

# Remote work strategy playbook

October 2020





# Remote work strategy playbook guide

#### **Created for:**

**Talent Acquisition leaders** 

**People Analytics** 

**Business leaders** 

**Recruiters** 

#### To help address the following business objectives:

- ✓ Inform whether to offer permanent remote work opportunities
- ✓ Evaluate which positions to prioritize for remote work
- ✓ Identify and assess new markets for remote roles and potential benefits

#### What's included:

- Step-by-step guidance on using LinkedIn Talent Insights to inform your remote work strategy
- Tools to help you understand how important flexible work is to key talent pools
- Instructions on identifying and evaluating new markets to optimize your sourcing strategy



Remote work has been experiencing a global surge since March.

2.8<sub>X</sub>

increase in remote job postings

2.3x

increase in remote job applications<sup>1</sup>

60%

growth in searches for remote roles

Opening offices will be our decision. When and if our employees come back will be theirs.

- Twitter spokesperson





# Managerial, sales, and other functions are going remote.

While engineering dominates remote jobs, managerial and sales roles are the fastest-growing remote jobs.<sup>1</sup>

#### Top remote job listings<sup>2</sup>

- 1. Software engineer
- 2. Software architect
- 3. DevOps engineer
- 4. Account manager
- 5. Back end developer
- 6. Project manager
- 7. Account executive
- 8. Sales manager
- 9. Sales development rep
- 10. Full stack engineer

#### Fastest-growing remote jobs<sup>2</sup>

- 1. Sales development rep
- 2. Sales director
- 3. Back end developer
- 4. Product manager
- 5. Sales manager
- 6. Project manager
- 7. Account manager
- 8. Marketing manager
- 9. Clinical research associate
- 10. Software engineer

<sup>1.</sup> The Most In-Demand Jobs Right Now, August 2020

<sup>2.</sup> Based on LinkedIn data June and July 2020

# How to use LinkedIn Talent Insights to develop and apply your remote work strategy

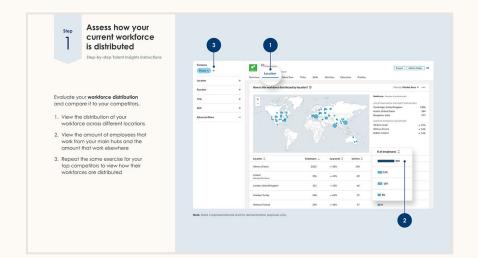
	n a more distributed workforce make us re competitive for talent?
2 Understand key talent pools How	w important is flexible work for my key talent pools?
Identify and evaluate new markets and	n new markets offer advantages in supply d demand, gender diversity, competition, d/or compensation?
	w can adding new markets help me find re of the critical talent I need?

# Assess how your current workforce is distributed

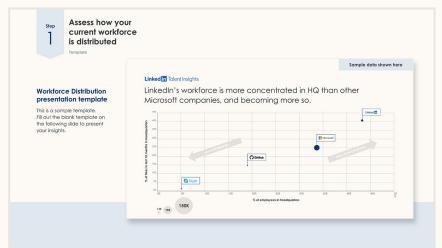
#### Key questions to ask yourself:

- Could we lose out on key talent if our competitors are more distributed than we are?
- How is our workforce distributed compared to our competitors?
- Are we highly concentrated in certain areas? Do we have an opportunity to better distribute talent?

#### What's on the following pages:



Page 7: Step-by-step Talent Insights instructions



Page 8: Workforce Distribution presentation template

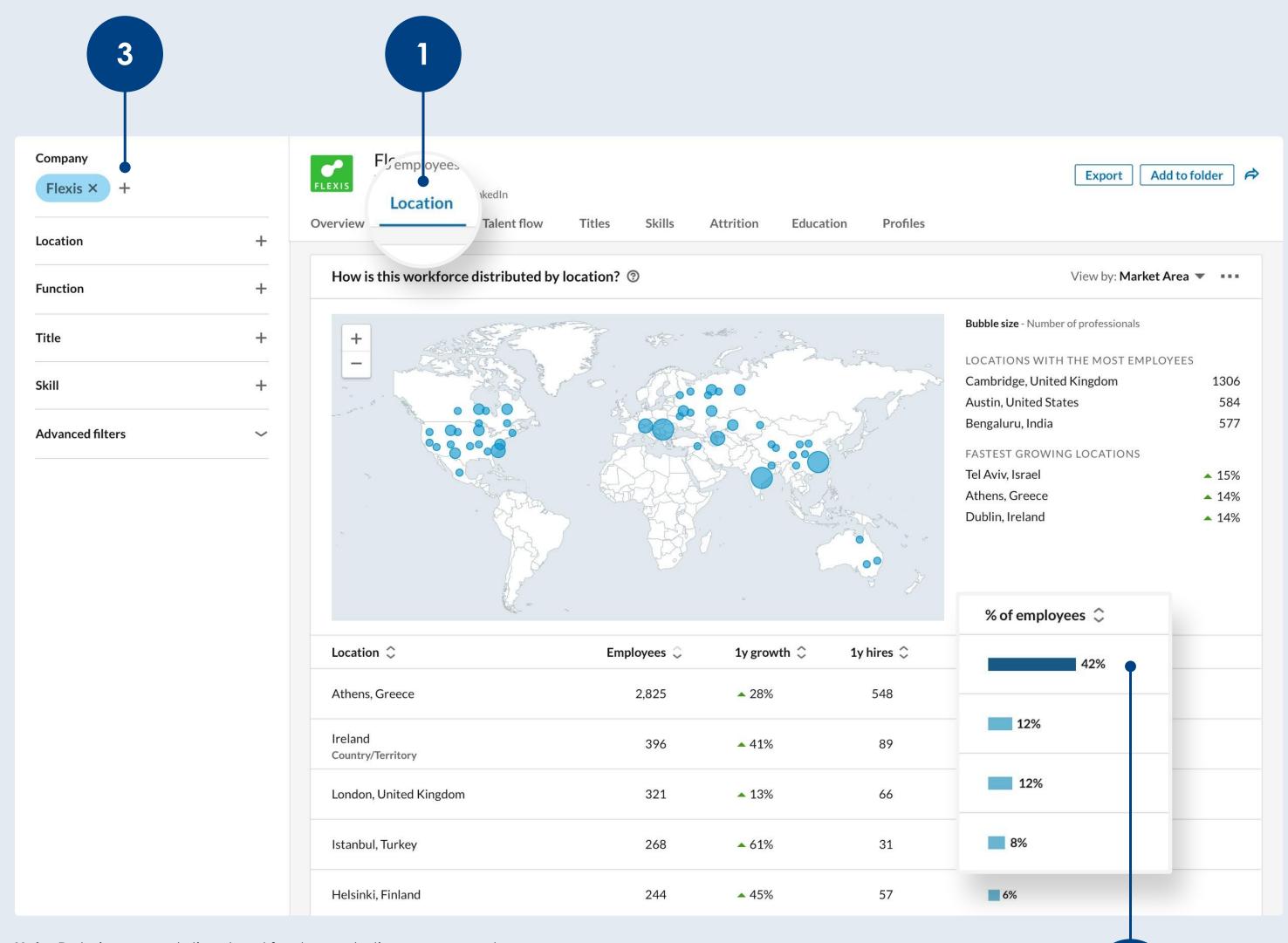


# Assess how your current workforce is distributed

**Step-by-step Talent Insights instructions** 

Evaluate your workforce distribution and compare it to your competitors.

- 1. View the distribution of your workforce across different locations
- 2. View the amount of employees that work from your main hubs and the amount that work elsewhere
- 3. Repeat the same exercise for your top competitors to view how their workforces are distributed



**Note:** Data is representational and for demonstration purposes only.

2

# Assess how your current workforce is distributed

Template

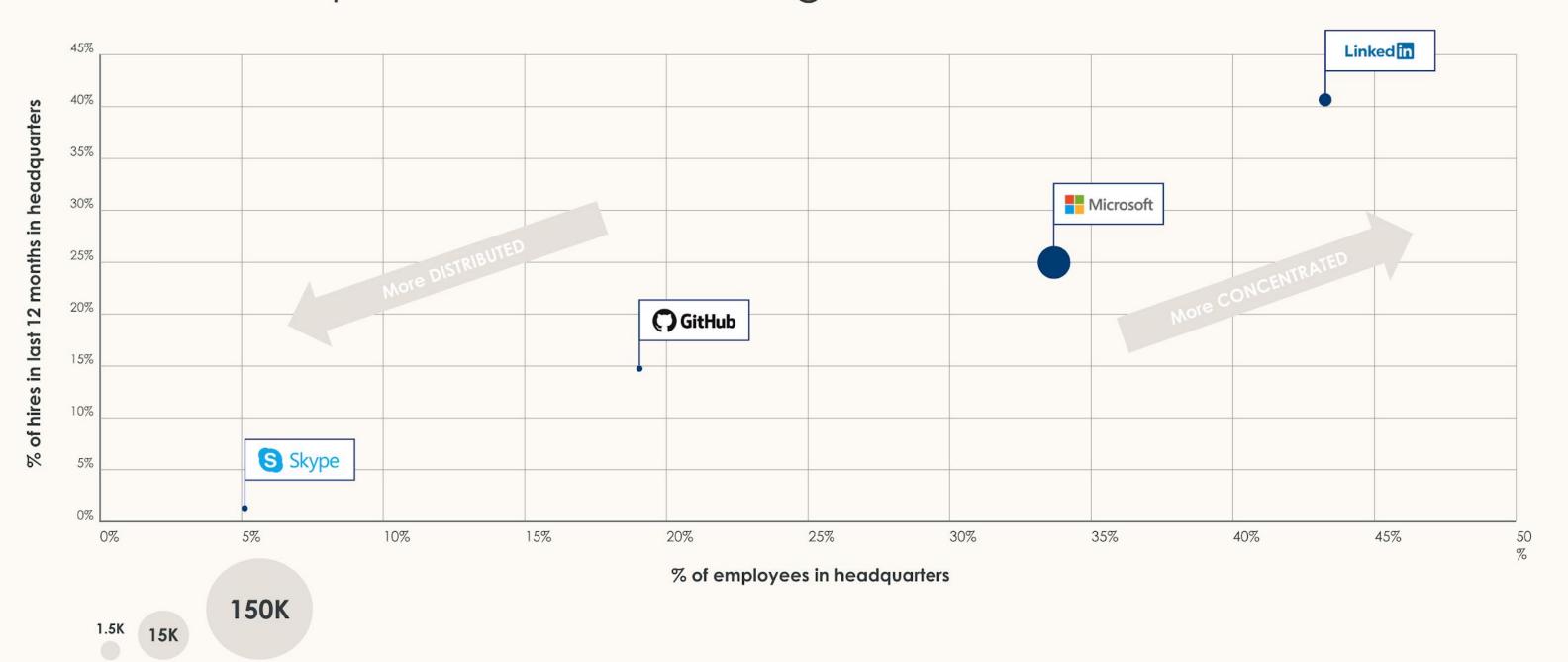
### Workforce Distribution presentation template

This is a sample template.
Fill out the blank template on the following slide to present your insights.

Sample data shown here

#### **Linked in** Talent Insights

LinkedIn's workforce is more concentrated in HQ than other Microsoft companies, and becoming more so.

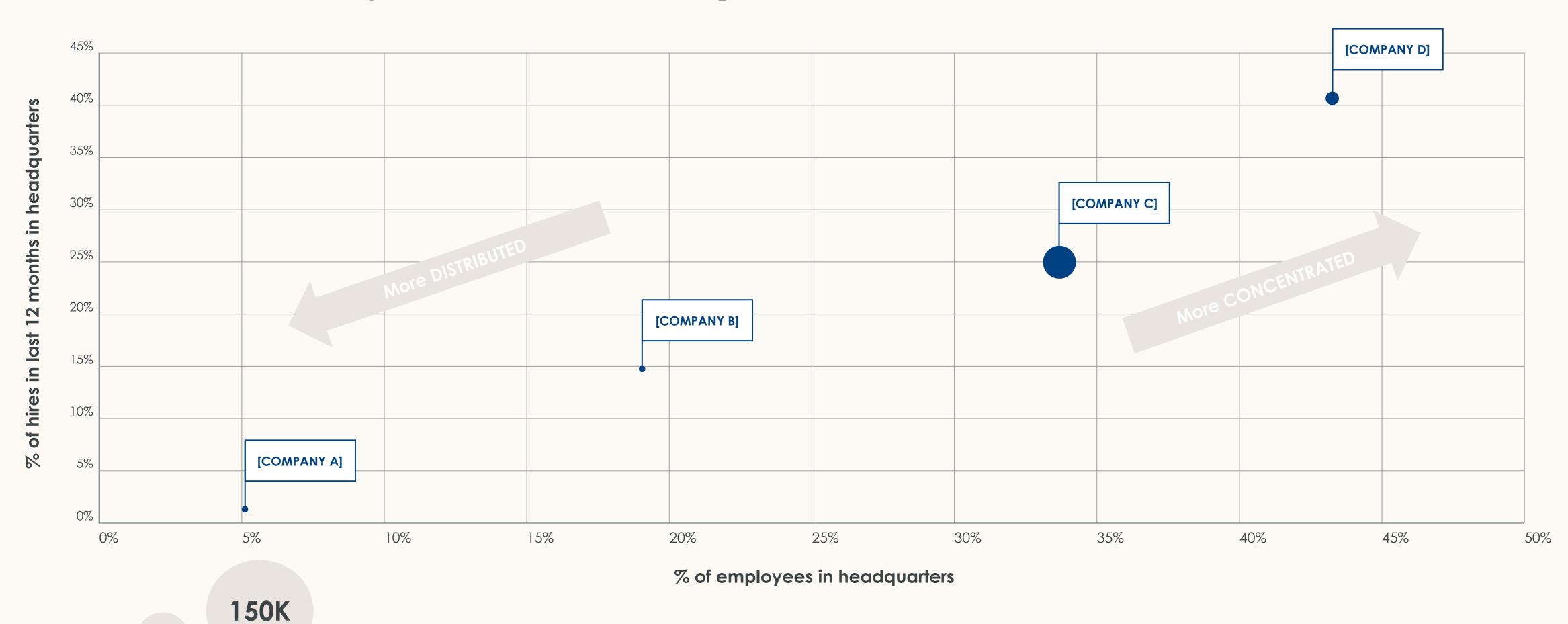


#### Linked in Talent Insights

1.5K

15K

[Insert a statement here about how your company's workforce distribution compares to others'.]

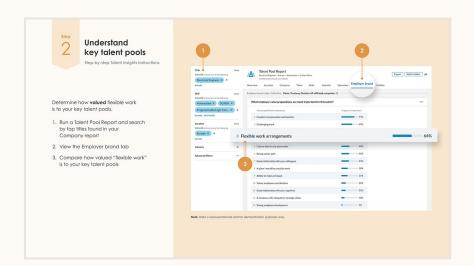


### Understand key talent pools

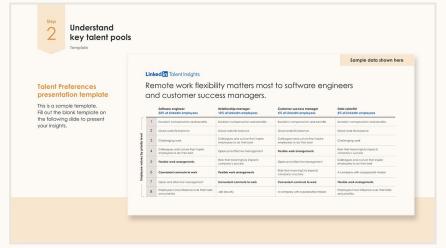
#### Key questions to ask yourself:

- How important is flexible work for my key talent pools?
- How does this compare with what we currently offer?

#### What's on the following pages:



Page 11: Step-by-step
Talent Insights instructions



Page 12: Talent Preferences presentation template



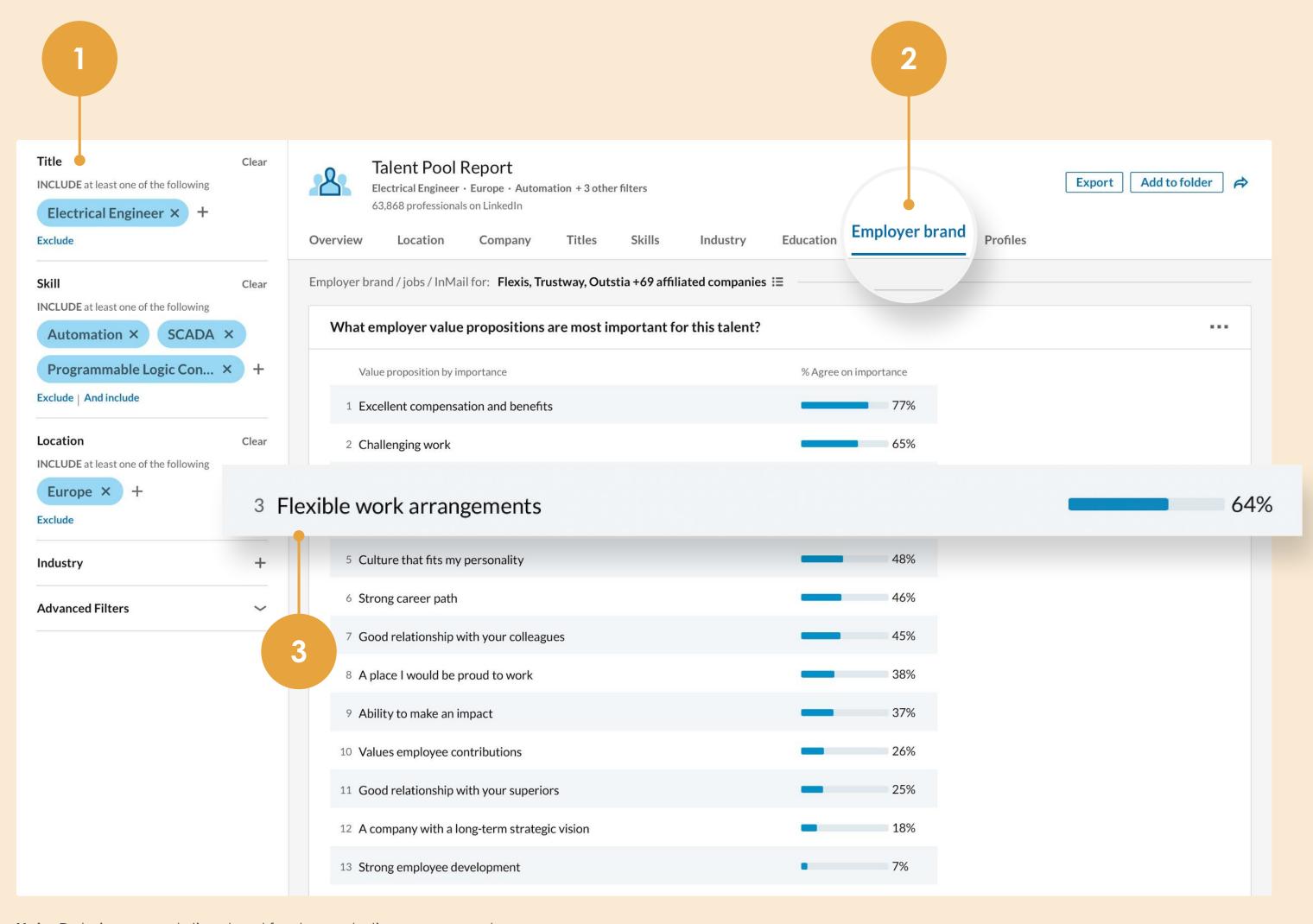
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### Understand key talent pools

**Step-by-step Talent Insights instructions** 

Determine how **valued** flexible work is to your key talent pools.

- Run a Talent Pool Report and search by top titles found in your Company report
- 2. View the Employer brand tab
- 3. Compare how valued "flexible work" is to your key talent pools



Note: Data is representational and for demonstration purposes only.

2

### Understand key talent pools

**Template** 

### Talent Preferences presentation template

This is a sample template.

Fill out the blank template on the following slide to present your insights.

Sample data shown here

#### Linked in Talent Insights

### Remote work flexibility matters most to software engineers and customer success managers.

		Software engineer 22% of LinkedIn employees	Relationship manager 12% of LinkedIn employees	Customer success manager 5% of LinkedIn employees	Data scientist  2% of LinkedIn employees
	1	Excellent compensation and benefits			
	2	Good work-life balance	Good work-life balance  Good work-life balance		Good work-life balance
priority level	3	Challenging work	Colleagues and culture that inspire employees to do their best	Colleagues and culture that inspire employees to do their best	Challenging work
à	4	Colleagues and culture that inspire employees to do their best	Open and effective management	Flexible work arrangements	Role that meaningfully impacts company's success
Employee values	5	Flexible work arrangements	Role that meaningfully impacts company's success	Open and effective management	Colleagues and culture that inspire employees to do their best
	6	Convenient commute to work	Flexible work arrangements	Role that meaningfully impacts company's success	A company with a purposeful mission
	7	Open and effective management	Convenient commute to work	Convenient commute to work	Flexible work arrangements
	8	Employees have influence over their tasks and priorities	Job security	A company with a purposeful mission	Employees have influence over their tasks and priorities

#### Linked in Talent Insights

### [Insert a statement here about how much flexible work matters to your key talent pools.]

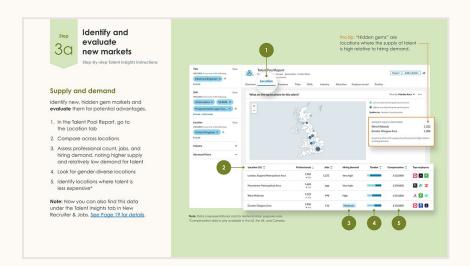
		[Talent pool #1] [X]% of [Your Company] employees	[Talent pool #2] [X]% of [Your Company] employees	[Talent pool #3] [X]% of [Your Company] employees	[Talent pool #4] [X]% of [Your Company] employees
	1				
<b>N</b>	2				
priority lev	3				
by	4				
values	5				
ployee	6				
Em	7				
	8				

# Identify and evaluate new markets

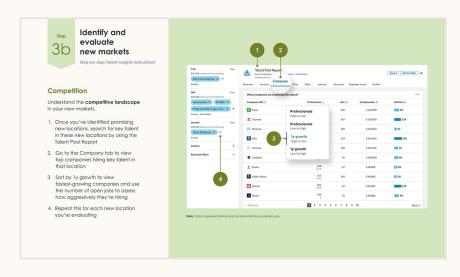
#### Key questions to ask yourself:

- What new locations would make it easier to source candidates for hard-to-fill roles?
- Are there locations where it would be less expensive to hire?
- For these new markets, who are the top employers we'd be competing with for talent?
- Can adding new locations help me reach my gender diversity hiring goals more easily?

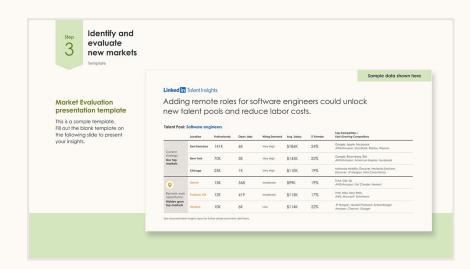
#### What's on the following pages:



Page 15: (3a) Step-by-step Talent Insights instructions for supply and demand



Page 16: (3b) Step-by-step Talent Insights instructions for competition



Page 17: Market Evaluation presentation template



# Identify and evaluate new markets

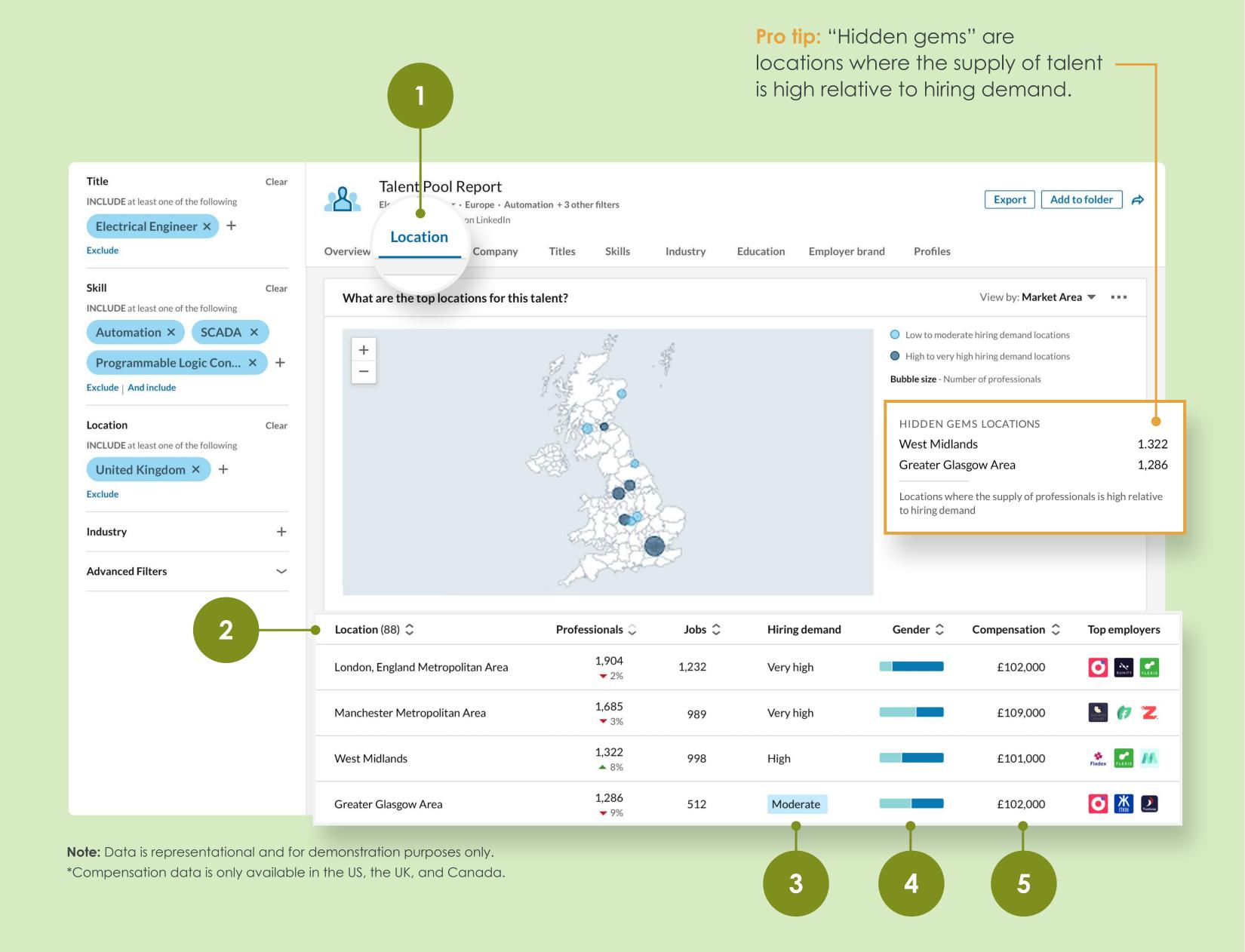
**Step-by-step Talent Insights instructions** 

#### Supply and demand

Identify new, hidden gem markets and **evaluate** them for potential advantages.

- 1. In the Talent Pool Report, go to the Location tab
- 2. Compare across locations
- 3. Assess professional count, jobs, and hiring demand, noting higher supply and relatively low demand for talent
- 4. Look for gender-diverse locations
- 5. Identify locations where talent is less expensive\*

**Note:** Now you can also find this data under the Talent Insights tab in New Recruiter & Jobs. See Page 19 for details.



Step

3b

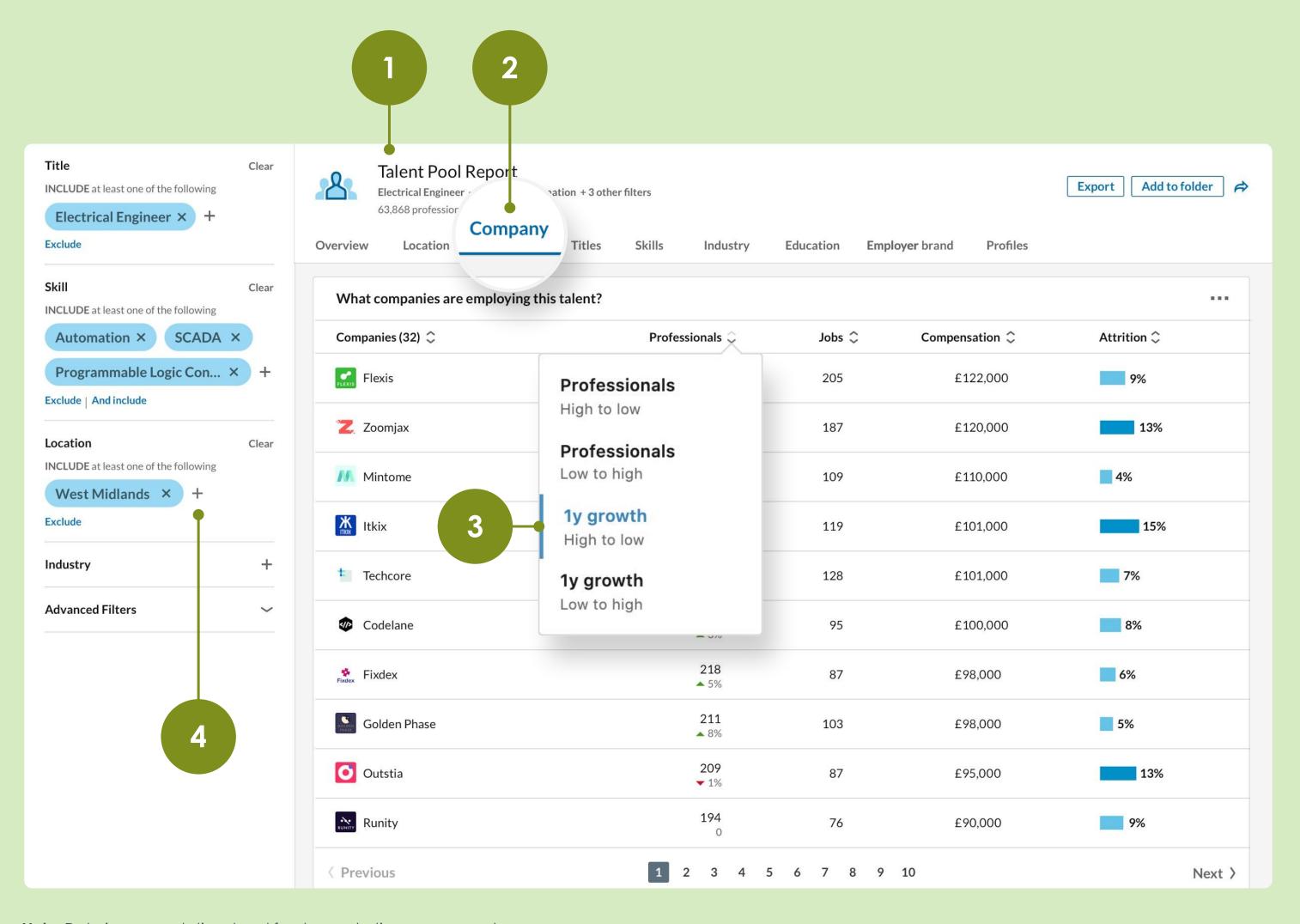
# Identify and evaluate new markets

**Step-by-step Talent Insights instructions** 

#### Competition

Understand the **competitive landscape** in your new markets.

- Once you've identified promising new locations, search for key talent in these new locations by using the Talent Pool Report
- 2. Go to the Company tab to view top companies hiring key talent in that location
- 3. Sort by 1y growth to view fastest-growing companies and use the number of open jobs to assess how aggressively they're hiring
- 4. Repeat this for each new location you're evaluating



**Note:** Data is representational and for demonstration purposes only.

# Identify and evaluate new markets

Template

### Market Evaluation presentation template

This is a sample template.

Fill out the blank template on the following slide to present your insights.

Sample data shown here

#### **Linked in** Talent Insights

Adding remote roles for software engineers could unlock new talent pools and reduce labor costs.

#### Talent Pool: Software engineers

	Location	Professionals	Open Jobs	Hiring Demand	Avg. Salary	% Female	Fast-Growing Competitors
Current	San Francisco	141K	6K	Very High	\$186K	24%	Google, Apple, Facebook AWS/Amazon, DoorDash, Roblox, Waymo
strategy: Our top markets	New York	70K	3K	Very High	\$143K	22%	Google, Bloomberg, IBM AWS/Amazon, American Express, Facebook
markoro	Chicago	25K	1K	Very High	\$110K	19%	Motorola Mobility, Discover, Motorola Solutions Discover, JP Morgan, Tata Consultancy
<b>Q</b>	Detroit	13K	568	Moderate	\$99K	19%	Ford, GM, QL AWS/Amazon, Fiat Chrysler, Nexient
Remote work opportunity:	Portland, OR	12K	419	Moderate	\$115K	17%	Intel, Nike, New Relic AWS, Microsoft, Salesforce
Hidden gem top markets	Houston	10K	6K	Low	\$114K	22%	JP Morgan, Hewlett Packard, Schlumberger Amazon, Chevron, Google

See attached Talent Insights report for further details and metric definition

#### Linked in Talent Insights

## [Insert a statement here about how remote roles for key talent pools could benefit your organization.]

#### Talent Pool: [Insert Talent Pool Name]

	Location	Professionals	Open Jobs	Hiring Demand	Avg. Salary	% Female	Top Competitors / Fast-Growing Competitors
Current	Location 1	#	#	High, Med, Low	\$#K	#%	Company 1, Company 2, Company 3 Company 1, Company 2, Company 3
strategy: Our top markets	Location 2	#	#	High, Med, Low	\$#K	#%	Company 1, Company 2, Company 3 Company 1, Company 2, Company 3
	Location 3	#	#	High, Med, Low	\$#K	#%	Company 1, Company 2, Company 3 Company 1, Company 2, Company 3
<b>Q</b>	Location 1	#	#	High, Med, Low	\$#K	#%	Company 1, Company 2, Company 3 Company 1, Company 2, Company 3
Remote work opportunity:	Location 2	#	#	High, Med, Low	\$#K	#%	Company 1, Company 2, Company 3 Company 1, Company 2, Company 3
Hidden gem top markets	Location 3	#	#	High, Med, Low	\$#K	#%	Company 1, Company 2, Company 3 Company 1, Company 2, Company 3

See attached Talent Insights report for further details and metric definitions.

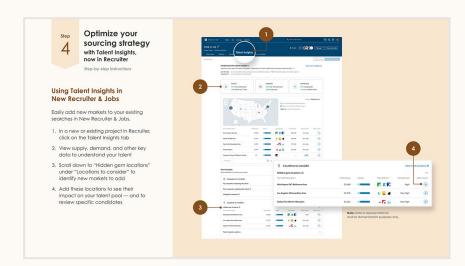
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# Optimize your sourcing strategy with Talent Insights, now in Recruiter

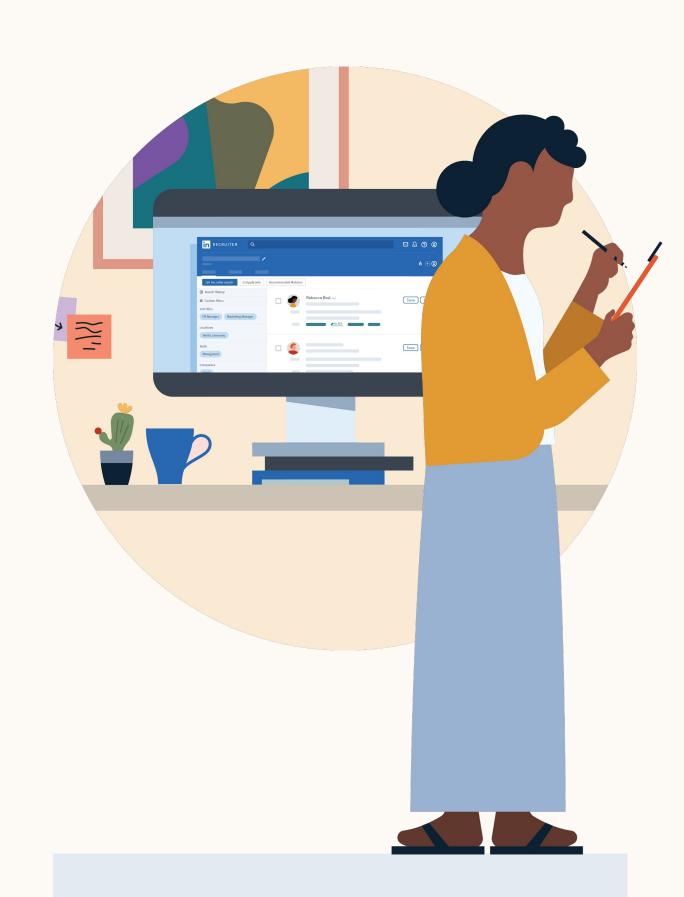
#### Key questions to ask yourself:

- How much of an impact does adding new markets have on expanding the talent pool for my hard-to-fill roles?
- If I decide to expand my sourcing, what new markets should I start with?

#### What's on the following page:



Page 20: Step-by-step instructions



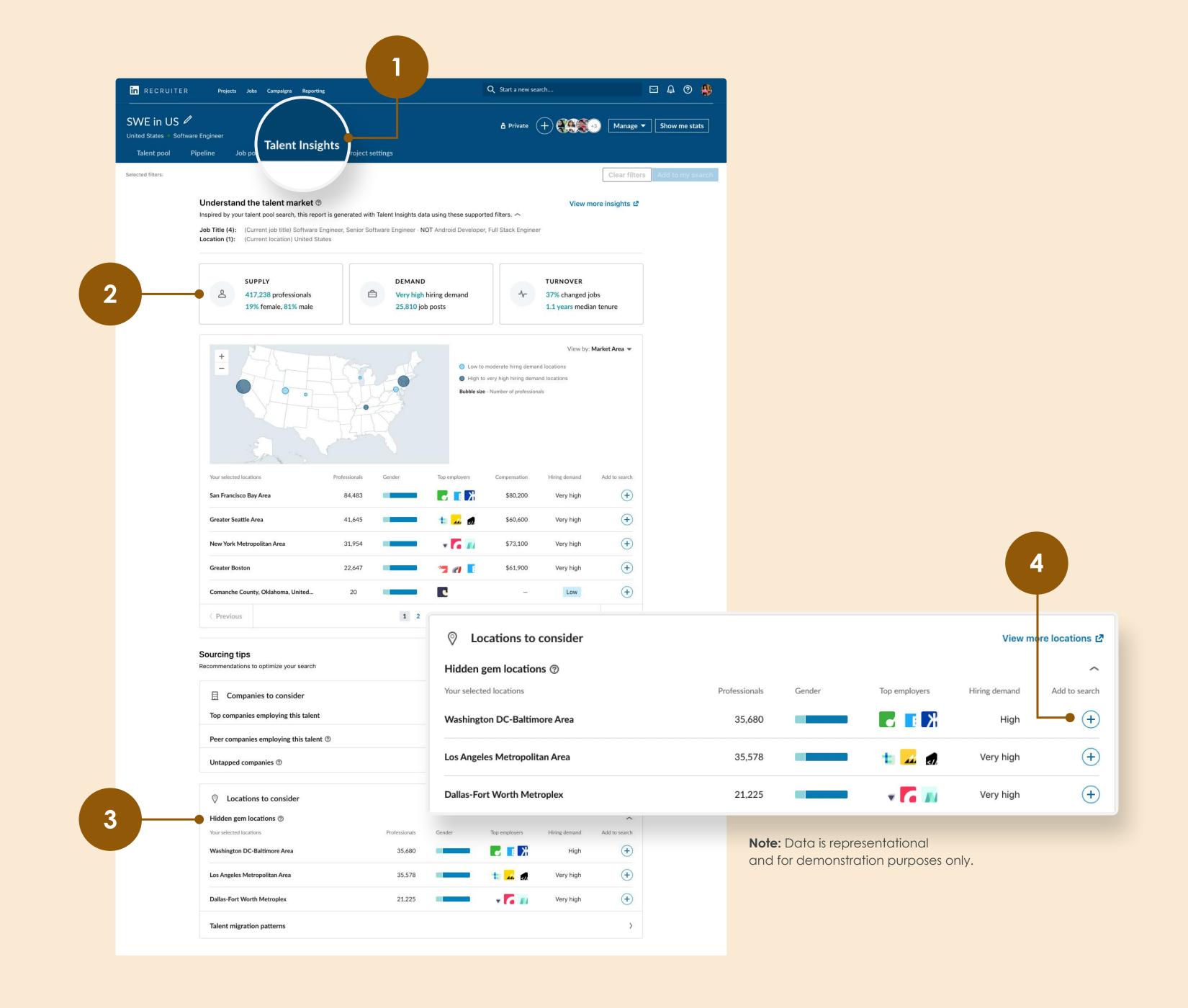
#### Optimize your sourcing strategy with Talent Insights, now in Recruiter

**Step-by-step instructions** 

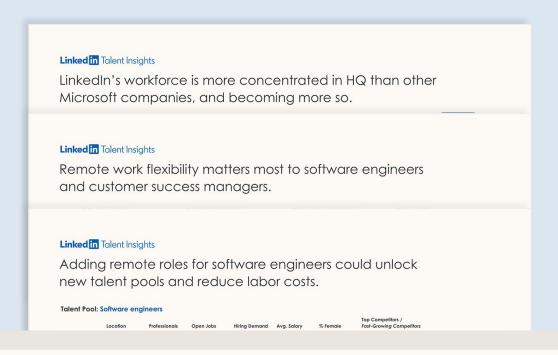
#### Using Talent Insights in **New Recruiter & Jobs**

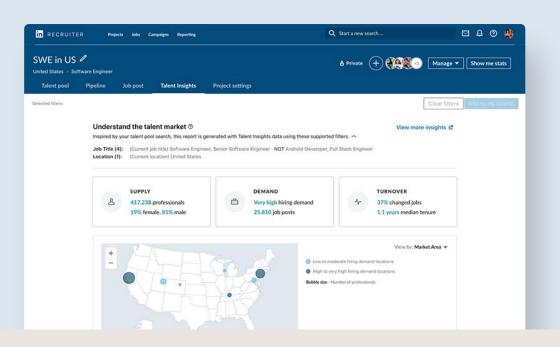
Easily add new markets to your existing searches in New Recruiter & Jobs.

- 1. In a new or existing project in Recruiter, click on the Talent Insights tab
- 2. View supply, demand, and other key data to understand your talent
- 3. Scroll down to "Hidden gem locations" under "Locations to consider" to identify new markets to add
- 4. Add these locations to see their impact on your talent pool — and to review specific candidates

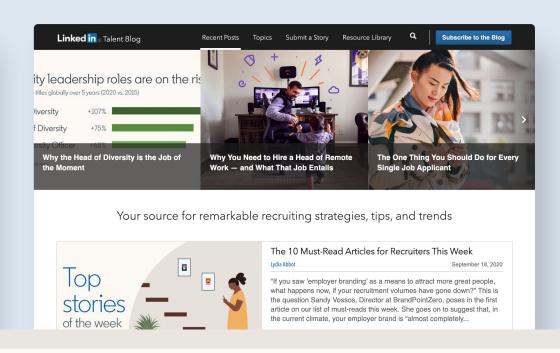


### Next steps: Put your insights to work.











### Make smart recommendations.

Use your completed presentation templates to recommend new markets for key talent.



### Keep your sourcing strategy updated.

Inform your sourcing efforts with your new strategy.
Easily add hidden gem markets to your searches from the Talent Insights tab in New Recruiter & Jobs.



### Prepare for implementation.

Use our <u>guide to hiring</u>
and managing remote
teams to make sure you're
ready to successfully lead
remote employees.



### Plan to periodically revisit your strategy.

In a changing landscape, find work flexibility articles on the LinkedIn Talent Blog to stay informed. Regularly repeat your LinkedIn Talent Insights analysis to stay on top of market trends and continue evolving your strategies.

# Thank you

