

Whitelisting

If you filter incoming emails at the mail server level and are not receiving emails from Lynda.com, here are some Postmaster and/or System Administrator recommendations that will help you fix or improve your deliverability.

Please note that allowing the "from" listing of bounce@lynda.com or *.lynda.com will not be effective in allowing incoming messages and that the following list must be fully entered:

Main server IP ranges:

8.39.42.0/24

Email Server IPs:

[View IP addresses](#)

Any firewall whitelist requirements for the IPs for www.lynda.com can be confirmed here:

<https://www.whatsmydns.net/#A/www.lynda.com>

If you continue to have problems receiving messages from Lynda.com:

1. Make sure you're polling a valid DNS server for domain names.
2. Make sure your mail server can poll receivers' DNS servers.
3. Check your physical Internet connection to your mail servers and check to make sure you have enough bandwidth allocated to your server.
4. Check your ISP connection. Make sure it's working properly. Check for bandwidth latency issues to the Internet.

Please reach out to ts@lynda.com with any further questions.