Talent Hub Referrals Guide

Have your employees submit referrals via your LinkedIn Career Site 



Expand your talent pool with referrals

Host your company's open jobs on a single page and allow employees to submit referrals via your LinkedIn Career Site. Recruiters will be able to access referrals within the Talent Pool section of Talent Hub.

Interested in trying this feature out? Make sure to first set up a <u>career site</u>.



Enable referrals for your contract

- 1. Click your picture in the upper right-hand corner and select "Product Settings" from the dropdown menu.
- 2. On the Product Settings page, click "Referrals" under "Recruiting Settings".
- 3. Click "Edit", select "Allow" and click "Save".

Company Settings Usage overview	Usage Overview		Bethany Devendorf Talent Hub, LinkedIn Ta Solutions
Job posting	InMail credits	s doL	LinkedIn Sales Enginee with Talent Hub
Preferences	100		(ID: 255934683) Show all permissions
Rooms & locations	Remaining		Product settings
Email & calendar	Refresh on: Sep 10, 2022		Manage users in Account Cente
Cost centers			Manage Talent Hub career site
Recruiting Settings			Change contract
Tags			Go to LinkedIn.com
Custom fields			Sign out
Message templates		l,	
Approvals			
Interview templates			
Scorecard templates			
Hiring process			
Source tracking			
Referrals			
Referrals			
Referrals Allow employees to refer ca	andidates for the posted jobs in this contract.		Cancel Save

Configure referral settings

Once enabled, additional settings will appear within the Referrals section allowing you to configure the following referral preferences:

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- 1. "Status updates on Referrals"
- 2. "Bonus level" information
- 3. Link your company's "Referral program URL"

Status updates on referrals pecify the information shared with employees for their referrals. This information will be shared on the employee dashboard and via email notifications.		
O Don't share referral updates with the referrer		
Update the referrer when their referred candidate is	being reviewed	
• Update the referrer when their referred candidate is	being reviewed and when a final decision is made	
O Update the referrer with the hiring process stage the	ir referred candidate is in and when a final decision is made	
Bonus level		Cancel
Define the bonus levels available for jobs posted in this co Bonus level name	ntract. Bonus amount	Cancel
		Lancer
Bonus level name	Bonus amount	
Entry Level Referrals	Bonus amount \$100.00	f

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Post jobs with referrals

Referral preferences can be selected on each individual job posting.

- 1. Post your job using one of your promoted job slots or as a limited listing
- 2. Select your "Referral Preferences" from the dropdown



Review referred candidates

- 1. When an employee submits a referral, the project owner and job poster will receive an email notification
- 2. From the email, click "View referred candidates"
- Employee referrals will be listed in the "Referred candidate" tab within your project's "Talent pool"



Referring a candidate from the LinkedIn Career Site

Employee Experience

- 1. Navigate to your LinkedIn career site to review active job postings
- 2. Click into the job posting to review if the job is accepting referrals

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3. Click "Add referral" below the Bonus information and link to learn more about your company's employee referral program



Current openings All functions	▼ All locations	All workplace types	¥	
JOB TITLE	FUNCTIONS	LOCATION		
Software Engineer <test employees="" job="" linkedin="" only="" to="" visible=""></test>	Engineering, Information Technology	Charlotte Metro (Remote)		
Account Manager <test job="" visible<br="">to LinkedIn Employees Only></test>	Sales, Business Development	Sydney, New South Wales, Australia (On- site)		
 Research Assistant <test job<br="">Visible to LinkedIn Employees Only></test>	in LinkedIn			
Software Engineer <test job="" visible<br="">to Linkedin Employees Onty></test>	Start a referral Bonus: Entry Level Referrals (\$100 Learn more about our referral pr Add a referral			
	Constant of the second s	 Information Technology 	to LinkedIn E	mployees Only>
	lifecycle from strategy to evaluati Responsibilities • Create business models and • Develop and monitor data-c • Mentor employees to help th Qualifications	on. You will also work cross-functionally t I analyze competitive landscape rriven analytics rem achieve individual & team objectives lent 3+ years of experience in Product M	o complete product road	

Referring a candidate from the LinkedIn Career Site

- 1. Add the candidate by either searching for their LinkedIn profile or by uploading their resume
- 2. Provide additional feedback about the candidate and click "Submit Referral"
- 3. Track the status of your submitted referrals under the "Referrals" section within your Talent Hub dashboard
- 4. Start a new referral and review your company's referral program

Note: Status updates displayed to the employee who initiated the referral are dependent upon the Status updates on referrals setting configured by the Admin

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	Add a referral	
1	Candidate details Linkedin member Hammer Pomeranian Recruiter for Bethany Co. Resume Choose File No file chosen	Referral Research Assistant <test employees="" job="" linkedin="" only="" to="" visible=""> Linkedin I New York, New York, United States Job Poster: Bethany Devendorf Referral program Bonsu: Entry Level Referrale (\$100.00) Learn more about our referral program</test>
2-	Tell us more about the referral candidate ① Type feedback about the candidate 0 0/500 Restart Referral Discard Submit Referral	





FAQ



Frequently asked questions

1. What type of license do I need to enable referrals?

You must have an Admin license to be able to access the Product Settings to enable referrals.

2. What type of license do I need to submit a referral?

Users must have at least a Basic user license to submit a referral.

3. Do referrals only work from the career site?

The referrals feature is only compatible with Talent Hub's out-of-the-box career site option. Referrals are not compatible with the XML feed career site option.

4. Where do internal employees submit their candidate referrals?

Internal employees will have the option to submit their candidate referrals via your Talent Hub hosted out-of-thebox external career site, if the job position is accepting referrals. Internal employees must have at least a basic user license and be logged into their account to submit a candidate referral.

5. Where do internal employees submit their candidate referrals?

Internal employees can track the status of their submitted candidate referrals above the "Task" section within their Talent Hub user dashboard. They will also receive an email confirmation regarding their referral submission.

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5. Can external candidates see information regarding referrals?

No, external candidates are unable to view whether the job posting on the career site has the option to submit a referral, nor are they able to view the details regarding any referral bonus information.

6. How can I determine if a candidate was referred by an internal employee?

The project owner and the job poster will receive an email when an internal employee submits a candidate referral. Candidates submitted as employee referrals will also have a "Referred candidate" source tag associated with their candidate record and appear within the "Referred candidates" section within the Talent Pool of the project.

7. Once referrals are enabled via Product Settings, will all job postings automatically start accepting employee referrals?

No, referral information is set on an individual job posting basis. This gives you the flexibility to choose to not accept referrals, to accept referrals without a bonus, or to set and select your preferred bonus levels for each individual job posting depending on the role you're looking to hire for. If the job is already published, you can always edit the job posting to include referral information.

8. How do employees receive updates regarding their referral status?

The Admin has the ability to configure settings regarding "Status updates on referrals" via Product Settings.

Depending on the settings the Admin has configured, the employee can monitor their referrals status' under the Referrals section within their Talent Hub user dashboard.

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Questions?

Visit the <u>Help Center</u> or <u>Talent Hub 101</u> — and your LinkedIn Support team is always available for additional support.

Thank you.



