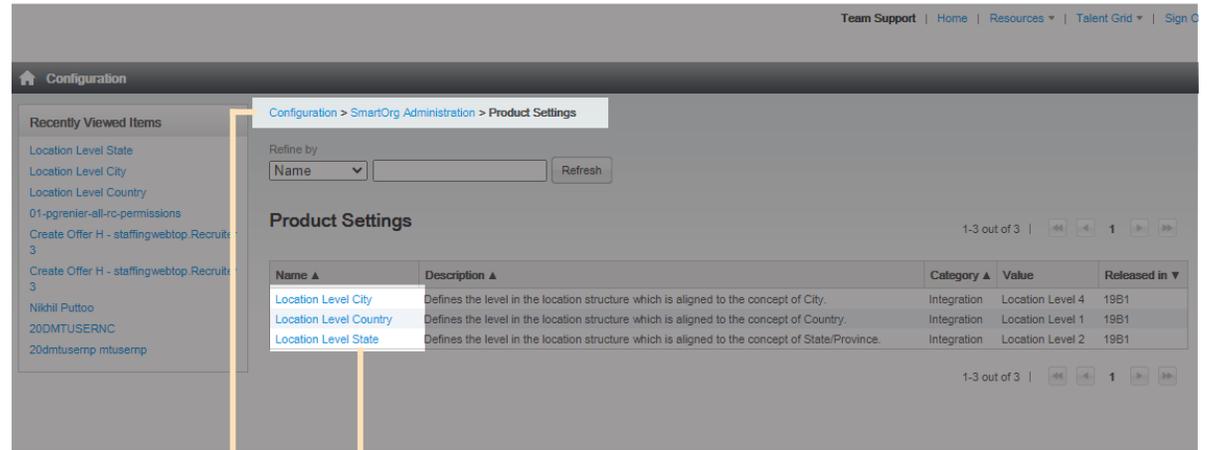


Easy setup for administrators

Step 1 Map your location levels.

Your location hierarchy must have the concepts of Country, State/Province, and City represented. Those three location concepts must be consistently on the same level throughout the location hierarchy. LinkedIn requires that requisition location data is sent for Country, State/Province, and City.

- a Go to **“Configuration”** > **“SmartOrg Administration”** > **“Product Settings.”**
- b Search for these settings:
 - Location Level City
 - Location Level State
 - Location Level Country
- c For each setting, click **“edit”** to define the level of your SmartOrg location structure based on which the countries, states or provinces, and cities are configured.
- d Click **“Save.”**



Step 2 Enable email uniqueness.

Configure this setting to prevent multiple candidates from using the same email address.

- a Go to **“Configuration”** > **“Recruiting”** > **“Settings.”**
- b Locate the Email Uniqueness setting.
- c Set the setting to **“Yes.”**
This may already be configured with a value of **“Yes”** so no further action is required.
- d Click **“Save.”**

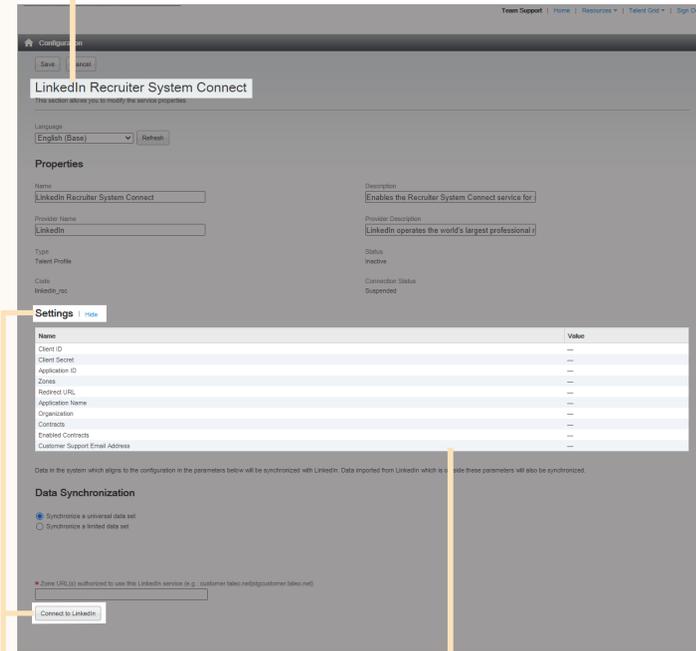
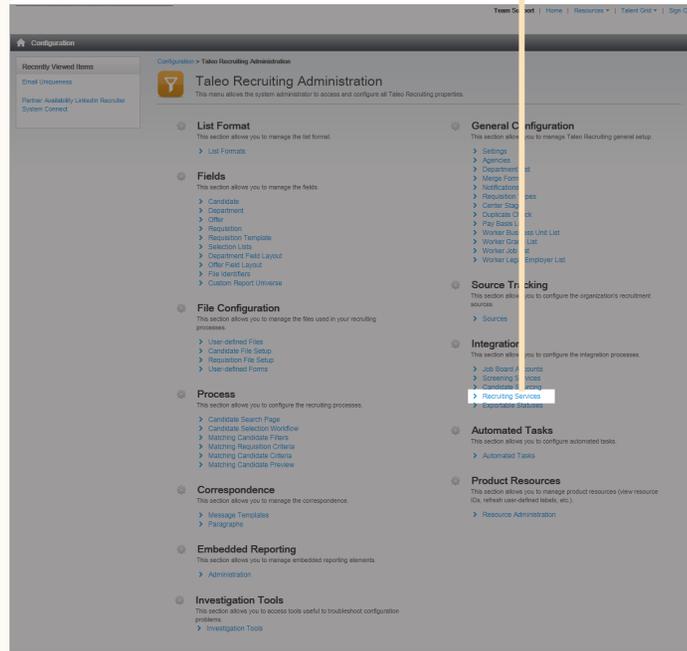
The screenshot shows the Oracle Recruiting Configuration interface. At the top right, there are navigation links: Team Support, Home, Resources, Talent Grid, and Sign Out. The main header is 'Configuration'. Below it, there's a breadcrumb trail: Configuration > Taleo Recruiting Settings. The main title is 'Taleo Recruiting Settings' with a sub-header: 'This page allows you to view Taleo Recruiting settings.' There's a 'Refine by' section with a dropdown menu set to 'Name' and a search box containing 'uniqueness', along with a 'Refresh' button. A 'Settings' table is displayed, showing one row for 'Email Uniqueness'. The table has columns for Name, Description, Category, Value, and Released in. The 'Email Uniqueness' row shows a description of 'Activate candidate/referrer email address uniqueness verification.', a category of 'Candidate', a value of 'Yes', and a release date of '6.1'. There are pagination controls showing '1-1 out of 1' and navigation arrows. Three callout boxes with letters 'a', 'b', and 'c' are overlaid on the image. Callout 'a' points to the breadcrumb trail. Callout 'b' points to the 'Email Uniqueness' row in the settings table. Callout 'c' points to the 'Yes' value in the 'Value' column of the settings table.

Name ▲	Description ▲	Category ▲	Value	Released in ▼
Email Uniqueness	Activate candidate/referrer email address uniqueness verification.	Candidate	Yes	6.1

Step 3 Connect your zone to LinkedIn.

If you're operating the Apply with LinkedIn service for candidate job applications, then your zone is already connected to LinkedIn. Otherwise, you need to create a connection with LinkedIn.

- a Go to **“Configuration” > “Recruiting Administration” > “Integration” > “Recruiting Services.”** If Oracle Support has processed your service request, you will see the LinkedIn Recruiter System Connect service.
- b Click **“LinkedIn Recruiter System Connect”** to open the service.
- c If the Client ID, Secret, and Zones fields are populated, you already have a connection to LinkedIn. If the fields are empty, click **“Edit”**, enter your zone URL in the Zones field using the format zone.taleo.net (you don't need to add “https://”), and then click **“Connect to LinkedIn.”**
- d Client ID, Client Secret, Application ID, Zones, and Application Name will become populated in the Settings table.



c

d

Step 4 Set the Application Name.

After connecting your zone to LinkedIn, the LinkedIn RSC service will display an option to manage the Application Name. This is the name of your organization, which appears in the pop-up hosted by LinkedIn that is displayed when recruiters connect their accounts.

- a Go to **“Configuration”** > **“Recruiting Administration”** > **“Integration”** > **“Recruiting Services.”**
- b Click **“LinkedIn Recruiter System Connect”** to view the service in edit mode.
- c Enter a value in the Application Name field.
- d Click **“Update.”**

The screenshot shows the 'Configuration' page for 'LinkedIn Recruiter System Connect'. The page has a dark header with 'Configuration' and navigation links like 'Team Support', 'Home', 'Resources', 'Talent Grid', and 'Sign Out'. Below the header are 'Save' and 'Cancel' buttons. A callout 'a' points to the 'Configuration' header. A callout 'b' points to the title 'LinkedIn Recruiter System Connect' and its description: 'This section allows you to modify the service properties.' Below this is a 'Language' dropdown set to 'English (Base)' with a 'Refresh' button. The 'Properties' section contains a table with fields: Name (LinkedIn Recruiter System Connect), Description (Enables the Recruiter System Connect service for...), Provider Name (LinkedIn), Provider Description (LinkedIn operates the world's largest professional...), Type (Talent Profile), Status (Inactive), Code (linkedin_rsc), and Connection Status (Suspended). The 'Settings' section has a 'Hide' link and a table with columns 'Name' and 'Value'. Below the table is a 'Data Synchronization' section with two radio buttons: 'Synchronize a universal data set' (selected) and 'Synchronize a limited data set'. There are three 'Update' buttons: one for 'Zone URL(s) authorized to use this LinkedIn service', one for 'Redirect URL', and one for 'Application Name' (which has a callout 'c'). A callout 'd' points to the 'Update' button for 'Customer Support Email Address'.

Step 5

Define the data set you want to synchronize.

You can either synchronize a universal data set (the default and recommended option), or you can exclude certain data sets for regulatory, privacy, or other purposes.

- a Go to **“Configuration”** > **“Recruiting Administration”** > **“Integration”** > **“Recruiting Services.”**
- b Click **“LinkedIn Recruiter System Connect”** to view the service in edit mode.
- c Go to the **Data Synchronization** section.
- d Select **“Synchronize a universal data set”** or **“Synchronize a limited data set.”**

The screenshot shows the configuration page for 'LinkedIn Recruiter System Connect'. It includes a 'Configuration' header with 'Save' and 'Cancel' buttons. Below is a 'Properties' section with fields for Name, Description, Provider Name, Provider Description, Type, Status, Code, and Connection Status. A 'Settings' section is expanded to show a table of configuration parameters. The 'Data Synchronization' section has two radio buttons: 'Synchronize a universal data set' (selected) and 'Synchronize a limited data set'. Below this are several required fields with 'Update' buttons: Zone URL(s), Redirect URL, Application Name, and Customer Support Email Address. The page footer includes the LinkedIn logo, contract information, and a 'Change Contract' button.

a Configuration

b LinkedIn Recruiter System Connect

c Data Synchronization

d Synchronize a universal data set

Name	Value
Client ID	---
Client Secret	---
Application ID	---
Zones	---
Redirect URL	---
Application Name	---
Organization	---
Contracts	---
Enabled Contracts	---
Customer Support Email Address	---

Step 6 Request the RSC Integration from LinkedIn.

- a Next to the RSC, click **“Request”** to send the activation request.*
- b Once the request is completed, you will see a dialog box that confirms the integration has been successfully requested. The pending steps will need to be completed on the LinkedIn Recruiter Admin account (see Step 7).

*To activate additional integration functionality, such as **“RSC recommended matches”** and **“RSC unified search,”** talk with your ATS rep to let them know you’re interested.

Follow the instructions in the module below to configure integration with LinkedIn.

in

Contract: Oracle Middleware Test [Change Contract](#)

Request an Integration

Recruiter System Connect (RSC)

Request to activate company and contract level access to Recruiter System Connect (e.g., export LinkedIn profiles to your ATS, view ATS candidate info directly in Recruiter, view InMails and/or Notes history). [Learn more](#)

[Request](#)

Apply with LinkedIn

Enable to display the Apply with LinkedIn button on your jobs pages and allow job seekers to use their LinkedIn profile to apply to your jobs. You'll also receive LinkedIn profiles of job seekers who start, but don't finish your application in Recruiter. [Learn more](#) 🔒 Not currently available

Company Connections

Enable to display a company connections widget on your ATS-hosted career site. Job seekers can use this to see who they know at your company and message their connections. 🔒 Not currently available

Apply Starters Explorer

Enable to display a list of job seekers who started to apply to your jobs by clicking on Apply with LinkedIn, but didn't finish your application. [Learn more](#) 🔒 Not currently available

LinkedIn Match

Enable to see how well an applicant matches your job requirements in your ATS. LinkedIn Match will also order applicants by their match for the role, so well-matched candidates appear at the top of the list. 🔒 Not currently available

Updated activation step Set-up integration in Oracle Taleo Enterprise.*

Starting late September 2021, we will roll out a more user-friendly activation experience for LinkedIn Recruiter customers.*

- a Admins can request to activate integrations all at once — across all packages — inside the onboarding widget.**

Please note: Default access level is contract level for sourcing packages versus company level for reporting and applicant management packages.

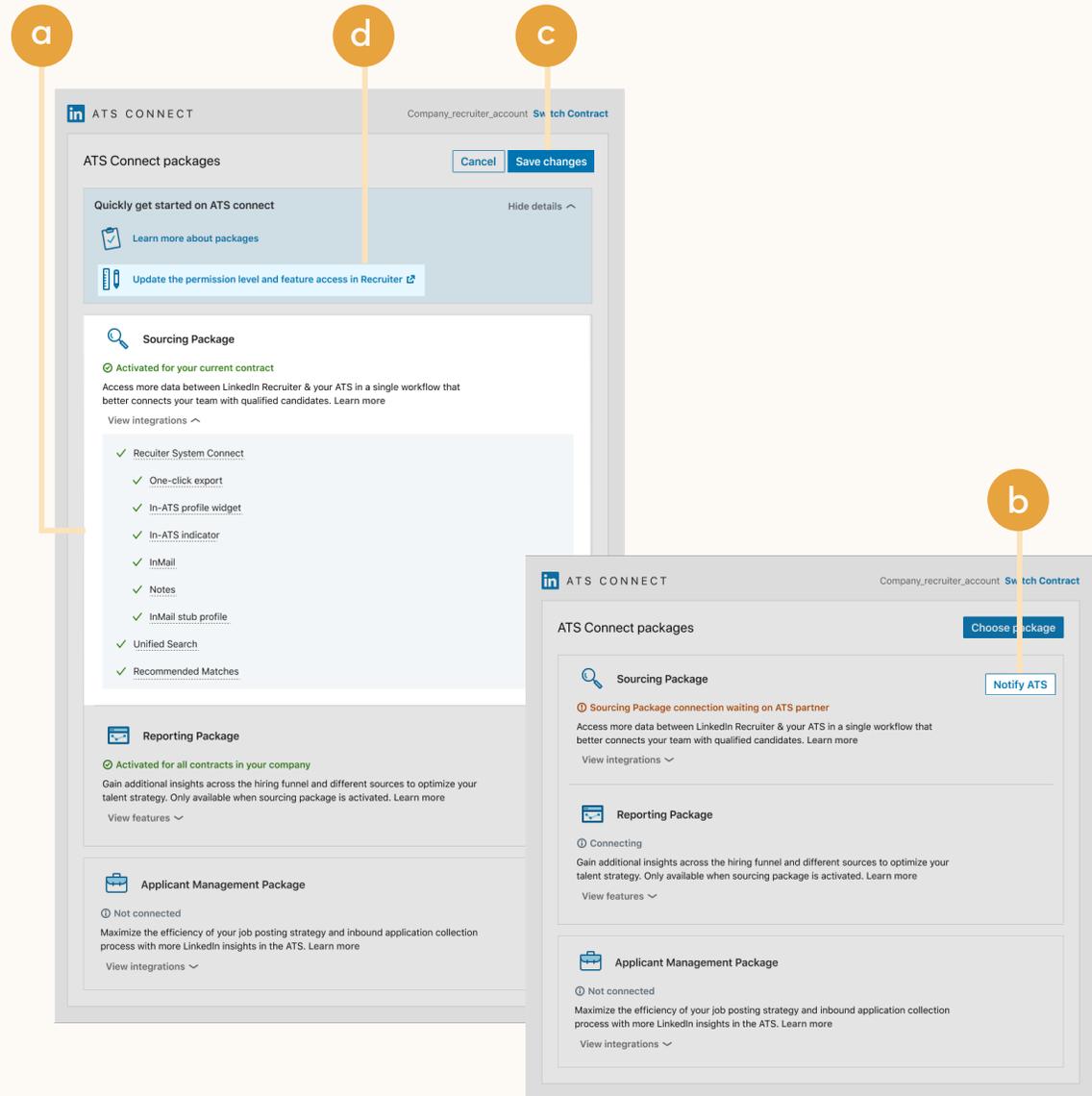
- b (Optional) Connection not moving fast enough? Nudge partners with a notification.

- c Hit **“Save Changes”** to confirm integration activation. Your integrations will be turned on at this point.

- d You will be directed to recruiter settings to update access level and feature choices by clicking on the link below.

*Check with your ATS to ensure all features are enabled for you.

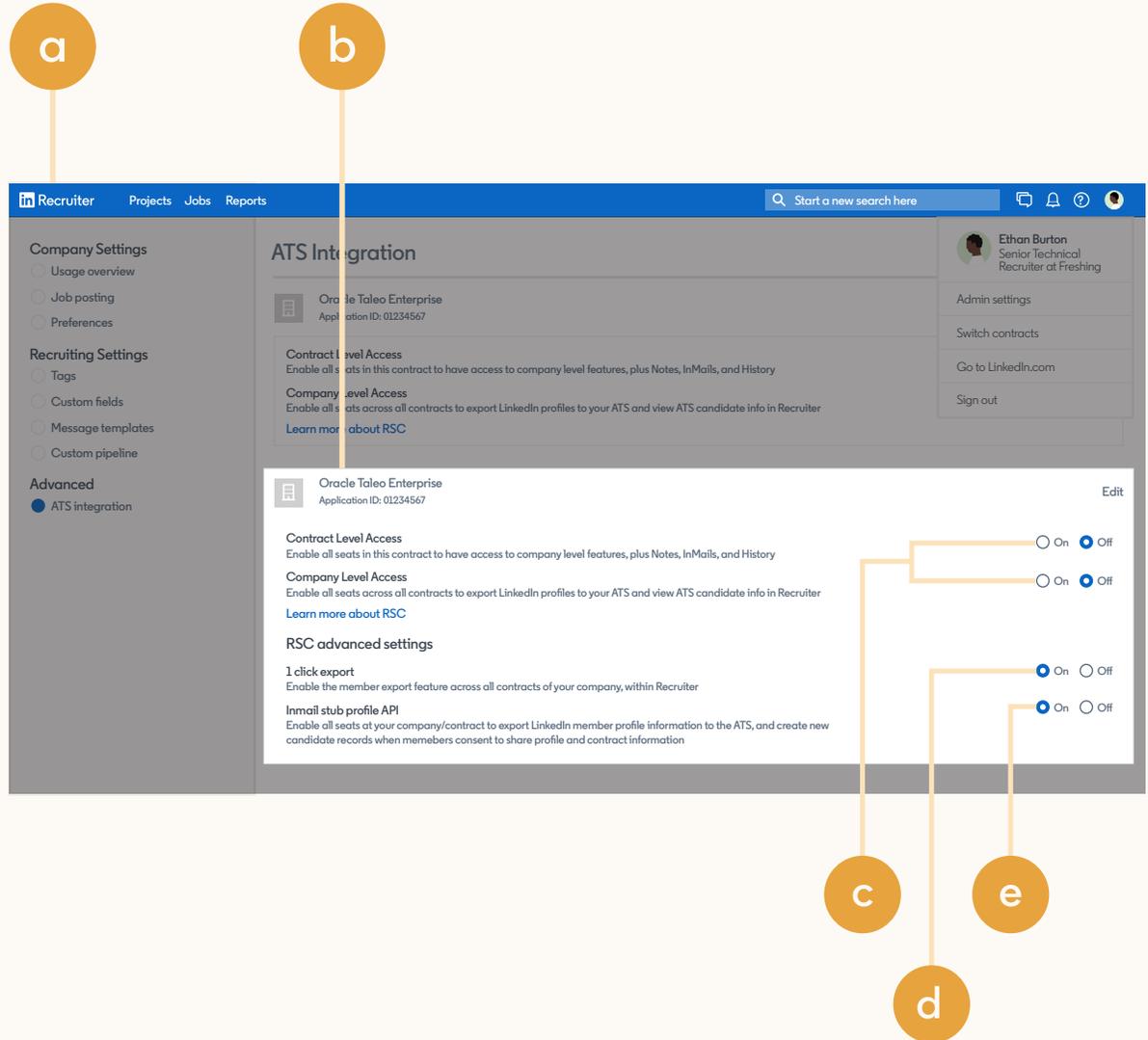
**If an integration package or feature is grayed out, it's either because your ATS is not offering it at this time or you don't have the permission to adjust this package. Check with your ATS to ensure all features are enabled for you or to request an integration.



Step 7

Connect LinkedIn Recruiter to Oracle Taleo Enterprise.

- a Open your LinkedIn Recruiter Admin account in a new tab.
- b Scroll down to your Oracle Taleo Enterprise section.
- c Connect “**Company Level Access**”, “**Contract Level Access**”, or both by clicking “**On**” for the desired access.
- d Activate 1-click export to quickly transfer simple candidate information to your ATS.
- e Activate the InMail Stub Profile API to create or update profiles in your ATS when a candidate consents to share their contact information with your company via InMail.

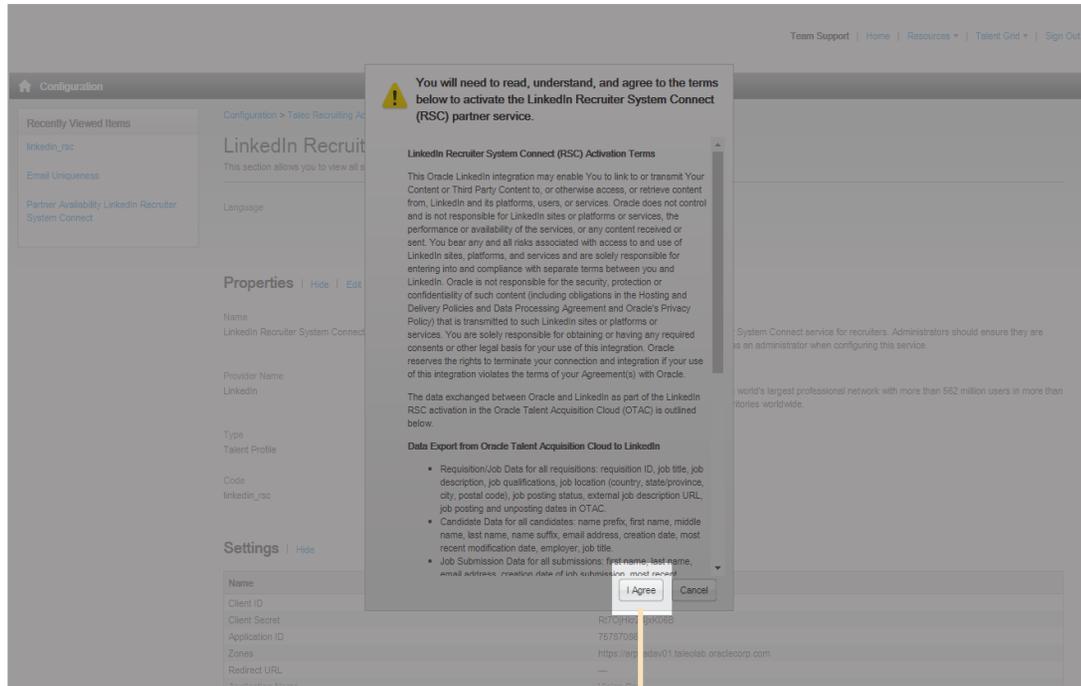
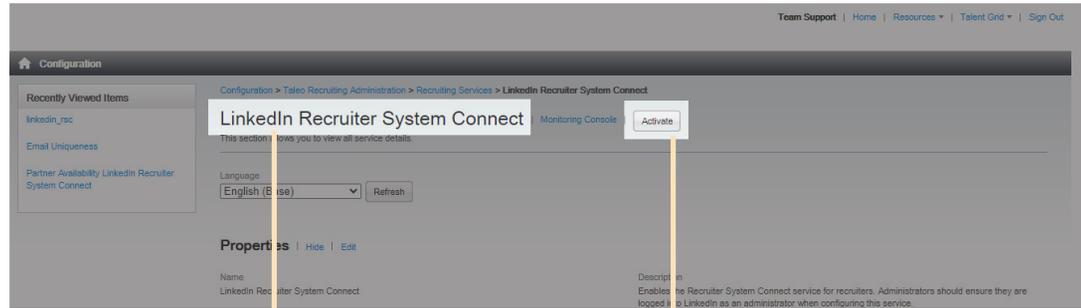


Step 8 Activate RSC in Oracle Taleo Enterprise.

- a Go to the LinkedIn Recruiter System Connect page in Oracle Taleo Enterprise.
- b Click **“Activate.”**
- c Read the legal agreement and click **“I Agree.”** A history is kept of the user who agrees to the terms, the time and date of the agreement, and the IP address from which the agreement was made.

RSC is now active and data synchronization of requisitions, candidates, and job applications will begin. After initial setup synchronization is complete, a history event will be added confirming that the synchronization is completed.

Note: If the legacy Cross System Awareness service was enabled, this activation will automatically disable it.



Step 9

Position the LinkedIn Member Profile column in candidate list.

The link to the Profile Widget will appear automatically on the expanded view of the Job Submission and the General Profile. For the candidate list formats, however, it must be added manually in the configuration.

a Go to **“Configuration”** > **“Recruiting Administration”** > **“List Formats”** > Select a list format.

b Add the **“LinkedIn Member Profile”** column to each list format.

The screenshot shows the 'List Formats' configuration page in Oracle Recruiter. At the top right, there are links for 'Team Support' and 'Sign Out', and buttons for 'Done' and 'Cancel'. Below these are sections for 'Format Details' (with a 'Standard View' dropdown), 'Comments', and 'Columns and Sorting' (with a 'Reorder' button). The main part of the page is a table with columns: Displayed, Sequence Number, Column Name, Short Name, Icon, Sort by, Then by, and Then by. The table lists various columns, with the 'LinkedIn Member Profile' row highlighted by a blue callout 'b'. The 'LinkedIn Member Profile' row has a checked checkbox in the 'Displayed' column, a sequence number of 7, and a LinkedIn icon in the 'Icon' column.

Displayed	Sequence Number	Column Name	Short Name	Icon	Sort by	Then by	Then by
<input checked="" type="checkbox"/>	1	Item requiring attention	Item requiring attention	🚩	▲	▲	▲
<input checked="" type="checkbox"/>	2	Disqualification Question Result	Result	⊗	▲	▲	▲
<input checked="" type="checkbox"/>	3	Candidate File Identifier	Candidate		▲	▲	▲
<input checked="" type="checkbox"/>	4	Requisition ID and Title	Req. ID, Title		▼	▲	▲
<input checked="" type="checkbox"/>	5	Selection Step	Step		▲	▲	▲
<input checked="" type="checkbox"/>	6	Selection Step and Status and Icon	Step, Status,		▲	▲	▲
<input checked="" type="checkbox"/>	7	LinkedIn Member Profile		in	▲	▲	▲
<input checked="" type="checkbox"/>	8	Candidate Attachments		📎	▲	▲	▲
<input checked="" type="checkbox"/>	9	Internal Candidate Icon		🏠	▲	▲	▲
<input checked="" type="checkbox"/>	10	Referred Candidate Icon		👤	▲	▲	▲
<input checked="" type="checkbox"/>	11	In at Least One Selection Process Icon		🏆	▲	▲	▲
<input checked="" type="checkbox"/>	12	ACE Candidate Icon		★	▲	▲	▲
<input checked="" type="checkbox"/>	13	Submission Creation Date	Submission Creation		▲	▲	▲
<input type="checkbox"/>	-	Address (line 1)	Address (line 1)		▲	▲	▲
<input type="checkbox"/>	-	Address (line 2)	Address (line 2)		▲	▲	▲
<input type="checkbox"/>	-	Advance Notice	Advance Notice		▲	▲	▲
<input type="checkbox"/>	-	Cellular Number	Cellular Number		▲	▲	▲
<input type="checkbox"/>	-	City	City		▲	▲	▲
<input type="checkbox"/>	-	Competency Rating	Competency Rating		▲	▲	▲
<input type="checkbox"/>	-	Complete Submission Indicator	Submission Completed		▲	▲	▲
<input type="checkbox"/>	-	Completed Questionnaires	Completed		▲	▲	▲

Step 10

Grant permissions to use LinkedIn RSC

The activation in Step 9 will start the data exchange between Oracle Taleo Enterprise and LinkedIn Recruiter. It doesn't yet release the service to your users.

- a Go to "Configuration" > "SmartOrg" > "Administration" > "User Types" > Select a User Type > "Recruiting" > "Other."
- b Click "Edit" to enter edit mode.
- c Grant the "Connect LinkedIn account to user" permission.
- d Grant the "Access the LinkedIn Profile Widget" permission.

Please note: In order to enable the LinkedIn Profile Import feature, you must navigate to Recruiter Settings and select Company Level Access.

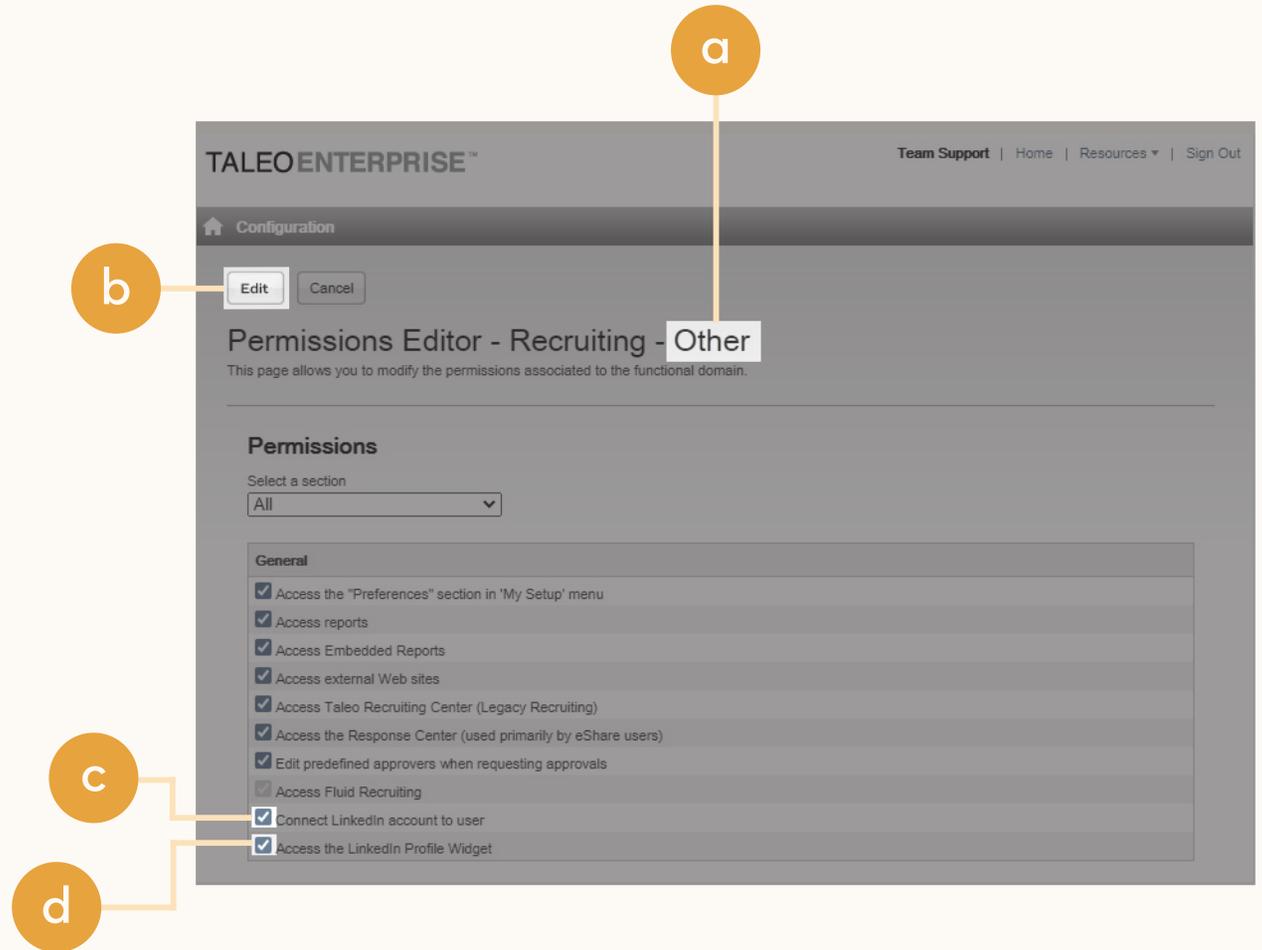
About these permissions:

Connect LinkedIn account to user

Granting this permission will show the capability for a recruiter to tether their LinkedIn Recruiter seat to their Taleo Enterprise user account in Fluid Recruiting. This permission should only be granted to those users who have LinkedIn Recruiter seat licenses granted to them.

Access the LinkedIn Profile Widget

Granting this permission will show the LinkedIn Profile Widget to end users in Taleo Enterprise. Depending on your arrangements with LinkedIn, access to the LinkedIn Profile Widget may be available to any user, or only those who have a LinkedIn Recruiter Seat.



With LinkedIn Recruiter and Oracle Taleo Enterprise working together, you can:

-  Get the same candidate data in both Recruiter and Oracle Taleo Enterprise, saving you time and keeping you up to date wherever you're working
-  View a candidate's LinkedIn profile with Oracle Taleo Enterprise and easily see which candidates are already in your Oracle Taleo Enterprise account
-  See all Recruiter notes and InMail messages in Oracle Taleo Enterprise for a complete view of your candidate interactions
-  Automatically create a profile within Oracle Taleo Enterprise when a candidate responds to an InMail message

