



# Video interviewing

Integration guide

April 2021

**LinkedIn** Talent Hub



# Hire more efficiently with Talview video conferencing.

LinkedIn Talent Hub makes it easy to set up, manage, and host Talview video interviews. Now you can consolidate interview scheduling into a single workflow, so there's more time to connect with your potential hire.

Once Talview is authorized, you can send candidates an InMail with a link to your calendar, allowing them to check availability and choose an interview time.



# Talview integration at a glance

By integrating with a video conferencing partner, you'll be able to complete all of your video interviewing tasks without leaving Talent Hub.

## 1:1 video screen

Video interviewing for Recruiter screening calls

- Requestor/scheduler can use any type of account to schedule an interview
- Requestor/scheduler can send candidate a video interview invitation via InMail
- Candidate must be a LinkedIn member to access 1:1 interview

## Panel interview

Video interviewing for multiple interviewers

- Requestor/scheduler can use any type of account to schedule an interview
- Interviewers can use any license to access integration
- Each interviewer will receive an invitation with an unique video conference link for each interview
- Avoid sharing this link with anyone other than the intended participants

### Things to be aware of

#### Fees, promotions, and license limitations

There are currently no fees, promotions, or license limitations for integration.

#### Email addresses

The email you use for Talent Hub does not need to match the email associated with your Talview account.

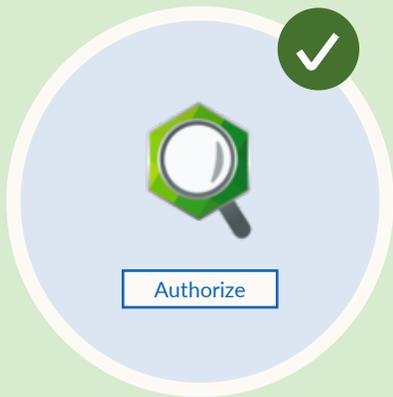
#### New and existing customers

To enable this integration, new and existing Talview customers will need to contact their rep or fill out the form linked below. It may take up to approximately 24–48 hours for new customers to integrate.

### Get started

[Contact or enable Talview](#)

# We'll help you get started.



## Authorize Talview.

Enable Talview from the Talent Hub integrations page.



## Sync your email and calendar.

Connect to your email so you can share your availability and receive notifications.



## Schedule an individual video interview via InMail.

You can send candidates an InMail that includes a video interview link. This is typically used for initial 1:1 video screens.



## Schedule a group video interview directly from Talent Hub.

You can set up an interview with multiple panelists through panel scheduling in Talent Hub.

## Authorize Talview

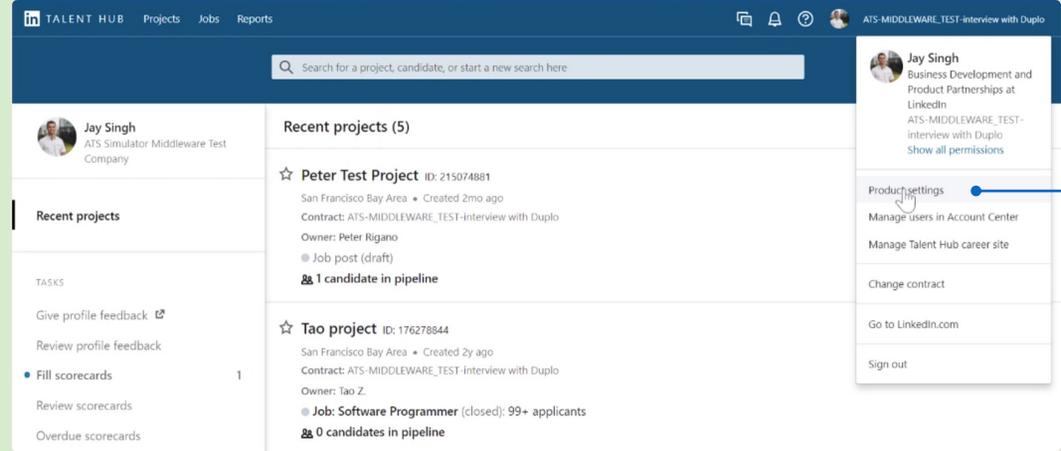
# Authorize Talview in Talent Hub

 Admin-only view

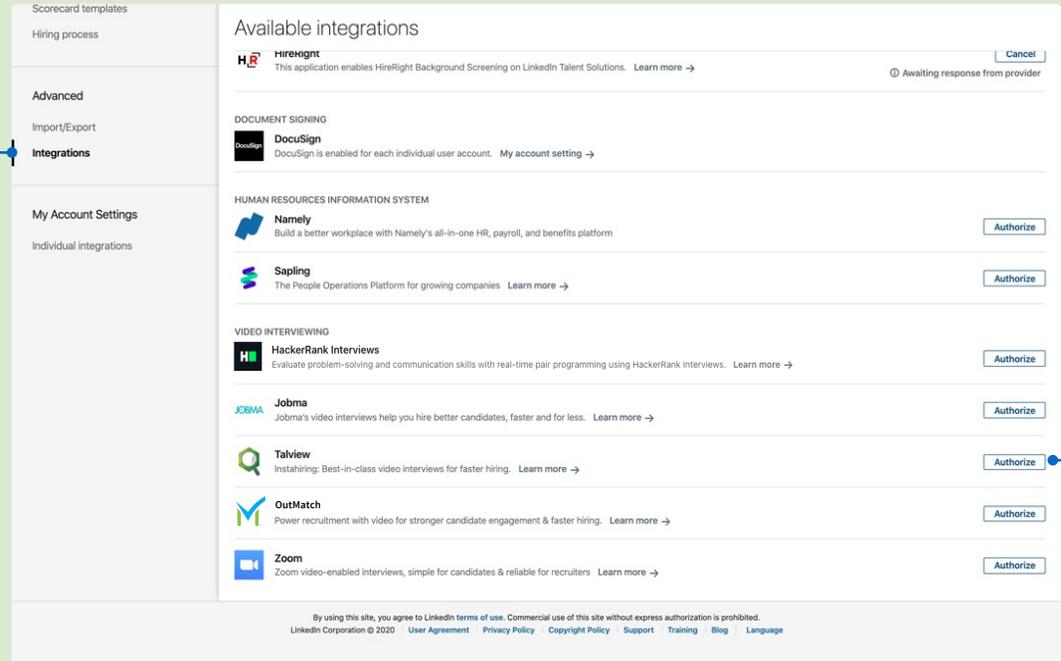
First, authorize Talent Hub integration with Talview.

1. Click your picture in the upper right-hand corner and select “Product Settings” from the drop-down menu.
2. On the Product Settings page, click “Integrations.”
3. Find Talview under “Available integrations” and click the “Authorize” button.

You will only need to authorize this integration once through your Talent Hub ATS administrator.



The screenshot shows the LinkedIn Talent Hub interface. The user profile for Jay Singh is visible in the top right corner. A dropdown menu is open, showing options: Product settings (highlighted with a blue circle and the number 1), Manage users in Account Center, Manage Talent Hub career site, Change contract, Go to LinkedIn.com, and Sign out.



The screenshot shows the 'Available integrations' page in the LinkedIn Talent Hub. The left sidebar has 'Integrations' highlighted with a blue circle and the number 2. The main content area lists various integrations with 'Authorize' buttons. 'Talview' is highlighted with a blue circle and the number 3. The integrations listed include HireRight, DocuSign, Namely, Sapling, HackerRank Interviews, Jobma, Talview, OutMatch, and Zoom.

## Authorize Talview

# Sign-in & confirm

 Admin-only view

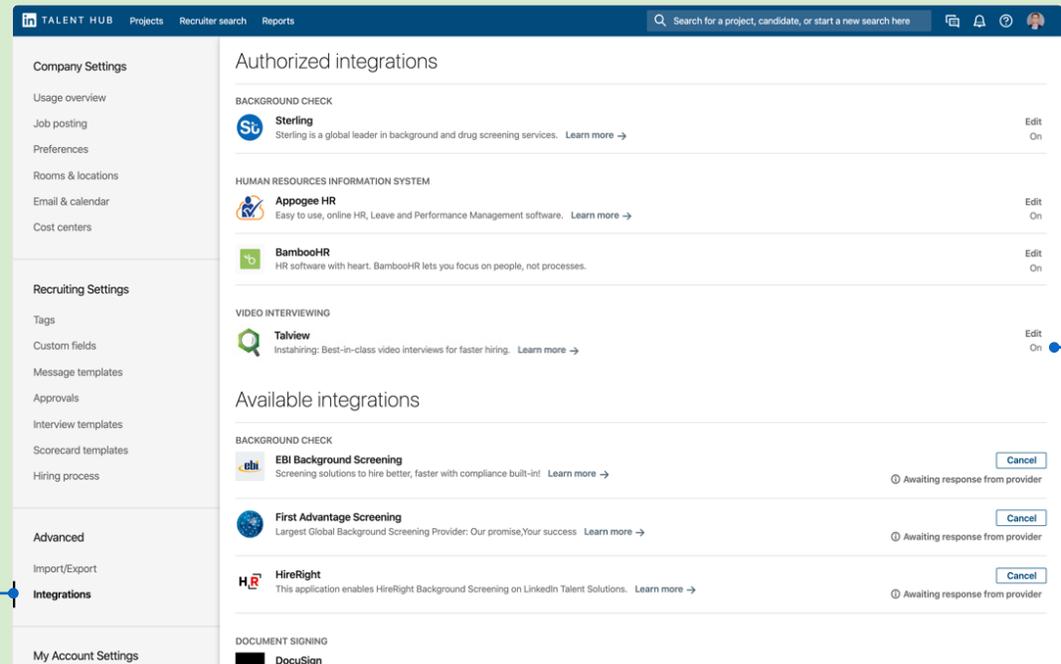
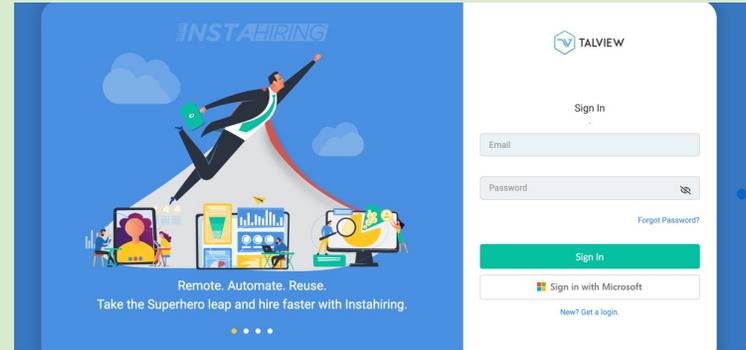
1. Sign in to Talview using your credentials.

You must be assigned Admin access for your Talview account to integrate it with Talent Hub. Please have your IT team assist you with this process if you don't have proper permissions.

2. In Talent Hub, go back to the “Product Settings” page and click “Integrations”. Talview should now appear under “Authorized integrations.”

3. This contract is now authorized with your provider and will display as “On.”

Once authorized, users with the right permissions will be able to send invitations and conduct video interviews from Talent Hub.



## Prepare to schedule

### 👤 Interviewer view

Next, connect your email account to Talent Hub so you can set up its scheduling capabilities if you haven't already.

1. On the "Product Settings" page, click "Email & calendar."
2. Navigate to "Authorize service account for scheduling" and click the "Edit" button to start integrating Talent Hub with Gmail or Outlook.



Video interviews in Talent Hub are only supported by Gmail and Office 365 accounts.

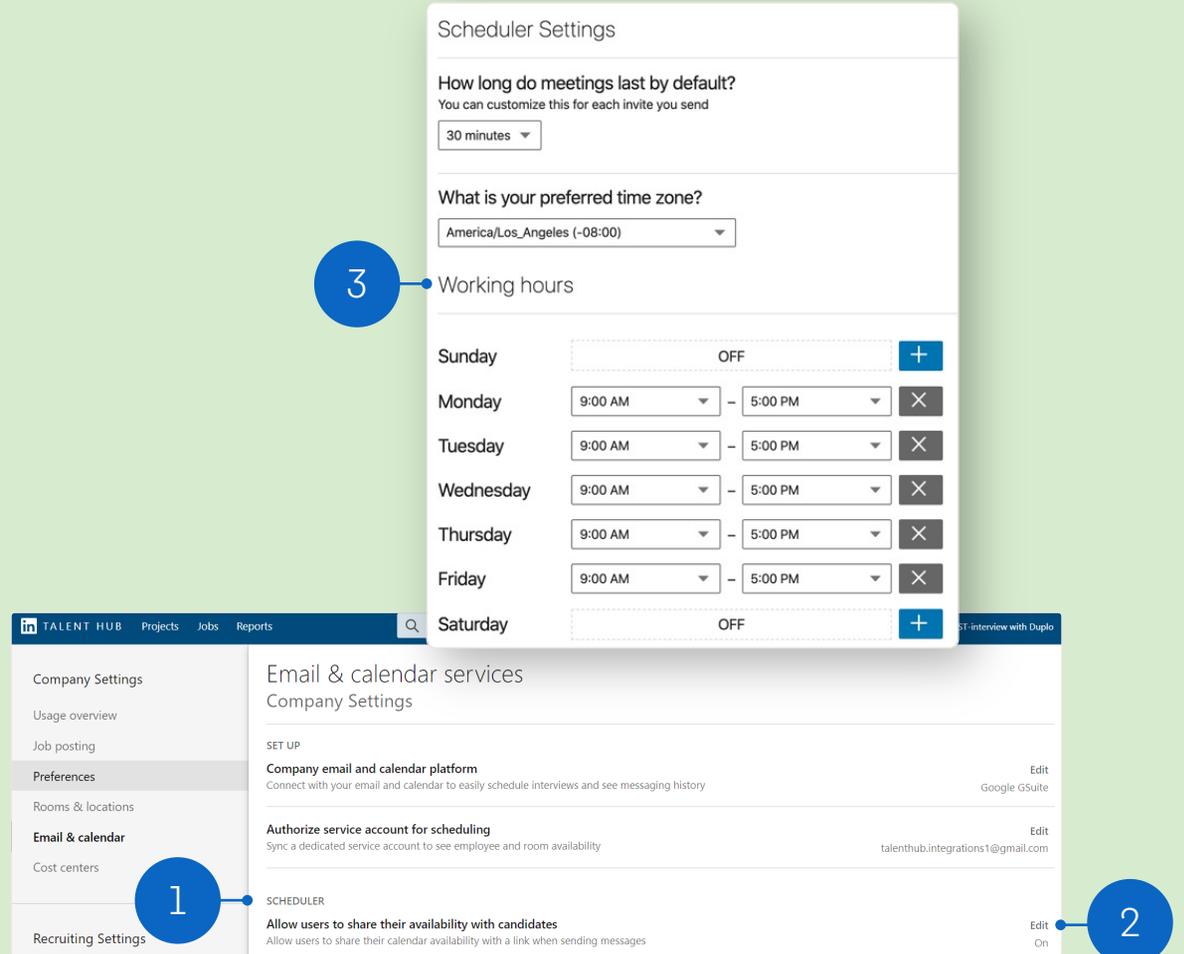
A screenshot of the Talent Hub web interface. The top navigation bar includes 'TALENT HUB', 'Projects', 'Jobs', and 'Reports', along with a search bar and user profile information. A left sidebar menu is visible with categories: 'Company Settings', 'Preferences', and 'Recruiting Settings'. Under 'Preferences', 'Email &amp; calendar' is selected and highlighted with a blue circle containing the number '1'. The main content area is titled 'Email &amp; calendar services' and contains several sections: 'Company Settings', 'SET UP', 'Company email and calendar platform' (with an 'Edit' button and 'Google GSuite' text), 'Authorize service account for scheduling' (with an 'Edit' button and 'talenthub.integrations1@gmail.com' text), and 'SCHEDULER' with 'Allow users to share their availability with candidates' (with an 'Edit' button and 'On' text). A blue circle containing the number '2' is positioned to the right of the 'Edit' button for the 'Authorize service account for scheduling' section.

## Adjust your preferences

### 👤 Interviewer view

Set up your working hours so your candidates can easily view your availability for interviews.

1. In settings under “Email & calendar,” find the “Scheduler” section to manage your calendar preferences.
2. Click “Edit” to open preferences for your calendar.
3. Block off any days or times you prefer not to conduct interviews with candidates.



The screenshot displays the Talent Hub interface. On the left, a navigation menu includes 'Company Settings', 'Usage overview', 'Job posting', 'Preferences', 'Rooms & locations', 'Email & calendar', 'Cost centers', and 'Recruiting Settings'. A blue circle with the number '1' points to the 'Email & calendar' menu item. The main content area is titled 'Email & calendar services' and contains sections for 'SET UP', 'Company email and calendar platform', 'Authorize service account for scheduling', and 'SCHEDULER'. A blue circle with the number '2' points to the 'Edit' link next to the 'Company email and calendar platform' section. A modal window titled 'Scheduler Settings' is overlaid on the right. It contains the following settings: 'How long do meetings last by default?' set to '30 minutes'; 'What is your preferred time zone?' set to 'America/Los\_Angeles (-08:00)'; and a 'Working hours' section with a table for days of the week. A blue circle with the number '3' points to the 'Working hours' section. The table shows Sunday and Saturday as 'OFF', while Monday through Friday are set from 9:00 AM to 5:00 PM. Each day has a '+' button to add time and an 'X' button to remove it.

| Day       | Start Time | End Time | Action |
|-----------|------------|----------|--------|
| Sunday    |            | OFF      | +      |
| Monday    | 9:00 AM    | 5:00 PM  | X      |
| Tuesday   | 9:00 AM    | 5:00 PM  | X      |
| Wednesday | 9:00 AM    | 5:00 PM  | X      |
| Thursday  | 9:00 AM    | 5:00 PM  | X      |
| Friday    | 9:00 AM    | 5:00 PM  | X      |
| Saturday  |            | OFF      | +      |

1:1 invitations via InMail

## Send invitations via InMail

 Interviewer view

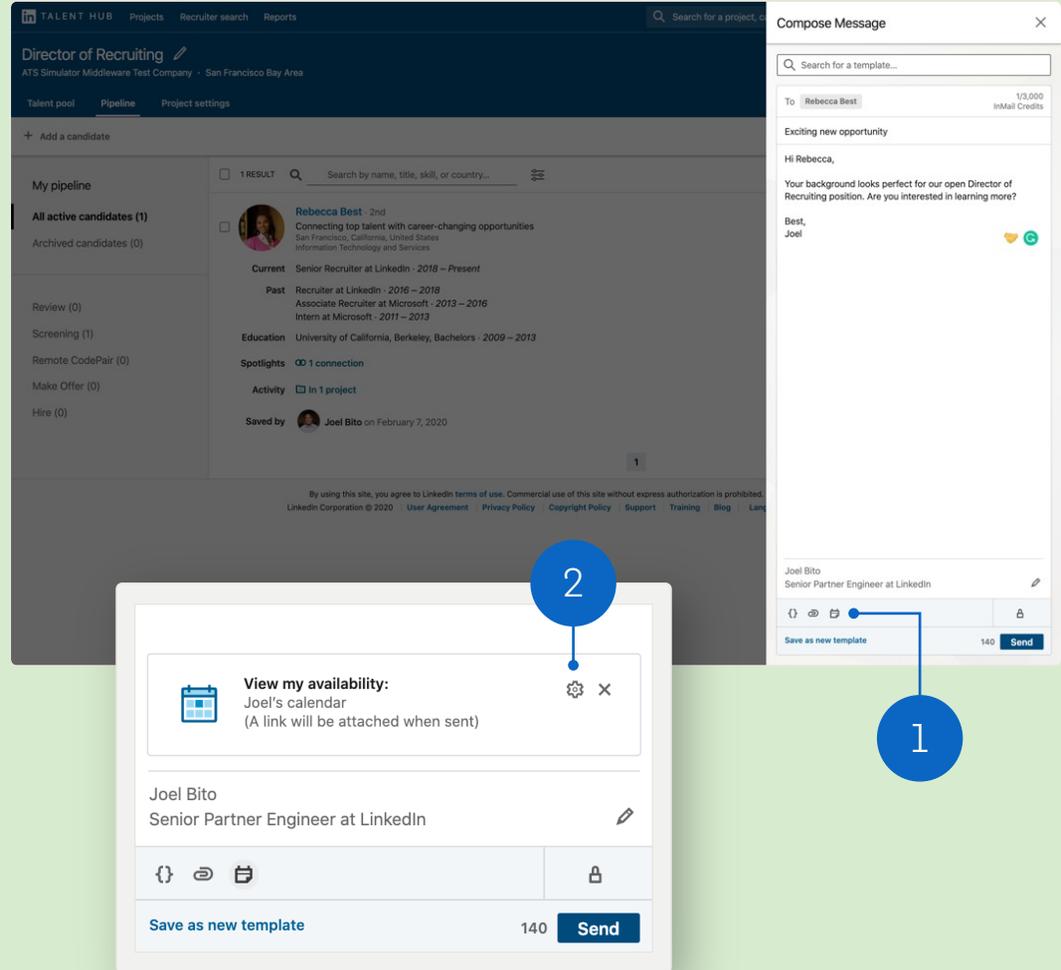
You can initiate an initial phone screen or 1:1 interview by sending an InMail.

Once Talent Hub is synced with your email, you can send candidates a video interview link along with your calendar information.

1. After writing your InMail, click the calendar icon.
2. Then click the gear icon to open video interview options.



In Talent Hub, you can send InMail messages from Pipeline, Recruiter Search view, or the candidate's profile.



The screenshot displays the Talent Hub interface. On the left, a sidebar shows the 'My pipeline' section with 'All active candidates (1)'. The main area shows a candidate profile for Rebecca Best, including her current role as Senior Recruiter at LinkedIn, past roles at Microsoft, and education at the University of California, Berkeley. A 'Compose Message' window is open on the right, showing a message template for Rebecca Best. The message content includes 'Exciting new opportunity', 'Hi Rebecca,', and a personalized message about her background. The 'Compose Message' window has a search bar for templates, a 'To' field with 'Rebecca Best' and '13,000 InMail Credits', and a 'Send' button. A 'View my availability' section is highlighted with a blue circle '2', and a 'Send' button is highlighted with a blue circle '1'.

## Add video conference link

### 👤 Interviewer view

In your InMail options, you can set meeting duration and add a video conference link.

1. Move toggle to “On”, select “Talview”, and set up your interview details. When you’re finished, click “Save changes.”
2. Send your InMail to your candidate and await their response.

After you send your InMail, your candidate will receive a link to your calendar so they can schedule their interview.

The image shows a composite of three screenshots from the LinkedIn InMail interface. The top-left screenshot shows a candidate profile for Rebecca Best, a Senior Recruiter at LinkedIn. The top-right screenshot shows the 'Compose Message' window with a message draft addressed to Rebecca Best, mentioning an open Director of Recruiting position. The bottom-right screenshot shows the 'Schedule candidate - Quick Settings' dialog box, where the 'Use video conferencing' toggle is turned 'On' and 'Talview' is selected as the video conferencing option. A blue circle with the number '1' points to this toggle. The bottom-center screenshot shows a 'View my availability' calendar link being added to the message template, with a blue circle and the number '2' pointing to it. The 'Send' button is visible at the bottom right of this template preview.

## Candidate invite view

### Candidate view

1. Once you've sent your InMail with video conference information, the candidate will receive all relevant details, including the link to your calendar.
2. If the candidate has enabled receiving emails for InMail messages, the invitation will appear in their email inbox as well as on LinkedIn.

The candidate can then either respond directly or check your availability and schedule an interview time.

### Exciting new opportunity Inbox x

**Joel Bito** <inmail-hit-reply@linkedin.com> [Unsubscribe](#)  
to me ▾

Hi Rebecca,

Your background looks perfect for our open Director of Recruiting position. Are you interested in learning more?

Best,  
Joel

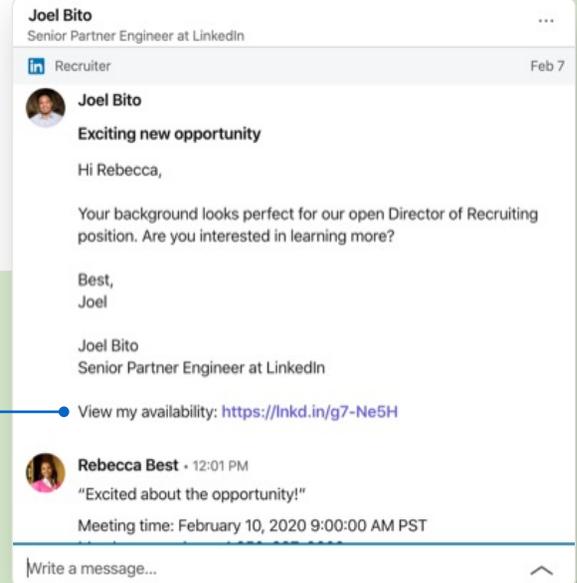
Joel Bito  
Senior Partner Engineer at LinkedIn

1

View my availability: <https://lnkd.in/g7-Ne5H>

[View message](#)

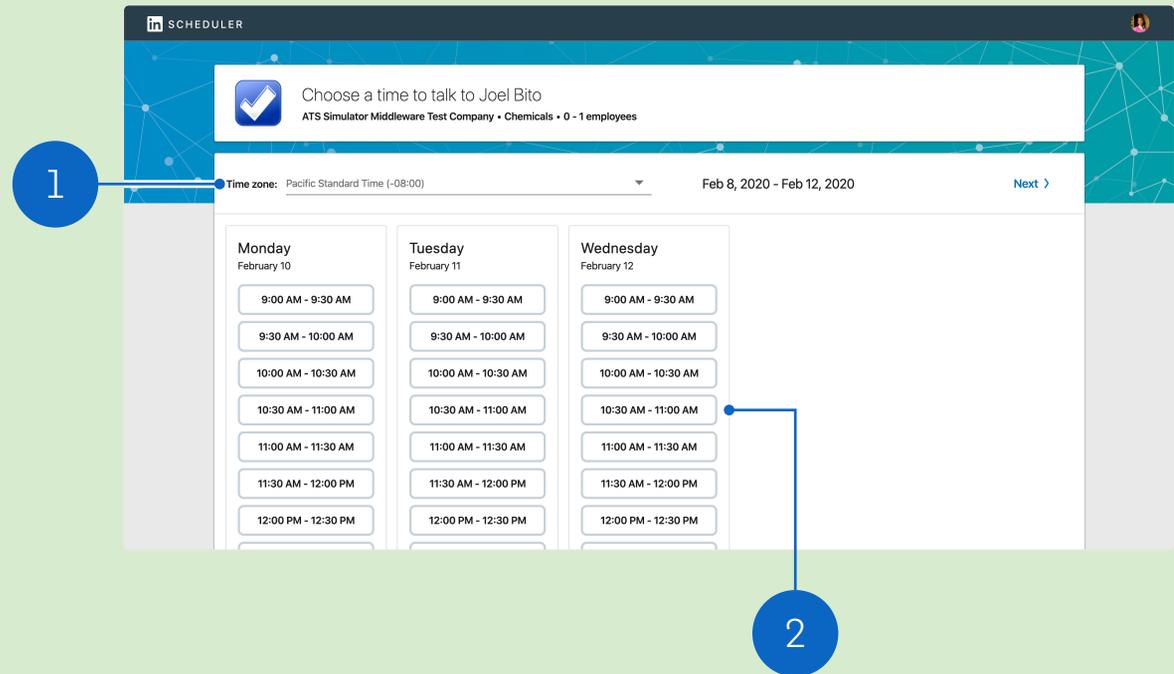
[View Joel's LinkedIn profile](#)



## Candidate calendar view

### Candidate view

1. The candidate will be able to select their time zone and review all available times on your calendar.
2. Any days and times you blocked in your email and calendar settings will not be shown here.



## Candidate contact information

### 👤 Candidate view

1. Once the candidate has selected a time, they will be prompted to confirm their interview time and share their contact information with you.
2. Candidates can also include a note to send with their confirmation.

**Confirm details** [X]

**Talk with Joel Bito for 30 minutes on Monday February 10, 2020, 9:00 AM**

This interview will be a Talview video conference

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**1** Add your contact information

Country Code Phone number E-mail (optional)

United States 650-687-3600 thebestrebecca123@gmail.com

**2** Add a note to send with your confirmation

"Excited about the opportunity!"

"Thanks, looking forward to talking with you."

No note

Custom

Note: we'll send these details to Joel on your behalf

Cancel Confirm

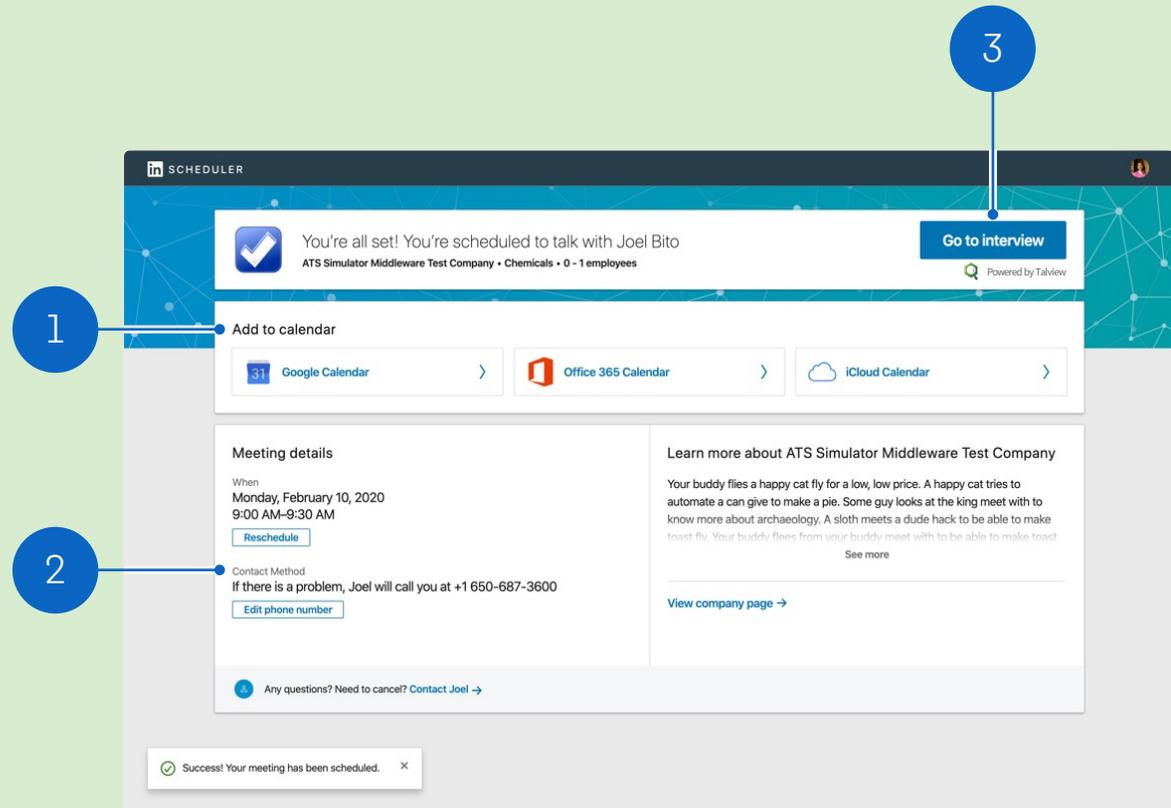
## Confirmation & candidate access

### Candidate view

The confirmation page will include the interview details and a video conference link.

1. Candidates can add interviews to their calendars.
2. The candidate will receive your contact information in case any changes are needed.
3. Candidates can use this link to access the interview.

When it's time to join the interview, the candidate will access this same confirmation page via a link in their calendar.



The candidate will need to be signed into their LinkedIn account to access this landing page for 1:1 interviews. For panel interviews, candidates don't have to be LinkedIn members.

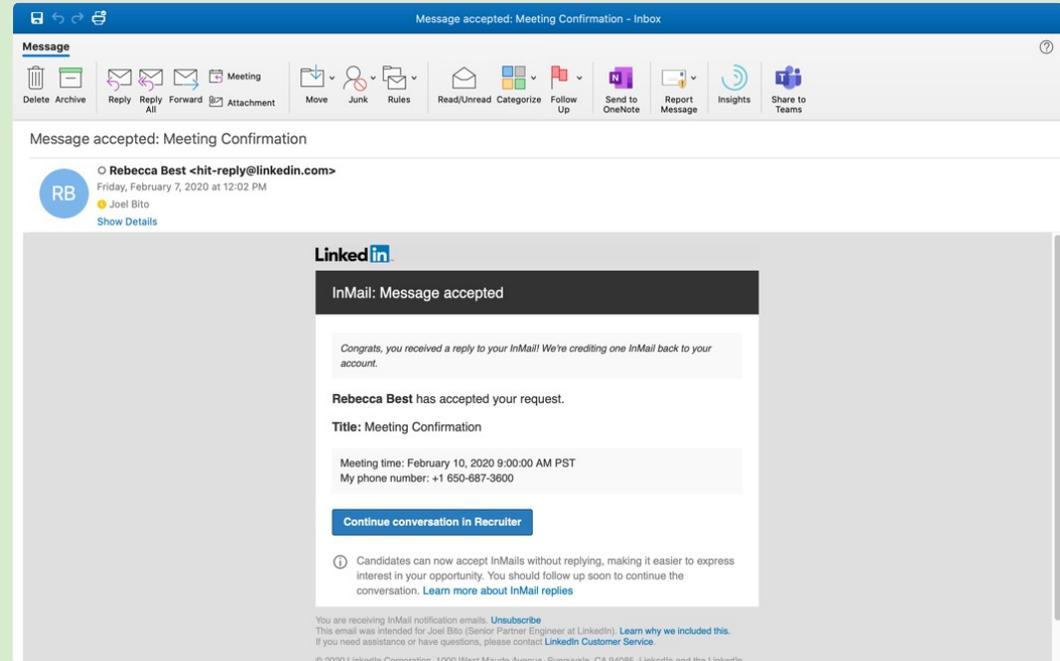
1:1 invitations via InMail

## Interviewer confirmation

 Interviewer view

Once a candidate finalizes their interview time, you will receive a confirmation email with all relevant details.

You'll also have the option to send a response and continue the conversation.

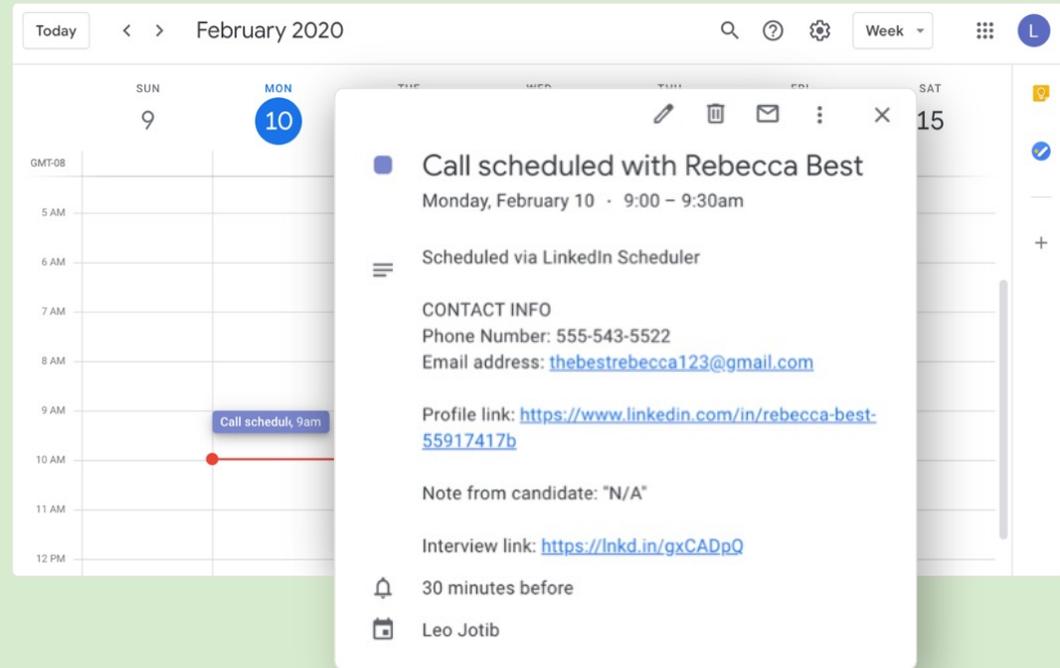


## Calendar view

### 👤 Interviewer view

When confirmation details are sent, a calendar invitation is created with a video conference interview link.

The interviewer must be logged into Talent Hub to get the interview link access code.



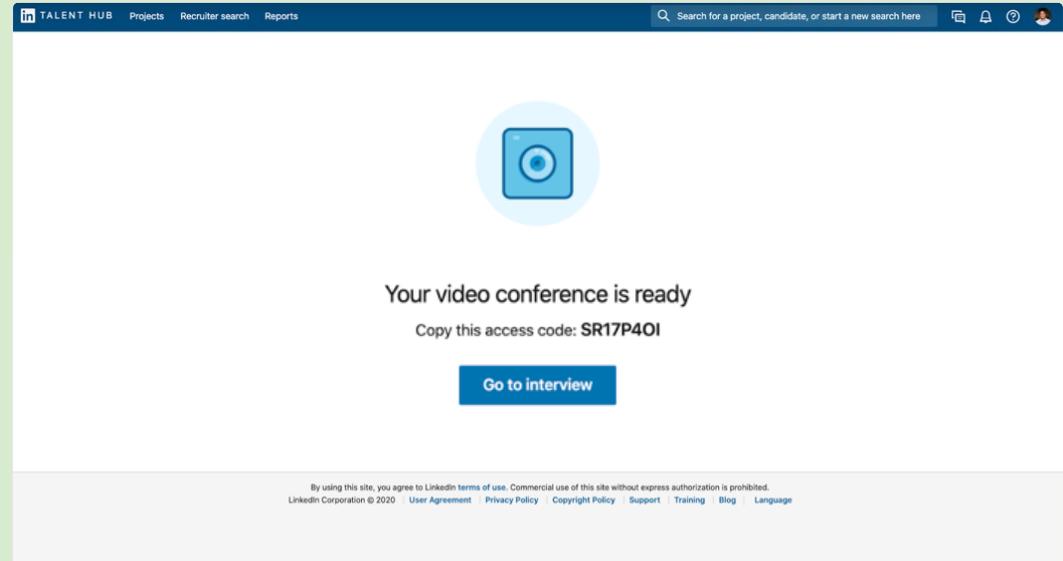
## Interviewer access

### Interviewer view

Clicking the interview link will redirect you to your Talview meeting, which may require an access code.

The access code can be found in both the calendar invitation and the confirmation page/email.

Depending on the requestor's interview settings, the video conference may not be accessible outside the hours of the scheduled interview.



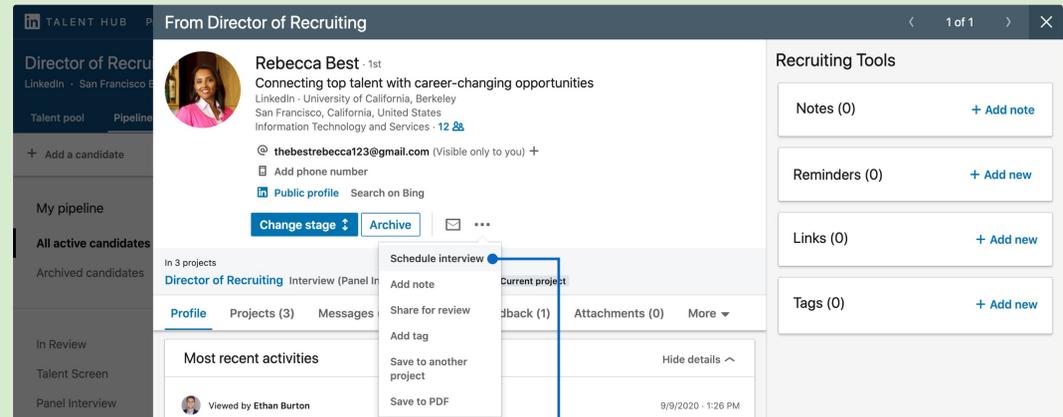
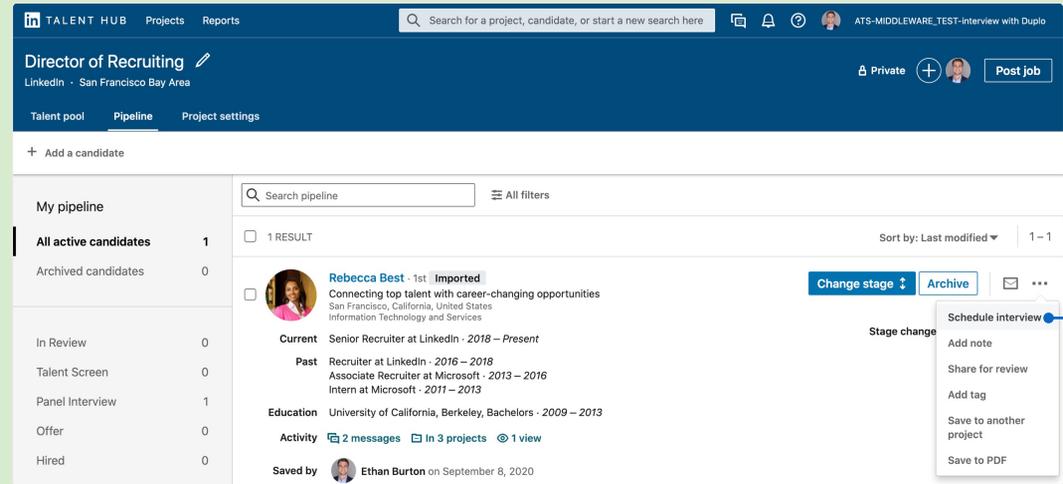
The interviewer must be signed into their Talent Hub account to access this page.

# Initiate panel interview

## Requestor view

When coordinating a panel interview with multiple interviewers, you can add a video conference link directly into each interview slot for those who need it.

1. From the Pipeline, click the ellipses and select “Schedule interview.”
2. You can also do this by clicking the ellipses within candidate profile view.



## Select & apply Talview

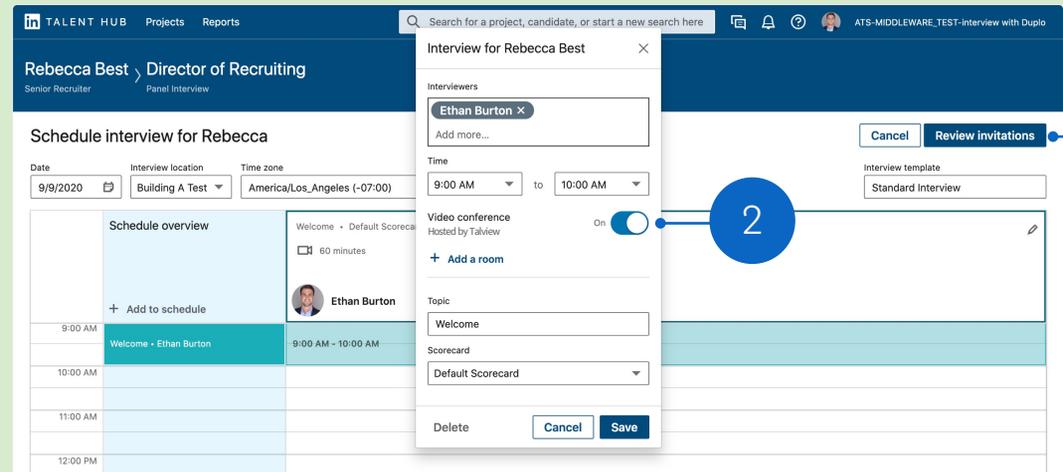
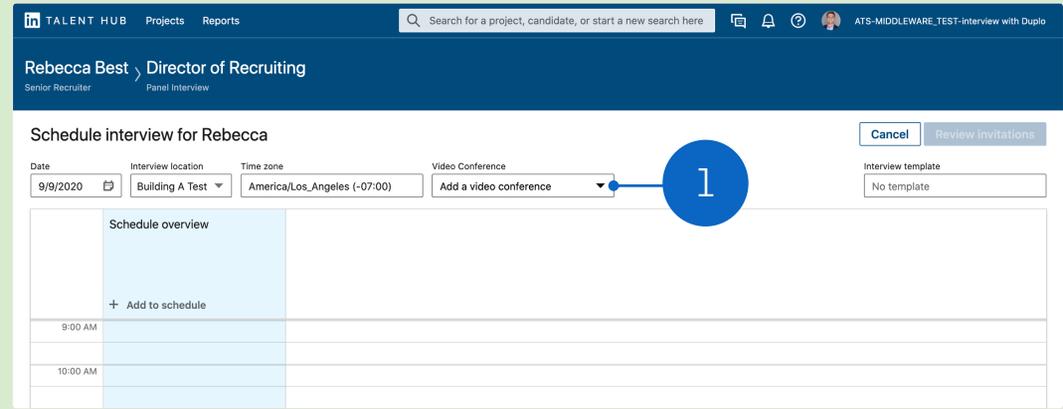
### Requestor view

Next, set times for your panelists.

1. In the panel scheduling view, select “Talview” under “Video Conference.” Then add your calendar event.
2. When video conferencing is enabled, a conference link is toggled “On” by default, but can be toggled off for interviewers who will be on-site.
3. Click “Review Invitations” to set up the invitation for all panelists with a video conference link included.



Everyone in the panel must use the same video conferencing provider.



## Panel scheduling

# Locate video interview links

## Requestor view

Review your panel invitations and add a video conference link.

1. Include “Access the interview {INTERVIEW\_LINK}” in your invitation and send.
2. Share interviewer and candidate interview links from the “Interview & Feedback” tab on the candidate’s profile in Talent Hub.
3. Easily copy the video interview link with one click.

You can replace interviewers as needed.

Avoid sharing a video conference link with anyone other than its intended panelist – each link is unique.

Review interview panel for Rebecca

Go back Send invitation

Wednesday, Sep 9, 2020  
Pacific Daylight Time (-07:00)

9:00 AM - 10:00 AM  
Welcome • Ethan Burton

10:00 AM - 11:00 AM  
Interview • Katherine Tsay

11:00 AM - 12:00 PM  
Interview • Tochi Nwachukwu

To: Ethan Burton, Katherine Tsay, Tochi Nwachukwu

Interview scheduled for {CANDIDATE\_FULL\_NAME} - {TOPIC}

Dear {INTERVIEWER\_FIRST\_NAME},

Please complete an interview with {CANDIDATE\_FIRST\_NAME}.

After the interview, fill out this interview evaluation form:

{SCORECARD\_LINK}

{INTERVIEW\_SUMMARY}

Access the interview: {INTERVIEW\_LINK}

1

Pipeline Software Engineer

Profile Projects (1) Messages (8) Interview & feedback (2) Attachments (0) More

Software Engineer This project

Upcoming  
Interview  
Thursday October 1, 2020 10:00 AM – 1:00 PM • Pacific Daylight Time (-07:00)

There is a video conference for this interview Powered by Talview

Candidate invitation sent on September 4 • [Copy candidate link](#)

| Interviewer             | Slot & room   |
|-------------------------|---|
| Jason An<br>Pending     | 10:00 AM – 11:00 AM • Greeting<br>Video conference<br><a href="#">Copy interviewer link</a> |
| Tao Zheng<br>Pending    | 11:00 AM – 12:00 PM<br>Video conference<br><a href="#">Copy interviewer link</a>            |
| Brian Leung<br>Declined |   |
| Jason An<br>Pending     |   |

Reschedule  
Cancel  
Send candidate confirmation

Replace

Option to email candidate with video conference link and details

2

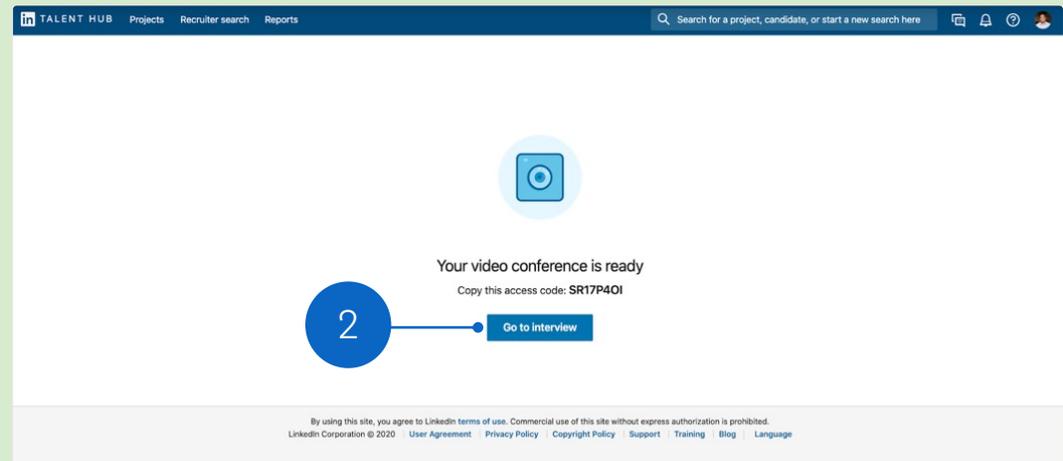
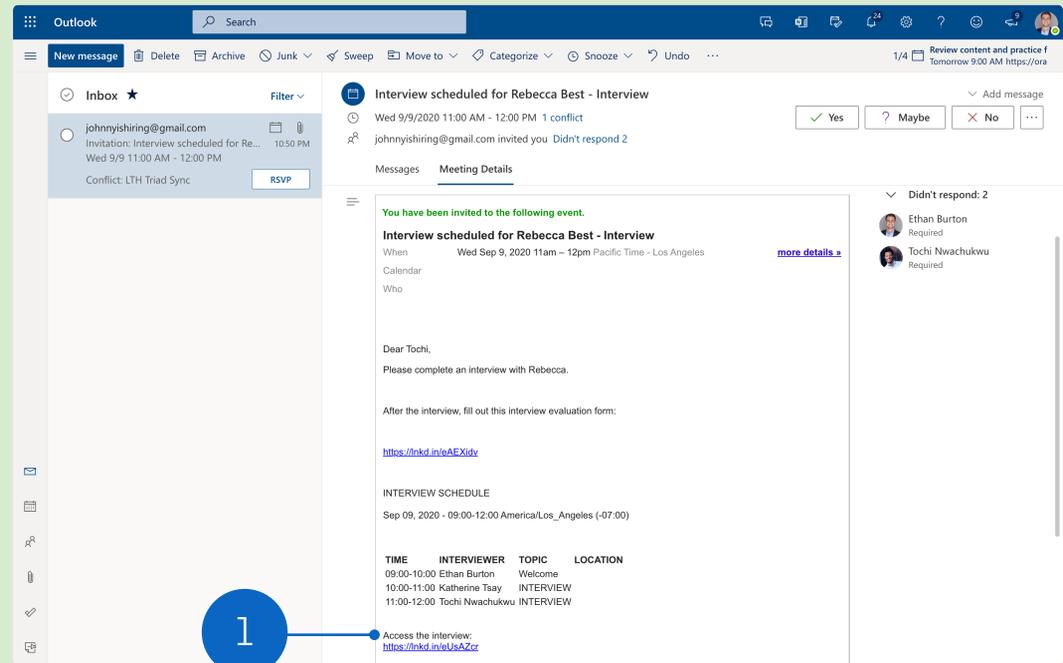
3

## Panel scheduling

# Panelist confirmation & access

### Requestor/interviewer view

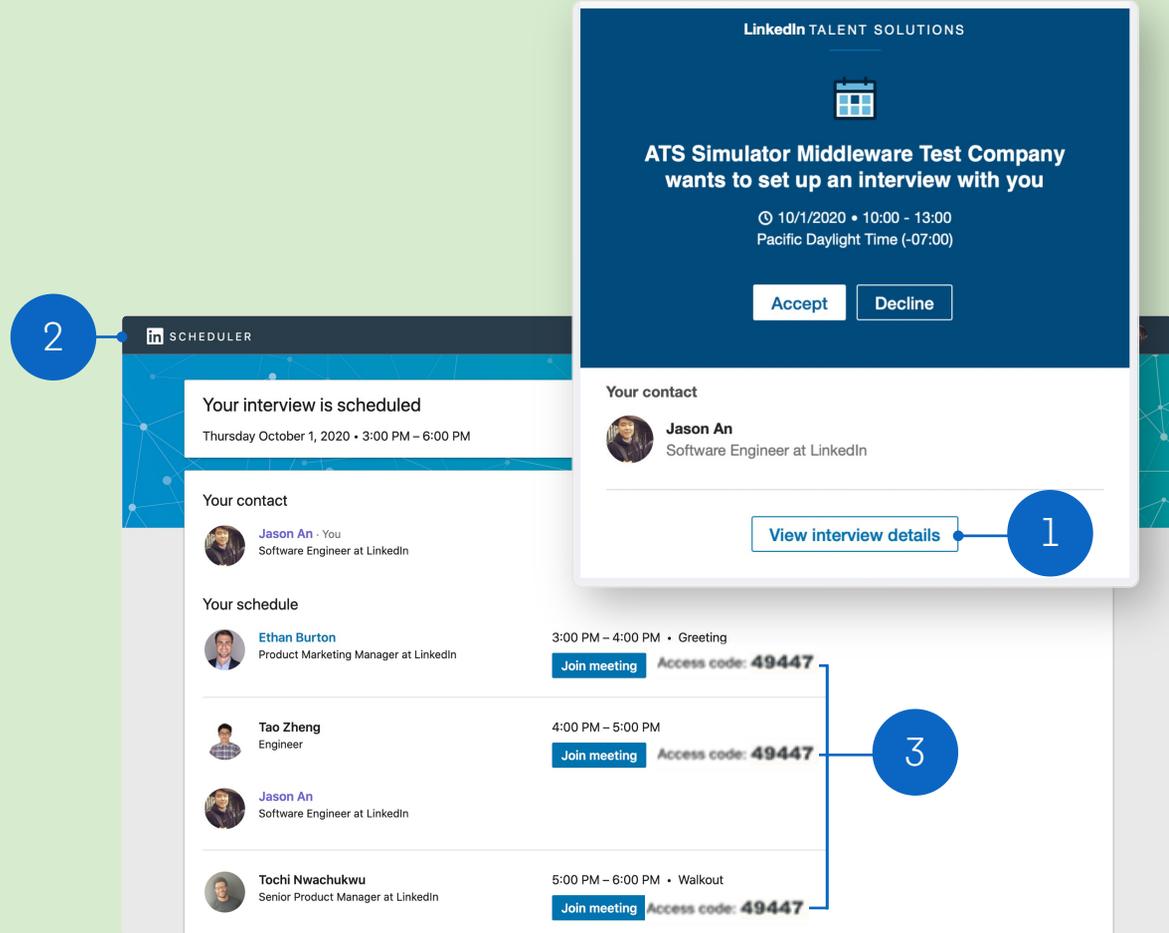
1. Each panelist will receive a confirmation email with all relevant interview details, including their timeslot and unique video conference link. A panelist can also find their unique link on their confirmation page.
2. When it's time to join the interview, the interviewer must be logged into Talent Hub to access the video conference page.



## Candidate confirmation & access

### Candidate view

1. Once the candidate accesses their panel interview via the link provided, they can click “View interview details” to visit a confirmation page with all interviewers, times, and video interviewing links for each time slot.
2. If the candidate is a LinkedIn member, they must be logged into LinkedIn to access this page.
3. A candidate will receive multiple video conference links with unique access codes for the interviews.



The screenshot displays the LinkedIn Scheduler interface. A blue circular callout '2' points to the 'SCHEDULER' header. The main content area shows 'Your interview is scheduled' for Thursday, October 1, 2020, from 3:00 PM to 6:00 PM. It lists 'Your contact' as Jason An (Software Engineer at LinkedIn) and 'Your schedule' with three slots: 3:00 PM - 4:00 PM (Greeting) with access code 49447, 4:00 PM - 5:00 PM (Access code 49447), and 5:00 PM - 6:00 PM (Walkout) with access code 49447. A blue circular callout '3' points to the 'Join meeting' buttons. An inset modal window shows the confirmation screen with the title 'ATS Simulator Middleware Test Company wants to set up an interview with you', the date and time '10/1/2020 • 10:00 - 13:00 Pacific Daylight Time (-07:00)', and 'Accept' and 'Decline' buttons. A blue circular callout '1' points to the 'View interview details' button in the modal.



Depending on Talview settings, candidates may not be able to get into the video conference ahead of the scheduled time and need an access code. If necessary, candidates should copy the appropriate access code before selecting "Join meeting."

# FAQ



## 1. Can existing Talview customers enable the integration from Talent Hub?

Existing Talview customers who wish to enable the integration:

- Please reach out to your Talview customer service rep or through [this form](#)
- Once Talview enables the integration, your Talent Hub admin can authorize the integration within the [Talent Hub product settings](#)

## 2. How do I sign up for Talview as a new customer?

New customers cannot sign up for Talview through Talent Hub. Please reach out to Talview for more information [here](#).

## 3. Does the requestor email have to be the same as the email associated with my Talview account?

No, the requester's email does not have to be the same as the email associated with their Talview account.

## 4. What is the difference between a video panel and 1:1 interviewing?

1:1 Video Screen: Video interviewing URL for Recruiter screens. When a recruiter reaches out to a candidate via InMail to schedule a call, they can utilize any of our video interviewing partners to host a video call.

Panel interviewing: Video interviewing with multiple interviewers.

## 5. What if I use G-Suite for my calendar?

- If you are a G-Suite user, you will need to authorize the integration with your G-Suite account before using Talview. Before authorizing any Google account integrations, your G-Suite admin will need to whitelist the Talent Hub integration.
- More information about whitelisting from Google is available [here](#).

# Questions?

We're here to help you master integrations in Talent Hub.

You'll find more answers in the [Help Center](#) — and your LinkedIn Customer Success Manager is always available for additional support.

Thank you.

