

# Background and reference checks

Integration guide

April 2021









### Save time with checks from Reed Screening.

Now you don't have to leave LinkedIn Talent Hub to start the candidate verification process. When you integrate with Reed Screening, you can run background and reference checks right from your Talent Hub profile.

The process begins with an email from Reed Screening to the candidate, prompting them to upload the information you need to run the check. You can easily view the status of background and reference checks from the candidate's profile in Talent Hub. Then you'll receive a direct link to Reed Screening's site for more information and action items.

#### **Talent Hub Integrations**

Talent Hub is the only applicant tracking system (ATS) that allows you to source, manage, and hire on a single platform. Third-party integrations make the process even easier, consolidating your workflow and giving you more time to focus on building winning teams.







# Reed Screening integration at a glance

By integrating with a candidate verification partner, you'll be able to initiate background and reference checks without leaving Talent Hub.

#### Save time by starting the check within Talent Hub.

When you connect a candidate verification provider, you don't have to leave Talent Hub to get your checks going.

#### Connect with your candidates more quickly.

Email your candidate directly from Talent Hub, prompting them to upload the information you need to run a background or reference check.

#### Get all of your updates in one place.

Easily view the status of background and reference checks from the candidate's profile in Talent Hub. You'll also receive a direct link to the provider's site for more information and action items.

#### Things to be aware of

#### New and existing customers

Existing Reed Screening customers can enable this integration within Talent Hub. New customers will need to <u>reach out to Reed Screening</u> to sign up first.

#### Email addresses

The email address you use for Talent Hub does need to be the same as the email address associated with your Reed Screening account.

#### Limitations of Reed Screening Licenses and Permissions

Only Talent Solutions Administrators or users with Project Owner or Sourcer roles can initiate reference checks for candidates.

Reed Screening user account needs to have the API permission added.

#### Get started

Contact or enable Reed Screening





### We'll help you get started.



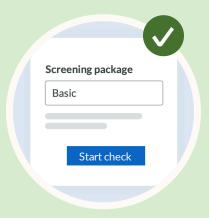
#### Enable Reed Screening.

You can do this from the Talent Hub integrations page.



#### Select a candidate.

To start, navigate to pipeline review or a candidate's profile.



#### Initiate the check.

Select screening packages and initiate the background check.



#### Track progress.

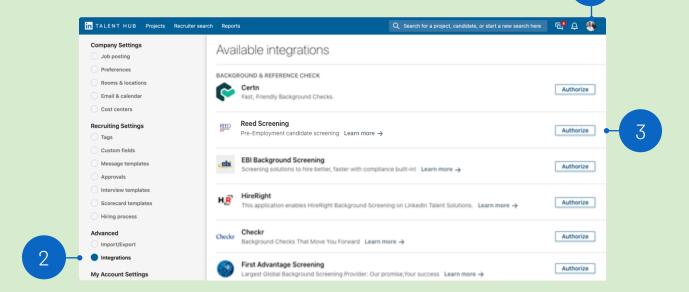
Verify if the check has been completed and get more details.

#### **Enable integration**

#### Find Reed Screening in Talent Hub

- 1. Click your picture in the upper right-hand corner and select "Product Settings" from the drop-down menu.
- 2. On the Product Settings page, click "Integrations" under "Advanced."
- 3. Find Reed Screening under "Available integrations" and click the "Authorize" button.

The Talent Hub Admin authorizes
For all users, background checks will
be authorized at the "Account
Settings" level.





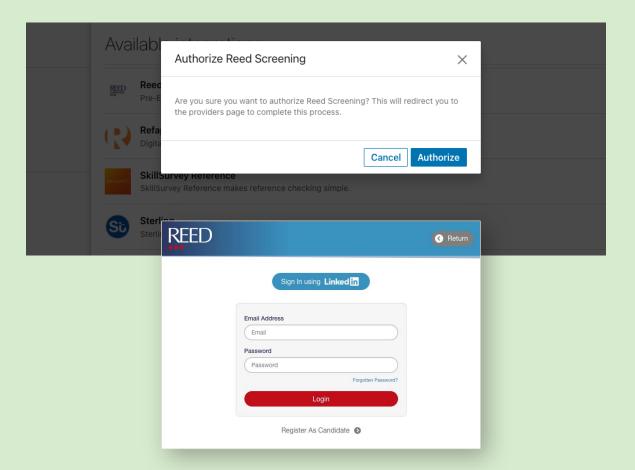


#### **Enable integration**

#### Complete the process

Users will be redirected to Reed Screening's website to complete the authorization process.

Once authorized, users with the right permissions can begin screening candidates with a background or reference check.



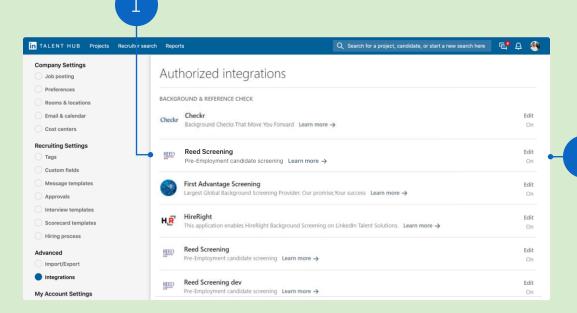




**Enable integration** 

#### Verify authorization

- 1. When redirected back to Talent Hub, refresh the page until Reed Screening displays as "On" under "Authorized integrations."
- 2. This indicates that integration is now live for all users on the contract.







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#### Select a candidate

#### Locate the action

Once the integration has been enabled, background and reference checks can be initiated through the pipeline in Talent Hub.

- 1. To initiate a check with a candidate in the pipeline, click on the ellipsis and select "Run background check."
- 2. Or run a check directly from any candidate's Talent Hub profile.

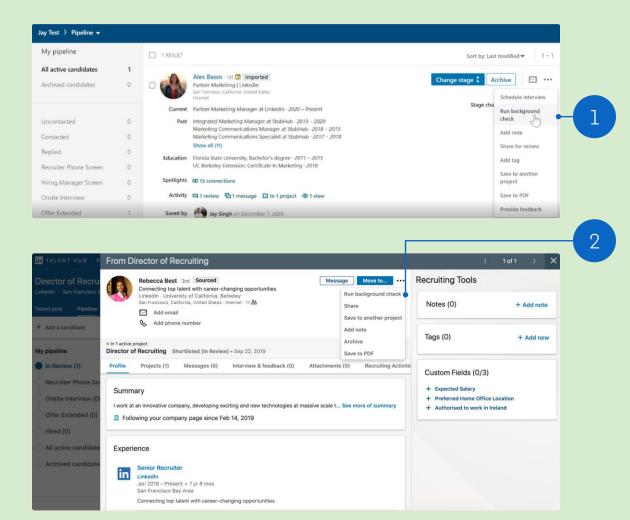
#### The following users will have the ability to do this:



- ✓ Talent Solutions Administrators
- ✓ Users with Project Owner roles
- ✓ Users with Sourcerroles







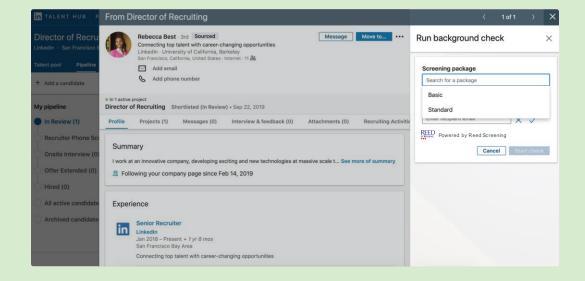
Initiate the check

# Choose screening package

Select a screening package from the drop-down list—it displays packages that have already been configured with Reed Screening.







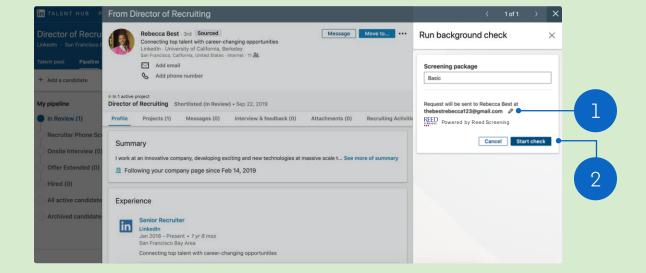
Initiate the check

#### Start check

- 1. If needed, manually enter the candidate's email address by clicking the pencil icon.
- 2. Click "Start check." Reed
  Screening will send the
  candidate an email
  requesting the required
  information. Once the
  information has been
  uploaded, the background or
  reference check will begin.





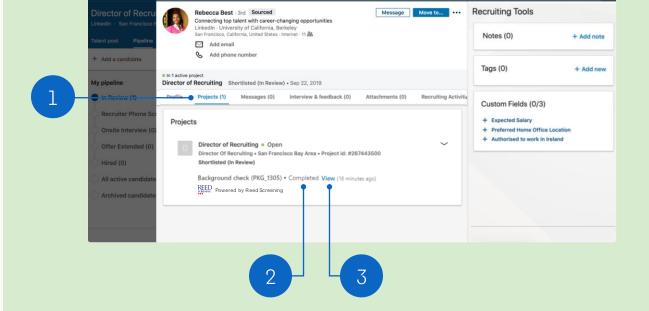


#### Track progress

#### **View status**

- 1. Once a background or reference check has been initiated, go to the "Projects" tab on the candidate's profile for updates.
- 2. You can view the status of the check—or its results once it's been completed.
- 3. Click "View" to get more details. You'll be prompted to sign into your Reed Screening account.

All Talent Hub users will be able to view whether a check has been initiated on an account.



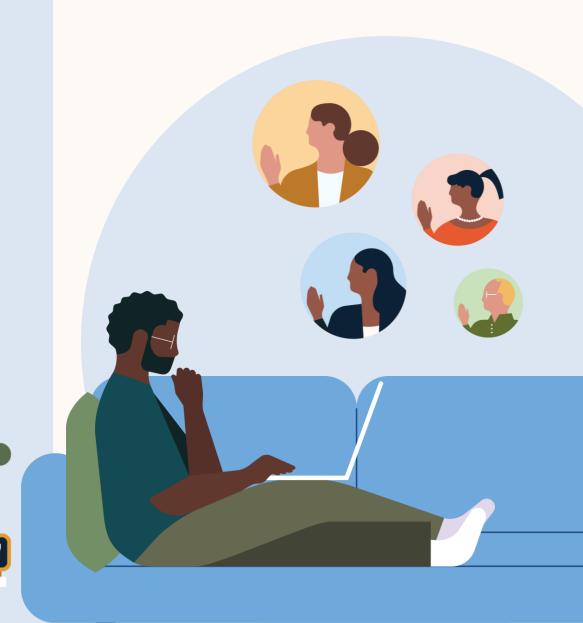
From Director of Recruiting







# FAQ



#### 1. Can existing Reed customers enable the integration from Talent Hub?

Existing Talent Hub customers can enable the Reed integration within the Talent Hub product settings.

#### 2. How do I sign up for Reed as a new customer?

New customers cannot sign up for Reed through Talent Hub. Please reach out to Reed for more informationhere.

#### 3. What permissions/licenses are required to use Reed?

Only Talent Solutions Administrators or users with Project Owner or Sourcer roles can initiate reference checks for candidates.

#### 4. Does the requestor email have to be the same as the email associated with my Reed account?

Yes, the requestor's email does have to be the same as the email associated with their Reed account.



## Questions?

We're here to help you master integrations in Talent Hub.

You'll find more answers in the Help Center — and your LinkedIn Support team is always available for additional support.

Thank you.

