

# Background check

Integration guide

March 2021







# Save time with background checks from Universal Background Screening.

Now you don't have to leave LinkedIn Talent Hub to start the candidate verification process. When you integrate with Universal Background Screening, you can run background checks right from your Talent Hub profile.

The process begins with an email from Universal Background Screening to the candidate, prompting them to upload the information you need to run the background check. You can easily view the status of background checks from the candidate's profile in Talent Hub. Then you'll receive a direct link to Universal Background Screening's site for more information and action items.

## **Talent Hub Integrations**

in Talent Hub

Talent Hub is the only applicant tracking system (ATS) that allows you to source, manage, and hire on a single platform. Third-party integrations make the process even easier, consolidating your workflow and giving you more time to focus on building winning teams.



# Universal Background Screening integration at a glance

By integrating with a background check partner, you'll be able to initiate the candidate verification process directly from Talent Hub.

# Save time by starting the check within Talent Hub.

When you connect a candidate verification provider, you don't have to leave Talent Hub to get your checks going.

## Connect with your candidates more quickly.

Email your candidate directly from Talent Hub, prompting them to upload the information you need to run a background check.

## Get all of your updates in one place.

Easily view the status of a background check from the candidate's profile in Talent Hub. You'll also receive a direct link to the provider's site for more information and action items.

#### Things to be aware of

#### International availability

Universal Background Screening is available globally.

#### Email addresses

The email address you use for Talent Hub doesn't have to match the email address associated with your Universal Background Screening account.

#### Limitations of Universal Background Screening licenses

Only the following users can initiate background checks for candidates:

- Talent Hub Administrators
- Hiring Project Owners
- Hiring Project Collaborators with full project permissions

#### Get started

Contact or enable Universal Background Screening



# We'll help you get started.



### Enable Universal Background Screening.

You can do this from the Talent Hub integrations page.

# Select a candidate.

in Talent Hub

To start, navigate to pipeline review or a candidate's profile.

Screening package	
Basic	
	_
Start check	

#### Initiate the check.

Select screening packages and initiate the background check.



# Track progress.

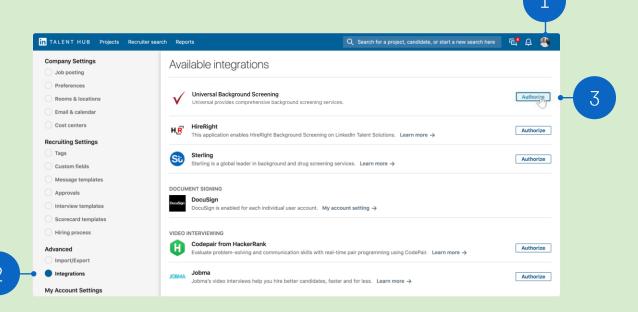
Verify if the check has been completed and get more details.

#### **Enable integration**

# Find Universal Background Screening in Talent Hub

- Click your picture in the upper right-hand corner and select "Product Settings" from the drop-down menu.
- On the Product Settings page, click "Integrations" under "Advanced."
- Find Universal Background Screening under "Available integrations" and click the "Authorize" button.

The Talent Hub Admin authorizes Universal Background Screening for everyone on the contract. For all users, background checks will be authorized at the "Account Settings" level.





#### **Enable integration**

# Complete the process

Users will be redirected to Universal Background Screening's website to complete the authorization process.

Once authorized, users with the right permissions can begin screening candidates with a background check.

Available integrations								
Largest Global Background Scree	ening Provid Authorize Univ	versal Background Screening	×					
HERIGHT		ant to authorize Universal Background Screen providers page to complete this process.	ing? This will					
Sterling Sterling is a global leader in back	ground and	Cancel	Authorize					
Checkr Background Checks That Move Y	Checkr Background Checks That Move You Forward Learn more →							
Reed Screening Pre-Employment candidate scree	ening Learn more → Uni		in Taler	nt Hub				
Refapp Digital Reference Checking Lea		nt Hub Onboarding Login						
		Account		0				
		Username		٥				
		Password		0				
		Authorize						



#### **Enable integration**

# Verify authorization

- When redirected back to Talent Hub, refresh the page until Universal Background Screening displays as "On" under "Authorized integrations."
- 2. This indicates that integration is now live for all users on the contract.

in TALENT HUB Projects Recruit	or search	Reports Q Search for a project, candidate, or start a new search here	<b>€</b> ₽ ₽	-
Company Settings Job posting Preferences Rooms & locations		Authorized integrations Background & Reference check		
Email & calendar Cost centers	L	Universal Background Screening Universal provides comprehensive background screening services.		<b>dit</b> On
Recruiting Settings Tags Custom fields		CVCheck CVCheck Pre-employment screening and background checking service Learn more →	_	<b>dit</b> On
Message templates		First Advantage Screening Largest Global Background Screening Provider: Our promise,Your success Learn more →		dit On
Interview templates Scorecard templates Hiring process		Hℝ HireRight This application enables HireRight Background Screening on LinkedIn Talent Solutions. Learn more →	-	<b>dit</b> Dn
Advanced Import/Export		Reed Screening Pre-Employment candidate screening Learn more →		<b>dit</b> Dn
Integrations My Account Settings		Reed Screening dev Pre-Employment candidate screening Learn more →	-	dit On

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# Locate the action

Once the integration has been enabled, background checks can be initiated through the pipeline in Talent Hub.

- 1. To initiate a check with a candidate in the pipeline, click on the ellipsis and select "Run background check."
- 2. Or run a check directly from any candidate's Talent Hub profile.

The following users will have the ability to do this:



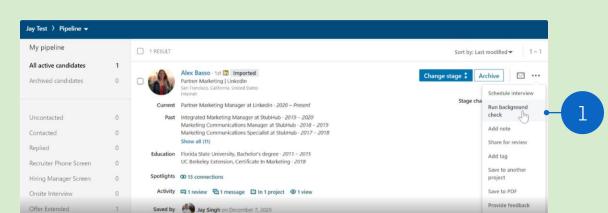
Offer Extended

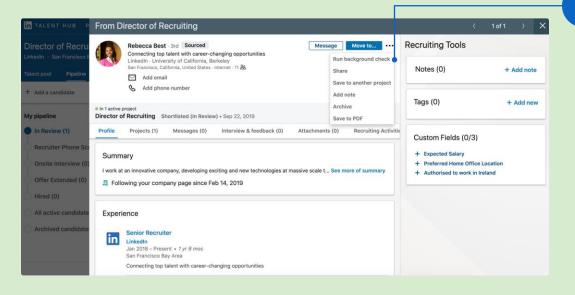
- ✓ Talent Hub Administrator
- ✓ Hiring Project Owner

in Talent Hub

✓ Hiring Project Collaborator with full project permissions

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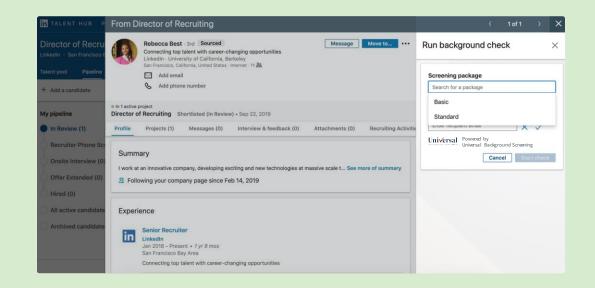




#### Initiate the check

# Choose screening package

Select a screening package from the drop-down list—it displays packages that have already been configured with Universal Background Screening.

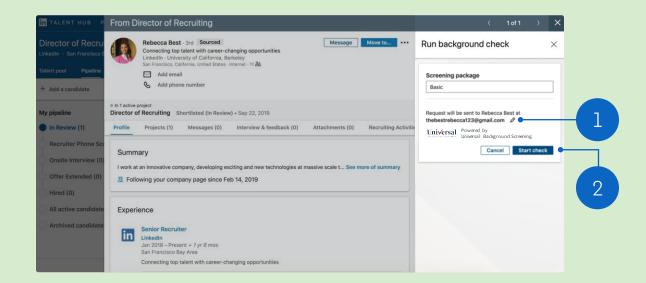




#### Initiate the check

# Start check

- 1. If needed, manually enter the candidate's email address by clicking the pencil icon.
- 2. Click "Start check." Universal Background Screening will send the candidate an email requesting the required information. Once the information has been uploaded, the background check will begin.

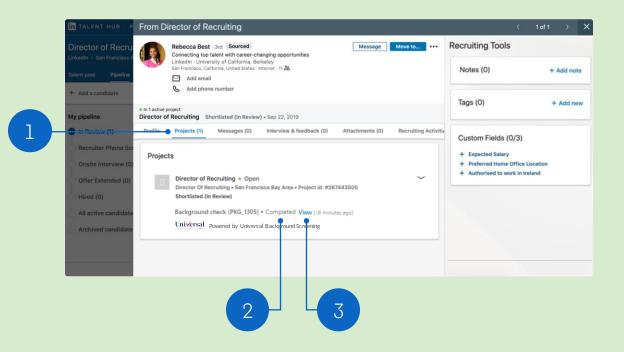




#### Track progress

# View status

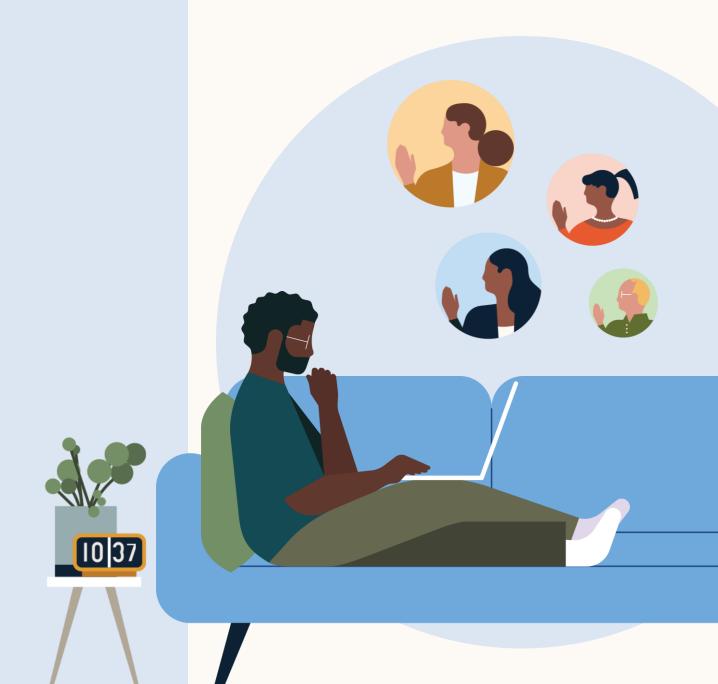
- Once the background check has been initiated, go to the "Projects" tab on the candidate's profile for updates.
- 2. You can view the status of the check—or its results once it's been completed.
- Click "View" to get more details. You'll be prompted to sign into your Universal Background Screening account.
  - All Talent Hub users will be able to view whether a background check has been initiated on an account.











#### Frequently asked questions

#### 1. Can existing Universal Background customers enable the integration from Talent Hub?

Existing Universal Background customers who wish to enable the integration:

- Please reach out to your Universal Background customer service rep or emailtalenthub@universalbackground.com.
- Once Universal Background enables the integration, your Talent Hub admin can authorize the integration within the <u>Talent Hub</u> <u>product settings</u>

#### 2. How do I sign up for Universal Background as a new customer?

New customers cannot sign up for Universal Background through Talent Hub. Please reach out to Universal Background for more information <u>here</u>.

#### 3. What permissions/licenses are required to use Universal Background?

Only Talent Solutions Administrators or users with Project Owner or Sourcer roles can initiate reference checks for candidates.

## 4. Does the requestor email have to be the same as the email associated with my Universal Background account?

Yes, the requestor's email does have to be the same as the email associated with their Universal Background account.



# Questions?

We're here to help you master integrations in Talent Hub.

You'll find more answers in the <u>Help Center</u> and your LinkedIn Support team is always available for additional support.

Thank you.



